

Fermanagh Lakeland Forum

Access Guide

This guide is designed to help provide information on areas that may be helpful for people with access requirements.



Fermanagh Lakeland Forum

Broadmeadow

Enniskillen

Co. Fermanagh

BT74 7EF

028 6632 4121

flf@fermanaghomagh.com

Fermanagh Lakeland Forum is committed to providing the best possible experience for all our visitors.

Car Parking

Car Parking is available opposite the front Entrance

There are 10 designated spaces for people who hold a Blue Badge.

Patrons are advised not to use these spaces unless entitled to do so, with their Blue Badge clearly displayed.

A drop off point is available to the left of the front entrance door.



Getting to the Venue

There are three entrances from the car park area:

- 1) A raised crossing from the Car Park.
- 2) A footpath from the Footbridge Area.
- 3) A footpath from the Play Park Area.

There are dropped kerbs along all footpaths.

Entrance

To enter the Fermanagh Lakeland Forum you must first go through the two sets of glass doors into the reception area.

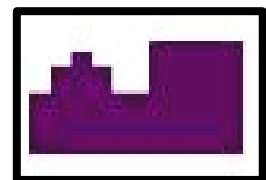
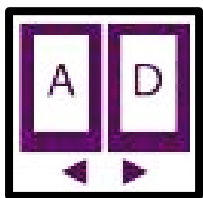
The doors are wide and automatic.

Reception

The Reception Counter is to the left of the Main Reception Area.

The Reception Counter has a lowered level area at the left-hand side.

A hearing loop system is available.



Fitness Suite

The Fitness Suite is on the ground floor past the changing rooms.

The door into the Suite has an automatic push-pad.

The reception has a lowered counter.

The floor has a contrasting strip between the equipment.

There are six items of inclusive leisure equipment and weights that can be used by people with disabilities.

Swimming Pool

A fixed hoist is available at the edge of the swimming pool.

There are handrails along the steps into the Pool at the shallow end.

Wheelchairs are available to get people from the changing rooms to the pool area.

Changing Rooms

There are 5 Accessible Toilets, 4 Accessible Changing/ Shower Cubicles and 2 Accessible Shower Seats (within communal shower areas) across the ground and first floor areas.

Please ask a member of staff to direct you to these facilities.

All the Accessible Toilet & Changing Facilities have emergency alarm cords.

There is an Adult Changing Trolley available in the Accessible Changing Room accessed through the Swimming Pool Changing Room.

Cafe

The Café is on the first floor of the Centre.

The furniture can be rearranged to suit the customers.

Flooring

The flooring is a mixture of non-slip vinyl, carpet and tiles.

Refuge Areas

There are several Emergency Refuge Areas throughout the Venue, located at stairwells.

There is an Evacuation Chair within the Venue.

Facilities for those who are Hard of Hearing

A hearing loop system is available at reception.

Facilities for those with Visual Impairments

Guide/Assistance Dogs are welcome in the building.

Companion Scheme

This Scheme provides a complimentary ticket to a person for their companion, where that person would not be able to attend or use the services at the Castle without that companion.

You can collect a registration form for this scheme from Reception or download it from the website.



Feedback

Fermanagh Lakeland Forum welcomes your feedback on any areas that could be improved to enable us to make the visit more enjoyable for all our customers.

The venue will act to include reasonable changes where possible.

If you require any further information or guidance, please contact Fermanagh Lakeland Forum on 028 66 324121 or email flf@fermanaghomagh.com