



Fermanagh & Omagh
District Council
Comhairle Ceantair
Fhear Manach agus na hÓmaí



Public Health
Agency

Project supported by the PHA

Marble Arch Caves Visual Guide



Tel: 028 66 321815

Email: mac@fermanaghomagh.com



**MARBLE
ARCH
CAVES**

Car Park

Car Parking is available beside the Visitor Centre.

There are 5 blue badge spaces.

There is one electric car charge point.

It is possible to drop someone off in front of the main entrance door.

Getting to the Entrance

There are two entrances from the car park area:

- A footpath from the car park to the main entrance.
- A tarmac lane around the side of the visitor centre to the entrance at the back of the building.

There are dropped kerbs along the footpaths from the car park and a ramped approach up to the front entrance door.

Entrance

To enter the Marble Arch Caves Visitor Centre, you must first go through the main glass doors into a large entrance area.

The doors are not automatic but there is a bell on the right-hand side if you require assistance.



See

- Grey path
- Grey paving
- Wooden Seats
- Cars
- Grass
- Flowers
- Trees
- Birds

Hear

- Talking
- Birds
- Traffic

Smell

- Grass
- Flowers



Reception

The reception desk is to the right of the main entrance area.

The reception desk has a lowered level and a hearing loop system.

The PASS Scheme provides a complimentary ticket to a person for their companion, where that person would not be able to attend or use the services at the Marble Arch Caves without that companion.

You can collect a registration form for the scheme from Reception or download it from the venue's website.

Display Area

There are displays showing the formation, history and geology of the Caves in the middle and sides of the Visitor Centre.

The area is a large open space with a level floor.

Souvenir Shop

The souvenir shop can be found in the reception area. The souvenirs are displayed along the walls and middle of the room.



See

- Glass door
- Shelves
- Windows
- Displays
- Paintings
- Grey floor
- Stone walls
- Posters
- Stone Reception
- Souvenirs
- Staff & visitors

Hear

- Talking
- Telephone
- Phones ringing

Smell

- Aftershave / Perfume
- Food from cafe

There may be a queue at Box Office



Meeting Room

To get to the meeting room there are two small steps with no handrails.

If a person needs to use a ramp to enter the room please make staff aware and they can install a temporary one to the room.

The furniture can be easily moved to suit the customer`s requirements.

Stairs

There is only one set of stairs in the Visitor Centre. The stairs are in the middle of the main entrance building. There are two flights of stairs with a landing in between.

There are handrails on both sides.

The stairs lead to the lower level where the Cafe, Audio Visual Room and Cave Tour Waiting Area are located.

A lift to this lower level is available opposite Reception.



See

- Signs
- Display cabinets
- Window
- Display screen
- Stuffed animals
- Pictures
- Visitors

Hear

- Talking
- Videos
- Music

Smell

- Food and drink from the cafe



VR Tour Room

The room is located on the lower level of the Visitor Centre.

The entrance has double doors that offer wide access.

The room has level access.

There is discrete lighting in the room, however, brighter lights can be switched on if needed.

A 'T' feature induction loop system is available in the VR Tour Room.

Cafe

The café is located past the souvenir shop on the lower level of the visitor centre.

You can access this area by using the lift or the path around the side of the visitor centre.

The furniture can be easily moved to accommodate the customer.

See

- Seats
- Large Screen TV
- Headset
- Visitors
- Staff

Hear

- Talking
- Videos
- Music



See

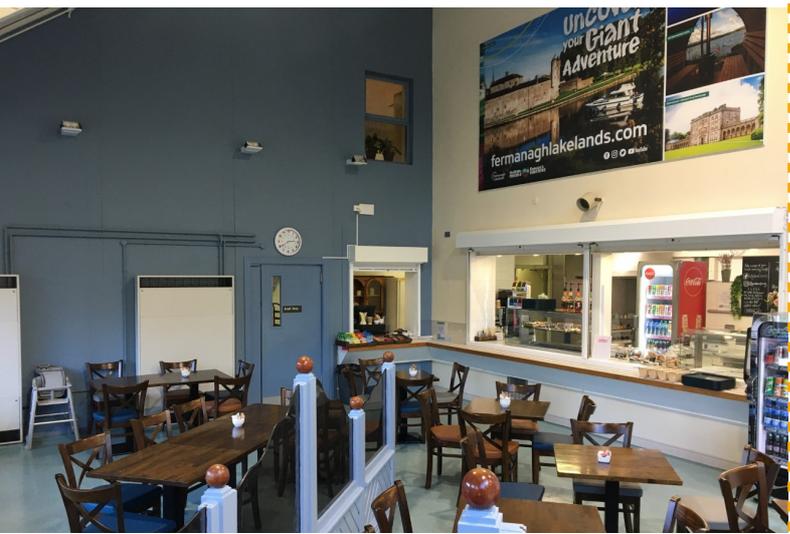
- People
- Staff
- Glass
- Windows
- Stairs
- Counter
- Tables
- Chairs
- Food
- Drink

Hear

- Talking
- Eating
- Plates
- Glasses
- Cooking

Smell

- Food and drink from the cafe



There may be a queue at the Cafe

Marble Arch Caves Tour

The Cave Tour is approximately 75 minutes long.

