



Fermanagh & Omagh  
District Council  
Comhairle Ceantair  
Fhear Manach agus na hÓmaí

# Fermanagh and Omagh District Council Corporate Plan 2024 -2028 Our Council, Our Plan

Impact Report  
April – September  
2025  
(Reporting  
Period 3)



## Overview

This Impact Report provides a summary of the Council's progress towards its [Corporate Plan 2024-2028 'Our Council'](#)

[Our Plan](#) core priorities, objectives and corporate measures for reporting period 3 of 8 (1<sup>st</sup> April 2025 until 30<sup>th</sup> September 2025).



Appendix 1  
Fermanagh & Omagh  
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All activity related to the Council's Corporate Plan is strategically aligned to the [Fermanagh and Omagh 2030 Community Plan](#) and is further aligned and supported by the Council's annual [Performance Improvement Plan \(PIP\) Improvement Objectives \(IOs\)](#).

The diagram below provides a snapshot of progress across the four priorities, 13 core objectives and 43 actions; of which 100% are demonstrating good progress and are on target for delivery.

Diagram 1: Progress update at 30th September 2025

 <b>Climate Action: Embed sustainability to ensure progress towards Net Zero by 2040</b>  <b>11 Actions</b> (100%) have demonstrated good progress and are on target for delivery within timeline/cost/deliverables/identified.	 <b>People and Communities: Provide opportunities for everyone to live well</b>  <b>10 Actions</b> (100%) have demonstrated good progress and are on target for delivery within timeline/cost/deliverables/identified.
 <b>Shared Prosperity: Drive an inclusive economy and aid prosperity across our district</b>  <b>10 Actions</b> (100%) have demonstrated good progress and are on target for delivery within timeline/cost/deliverables/identified.	 <b>One Council: Ensure an efficient, effective and agile Council founded on good governance practices</b>  <b>12 Actions</b> (100%) have demonstrated good progress and are on target for delivery within timeline/cost/deliverables/identified.

 <p><b>Core Priority: Climate Action</b> Embed Sustainability to ensure progress towards Net Zero by 2040</p>	
<b>Core Objective</b>	<b>Key Achievements (April–September 2025)</b>
<p><b>1. Sustainable Assets</b> Ensure our Council owned estate is accessible, safe, and clean and meets the needs of residents and visitors, focusing on sustainable, low carbon and renewable energy solutions</p>	<p><b>Assets and Estate</b></p> <ul style="list-style-type: none"> <li><b>Fermanagh Lakeland Forum Redevelopment:</b> Full Business Case approved for Passivhaus-standard redevelopment in April 2025; FLF closed on 30 April 2025 and project commenced thereafter. The project will deliver an all-electric, energy-efficient public facility promoting health and wellbeing.</li> </ul> <p><b>Energy Resilience</b></p> <ul style="list-style-type: none"> <li><b>Castle Park Leisure Centre Boiler Retrofit:</b> Outdated oil boilers replaced with high-efficiency LPG-fired models, reducing emissions and ensuring future gas compatibility.</li> <li><b>Strule Arts Centre LED Retrofit:</b> Project mandate submitted to upgrade obsolete lighting systems for improved energy efficiency.</li> <li><b>Depot Charging Infrastructure:</b> An application has been submitted for £160,000 to install EV/DC chargers at Gortrush Depot and Drummee Landfill to support fleet electrification.</li> <li><b>Public Body Reporting Preparedness:</b> Scope 1 &amp; 2 emissions reporting by Oct 2025; Scope 3 and adaptation by Mar 2026.</li> </ul> <p><b>Enhancements to Parks, Open Spaces and Biodiversity</b></p> <ul style="list-style-type: none"> <li><b>Play Parks and Riverside Walks:</b> Planning approval for Gortin Village play park; tender preparation for Dromore Riverside Walk; upgrades completed at Cappagh Villas, Gortview/Lisanelly, Loughview Drive, and Erne Terrace, with contracts awarded for further Play Park enhancement.</li> <li><b>Ecclesville Forest Biodiversity Gains:</b> Timber harvesting completed; 11,000 trees planted to boost climate resilience and ecological health.</li> <li><b>Drummee Landfill Capping Project:</b> Progress on engineered cap and wetlands system to reduce emissions and enhance biodiversity.</li> </ul>
<p><b>2. Effective and Efficient Waste Management</b> Identify, agree and implement waste and recycling service reforms that demonstrate statutory compliance and meet the needs and expectations of residents.</p>	<p><b>Improving Operational Performance and Enhancing Recycling Opportunities</b></p> <ul style="list-style-type: none"> <li><b>Elected Member Waste and Recycling Working Group:</b> This group met regularly, to review performance and inform future planning.</li> <li><b>Knowledge Sharing:</b> Study visits to Dublin's Rediscovery Centre and Stranraer Zero Waste Park to learn best practice in reuse and recycling.</li> <li><b>Route Regularisation:</b> Cross-Council collaborative work has been undertaken to regularise refuse collection routes across the district to improve service efficiency and optimise route use.</li> <li><b>Extended Producers Responsibility (EPR) Funding:</b> The Council has established a Waste Transformation Project</li> </ul>

	<p>Board to progress waste and recycling enhancement projects. Funding from the EPR will finance this work.</p> <p><b>Health and Safety</b></p> <ul style="list-style-type: none"> <li>• <b>Household Recycling Centre (HRC) Harmonisation:</b> Infrastructure upgrades and standardisation of operations across the Council's HRCs is underway to ensure safety and efficiency in service delivery.</li> </ul> <p><b>Supporting Residents to adopt more sustainable behaviours</b></p> <ul style="list-style-type: none"> <li>• <b>Zero Waste School's Project:</b> The Council was one of four councils to participate in the pioneering Zero Waste Champions Programme, with 3 schools engaged in circular economy workshops, culminating in a celebration event held in June 2025.</li> </ul>
<p><b>3. Protect and Enhance our Environment</b></p> <p>Nurture and support academic, business, community and other partnerships to build capacity to protect and enhance our environment.</p>	<p><b>Climate and Environment Progress</b></p> <ul style="list-style-type: none"> <li>• Joined <b>I-CAN meetings</b> – shared updates on greener transport (HVO fuel, hydrogen) and Net Zero planning.</li> <li>• Completed <b>Climate Action Plan (2025–2030)</b> – approved by senior team; focuses on energy, transport, land use, and resource management.</li> <li>• Secured <b>£270k for Peatland Project</b> – carried out surveys, community engagement, and monitoring work.</li> <li>• Launched <b>PEACEPLUS Environment for All</b> – £259k project to improve green spaces and promote biodiversity.</li> <li>• Ran <b>Environmental Youth Speak</b> – involved 3,493 pupils in climate-themed activities.</li> <li>• Continued to lead <b>Climate &amp; Biodiversity Steering Group</b> – worked with agencies and NGOs.</li> </ul> <p><b>Planning Improvements</b></p> <ul style="list-style-type: none"> <li>• Adopted new <b>Energy Efficiency Guidance</b> for developments.</li> <li>• Updated <b>Validation Checklist</b> – now includes energy and drainage requirements.</li> <li>• Introduced new <b>Enforcement Strategy</b> (May 2025).</li> <li>• Assessed sites from <b>Call for Sites</b> – only suitable ones progressed.</li> <li>• Completed evidence gathering for <b>Local Nature Conservation Sites</b>.</li> <li>• Delivered <b>Agents' Workshop</b>, supported consistent planning practices.</li> </ul>



### Core Priority: People and Communities

Provide Opportunities for Everyone to Live Well

Core Objective	Summary of achievements
<p><b>4. Address Poverty and Disadvantage</b></p> <p>Support people and communities to minimise the impact of poverty and inequalities on their quality of life and work to provide equal opportunities for all.</p>	<p><b>Tackling Poverty and Disadvantage</b></p> <ul style="list-style-type: none"> <li>• <b>Integrated Advice Partnership:</b> Free, regulated debt advice service launched in May 2025; 126 new clients supported between May–September.</li> <li>• Funding secured from DfC for the <b>WRAP Programme</b>, which will support 200 households until March 2026.</li> <li>• <b>Cost of Living Support:</b> £60,000 approved for food, fuel, and emergency help via community partners.</li> </ul>