The tour consists of an underground boat trip followed by a walking tour.

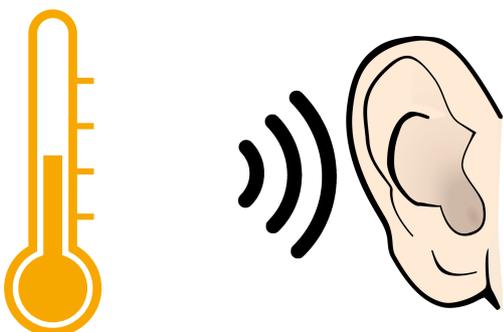
The tour is led by a trained guide and involves getting on and off a subterranean boat, walking along discrete lit pathways and negotiating hand railed steps. The steps have see-through panels between them in certain sections.

The show cave is not accessible for wheelchairs, pushchairs or prams.

Once in the Caves you will notice a change in light (from daylight to darker conditions).

It will also be a lot cooler.

You will also experience an echo of people talking.

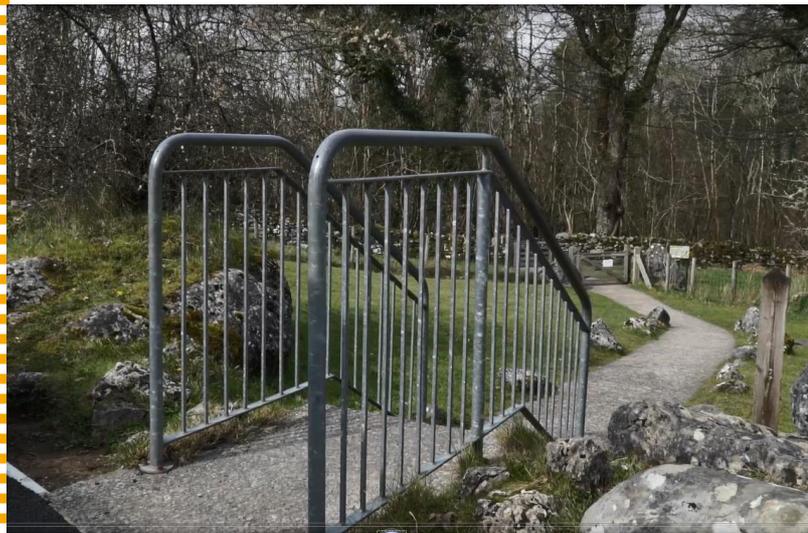


See

- Change in light
- Concrete steps
- Concrete path
- Rock walls
- Wooden rails
- Water
- Bright lights

Hear

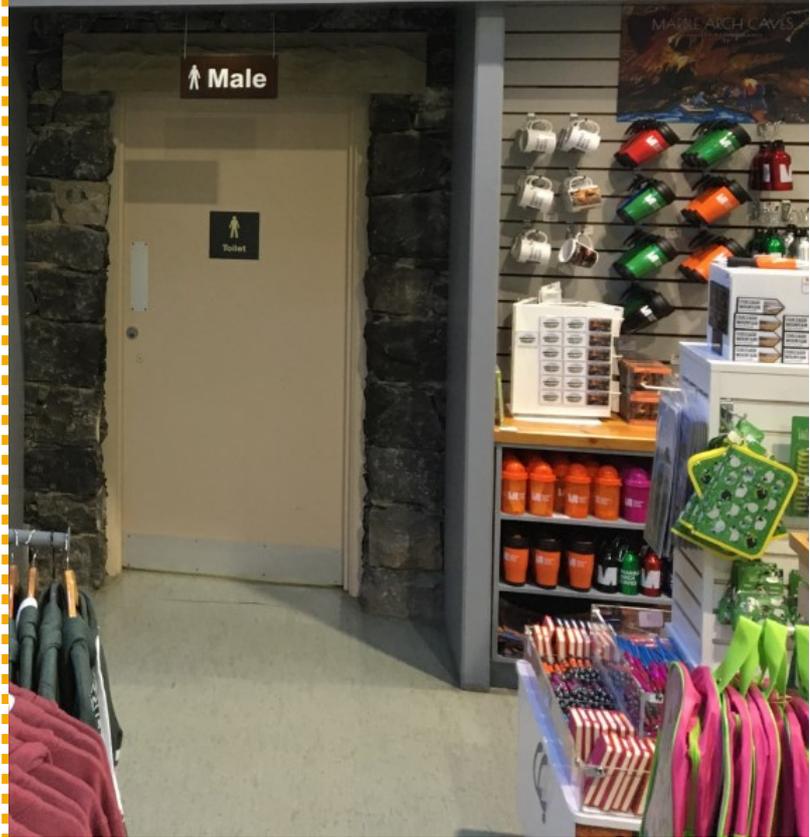
- Talking
- Water
- Echo



Toilets

There is an Accessible Toilet located on the left-hand toilet entrance (close to reception).

There is an emergency alarm button beside the Toilet.



- See**
- Sink
 - Toilet
 - Cubicles
 - Hand dryer

- Hear**
- Flushing toilet
 - Hand dryer blowing
 - Water running

- Smell**
- Cleaning Products



**MARBLE
ARCH
CAVES**

Tel: 028 66 321815

Email: mac@fermanaghomagh.com