	<ul style="list-style-type: none"> <li>• Ongoing <b>Communications</b> to highlight support available, including 'Worrying About Money' resources, online presence, and presenting at events.</li> <li>• A detailed response to the NI Executive's <b>draft Anti-Poverty Strategy</b>, highlighting the role of Council's in the development and delivery of anti-poverty actions.</li> </ul> <p><b>Supporting Under-represented groups</b></p> <ul style="list-style-type: none"> <li>• <b>Irish Traveller Support:</b> Strong collaboration through Omagh Traveller Interagency Forum (13 partners), including regular meetings, the completion of the Omagh Traveller Interagency Forum (OTIF) Action Plan, the delivery of a summer scheme for Traveller Children (Aug 2025), the establishment of a Youth Club, activities for Traveller adults and cultural awareness training for Council staff.</li> </ul>
<p><b>5. Improve Citizen Wellbeing</b> Improve population wellbeing and tackle health inequalities to give everyone the opportunity to lead a healthier life.</p>	<p><b>Physical Activity and Community Wellbeing</b></p> <ul style="list-style-type: none"> <li>• <b>Programmes and Activities:</b> 21,518 participants involved through the delivery of various programs and activities across the district.</li> <li>• <b>Summer Schemes:</b> 14 summer scheme programmes delivered with 235 participants.</li> <li>• <b>'Be seen, Be Heard, Belong'</b> campaign and associated activities had 85 females participating in 12 programmes.</li> <li>• <b>Targeted interventions</b> with 8 groups to identify barriers to participation and offer support.</li> <li>• <b>Enhanced off-site programming</b> to account for the redevelopment of the Fermanagh Lakeland Forum, with fitness facilities at Broadmeadow, swimming programmes at the Share Centre and increased opening hours at Castle Park and the Bawnacre.</li> </ul> <p><b>Health Promotion and Inequalities</b></p> <ul style="list-style-type: none"> <li>• <b>Health Interventions Team</b> delivered specialist programmes across the district; 171 people completed AED/CPR training at 15 venues.</li> <li>• <b>Integrated Wellbeing Network:</b> 'Community Conversation' report to identify health needs was finalised, with a co-designed action plan in progress.</li> </ul> <p><b>Age Friendly District</b></p> <ul style="list-style-type: none"> <li>• Public consultation on the <b>draft Age Friendly Strategy</b> (July 2025 – Oct 2025)</li> <li>• <b>Positive Ageing Month:</b> 35 groups received £14,835 in grants to promote Positive Ageing Month, with a programme of activities planned.</li> <li>• <b>Dementia Support:</b> 'Dementia Navigator' delivered to Council staff; a Dementia Friendly Film was screened at the Strule Arts Centre during Dementia Action Week; a safeguarding wristband initiative was developed in partnership with the WHSCT and dementia charities.</li> <li>• <b>Age Without Limits</b> day held in June 2025, with activities including rowing on Lough Erne, lunch, and a table quiz.</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Age Friendly Employer Pledge:</b> The Council signed up to support older workers following a six-month review by The Centre for Ageing Better.</li> </ul>
<p><b>6. Support Communities</b> Work to build and empower, resilient, thriving, and safe communities.</p>	<p><b>Community and Voluntary Sector:</b></p> <ul style="list-style-type: none"> <li>• <b>CVS Forum:</b> Met 3 times; agreed new 'Collaborative Working Protocol' for better collaboration and info-sharing. Shared updates from Age Friendly, Wellbeing Network, Outcomes Group, I-CAN.</li> <li>• <b>Community Wellbeing:</b> 28 Community Wellbeing Plans have been established to align activity with the needs of local residents; 174 activities delivered.</li> <li>• <b>Funding Clinics:</b> 7 funding clinics delivered across the district, with 25 groups supported with applications to the Council's Strategic Capital Grants Programme.</li> </ul> <p><b>Ending Violence Against Women and Girls (EVAWG)</b></p> <ul style="list-style-type: none"> <li>• <b>Local Change Fund</b> call complete, with 9 applications received and 5 projects funded to a value of £69,234.</li> <li>• <b>Engagement</b> with local community groups and statutory partners to build momentum on delivery activities and avoid duplication.</li> <li>• <b>Training</b> delivered on use of language for Elected Members and EVAWG training now mandatory in LoO for Strategic Capital Grants.</li> </ul> <p><b>PEACEPLUS</b></p> <ul style="list-style-type: none"> <li>• <b>RESTART (€6.84m)</b> – rural regeneration; 19,000 participants, 117 enterprises, new community hubs.</li> <li>• <b>STRIDE (€3.5m)</b> – digital innovation; 8 projects, 1,000+ citizens engaged, hubs in Enniskillen and Carrick-on-Shannon.</li> </ul>
<p><b>7. Value and Enrich our Heritage</b> Protect, enhance, and make accessible the rich, diverse, natural, built and cultural heritage of our district.</p>	<ul style="list-style-type: none"> <li>• <b>Heritage Plan 2030:</b> launched during Heritage Week after 18 months of consultation, setting a 5-year plan to protect and promote heritage.</li> <li>• <b>Progress on a range of key projects including:</b> <ul style="list-style-type: none"> <li>○ Completion of a <b>Legacy Plan</b> for the Lough Erne Pilgrim Trail</li> <li>○ Ongoing engagement with statutory stakeholders regarding the <b>Devenish Masterplan</b></li> <li>○ <b>Castle Caldwell</b> Conservation Management Plan completed</li> <li>○ <b>Necarne Castle</b> Phase 3 works scoped and costed, with progress ongoing</li> <li>○ Agreement in principle for a €6.5m <b>Mountain Masterplan</b></li> </ul> </li> <li>• <b>Public Engagement:</b> 8,891 people took part in heritage activities, including Omagh Gaol schools project, Heritage Week events, youth programmes, Museum Summer Schools, Waters of Wonder event, family events (Teddy Bears Picnic) and education programmes.</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>New ticket bundles</b> developed and implemented to promote tourism – ‘Castle, Cruise and Café’ and ‘Pilgrim Pass’.</li> </ul>
 <b>Core Priority: Shared Prosperity</b> Drive an inclusive economy and aid prosperity across our district	
<b>Core Objective</b> <b>8. Inclusive Economy</b> Support delivery of a strong local economy through a focus on inclusivity, productivity and environmental sustainability.	<p><b>Summary of achievements</b></p> <p><b>Inclusive Economy and Sub-Regional Action Plan</b></p> <ul style="list-style-type: none"> <li>• <b>Inclusive Economy Action Plan (IEAP)</b>: Year 2 actions are advancing, with clear links to wider strategic priorities.</li> <li>• <b>Sub Regional Economic Action Plan</b>: The Local Economic Partnership (LEP) has been established and met on several occasions. A Memorandum of Understanding between the Council, DfE and Invest NI was signed in September 2025, under the Regional Balance Fund. Development of a Sub-Regional Action Plan is now underway, aligned with the existing IEAP.</li> <li>• <b>Business Support and Innovation</b> <ul style="list-style-type: none"> <li>• <b>Go Succeed Grants</b>: 41 applications; 34 offers; £33k paid to 14 businesses (Call 1).</li> <li>• <b>Digital Transformation Fund</b>: Call 5 underway, with 6 applications received.</li> <li>• <b>TRPSI Rural Business Grants</b>: Open for micro-businesses, with funding of up to £7,500 available.</li> </ul> </li> </ul> <p><b>Tourism</b></p> <ul style="list-style-type: none"> <li>• <b>Visitor Experience Development Plan (VEDP)</b>: The VEDP Partnership met twice, with presentations from Tourism Ireland, Tourism NI and an update on the Ulster Canal Project being discussed.</li> <li>• <b>Sperrin's AONB Management Planning</b>: Development of the Sperrins AONB Management Plan continued, with workshops taking place across the 6-month period.</li> <li>• <b>Fermanagh Lakeland Tourism (FLT)</b>: FLT continued to delivery tourism marketing activity, with the transition of FLT functions and staff to the Council from January 2026 advancing.</li> </ul> <p><b>Infrastructure</b></p> <ul style="list-style-type: none"> <li>• <b>Omagh Opportunity Sites Working Group</b> continues to engage regarding regeneration sites, including undertaking site visits including a visit the Strule Shared Education Campus.</li> <li>• <b>Water Infrastructure</b>: Ongoing engagement with NI Water on wastewater treatment works, growth planning and the Price Control Prioritisation matrix/model.</li> <li>• <b>Road Infrastructure</b>: The Council responded to DfI's draft Transport Strategy in September 2025.</li> </ul> <p><b>Economically Inactive Support</b></p> <ul style="list-style-type: none"> <li>• <b>Regional Economic Accelerator Programme</b>: 106 participants; 52 completed; 27 into jobs; 5 into education/training.</li> <li>• <b>Labour Market Partnership</b> delivered 8 programmes, incl. Female Entrepreneur and Disability initiatives.</li> </ul>

	<p><b>9. Capital Investment</b> Develop and deliver a sustainable capital programme and wider capital investment aligned with strategic priorities.</p> <p><b>Capital Priorities and Funding</b></p> <ul style="list-style-type: none"> <li>Capital Expenditure 2025/26 is well underway, with regular reporting. Key projects include:</li> <li><b>Fermanagh Lakeland Forum:</b> Construction started June 2025; completion due Summer 2028.</li> <li><b>Wayfinding &amp; Revitalisation Omagh:</b> Procurement documents are currently being developed for the appointment of consultants to provide external support in progressing the projects outlined in the Omagh Place-Shaping Plan, which will support future funding bids.</li> <li><b>Local Peace:</b> Procurement of contractors associated with enhancements to community halls, outdoor spaces.</li> <li><b>RESTART (€8.4m):</b> Regeneration and social enterprise projects in Newtownbutler, Clones, Belturbet.</li> <li><b>SLNCR Greenway:</b> £127k funding secured from DFI and €343k from the Department of transport to support the design development of the project in Fermanagh.</li> <li><b>Waste Management Plan:</b> External funding secured for future waste management.</li> <li><b>Strategic Capital Grants:</b> the application process closed in May 2025, with 33 applications; 10 were successful, with £1m of funding to be allocated.</li> </ul> <p><b>Climate Change and Sustainability</b></p> <ul style="list-style-type: none"> <li><b>Drummee Landfill:</b> Project Board established and operating, with capping works, wetland development, and solar panels progressing, with completion expected by March 2026.</li> <li><b>Castle Park:</b> Oil boilers replaced with LPG systems, reducing carbon emissions</li> </ul> <p><b>MSW Cuilcagh Lakelands Geopark</b></p> <ul style="list-style-type: none"> <li>Completed Outline Business Case (OBC) workshop, stakeholder plan, risk review, and partner engagement.</li> <li><b>Cuilcagh Lakelands Trails:</b> Landowner mapping, site walkovers, LIDAR/ecology surveys done. Feasibility reports drafted; Stage 2 due December 2025.</li> <li><b>Marble Arch Caves Visitor Centre:</b> Surveys completed; interpretation report done; ecologist appointed; Stage 1 options and cost development underway.</li> <li><b>Industrial Decarbonisation:</b> Working with DfE on Green Challenge Fund and OBC. Research includes major emitters, EU models, academic partners, and site visits.</li> </ul>
<p><b>10. Quality Places</b> Ensure that decision making, policies and land use zonings are in place to deliver sustainable development and recognise our unique rural characteristics and place shaping approach.</p>	<p><b>Quality Places</b></p> <ul style="list-style-type: none"> <li><b>Place Shaping:</b> Progress continues with the actions within the Enniskillen and Omagh Place Shaping Plans.</li> <li><b>Evidence Base:</b> Collaborative work across the Council to strengthen the evidence base for enhanced investment in infrastructure across the district was presented to the Minister for Infrastructure</li> </ul> <p><b>Planning Improvement Programme</b></p>

	<ul style="list-style-type: none"> <li>• <b>Regional Performance Improvement Plan:</b> The Council remains fully engaged in the Regional PIP, attending meetings, contributing to the updated Terms of Reference and participating in the focused delivery phase.</li> <li>• <b>Local Performance Improvement Plan:</b> Workshop with Planning Committee Members held in June 2025, with five priority areas for improvement adopted.</li> <li>• <b>Planning Guidance Documents:</b> Supplementary Planning Guidance Documents came into effect in May 2025, following Council approval.</li> <li>• <b>Local Policies Plan:</b> The Council continued to develop its evidence base and is in continued collaboration with DfI in relation to the FODC Transport Plan, Car Parking Strategy and Active Travel Delivery Plan.</li> <li>• <b>Planning Portal:</b> The Council continues to engage in the governance of the regional Planning Portal, including training events, enhancements and the commencement of a Benefits Realisation Report.</li> </ul> <p><b>Rural Communities</b></p> <ul style="list-style-type: none"> <li>• <b>Rural Affairs Sub-Committee</b> met in May and September 2025 to consider evidence on rural infrastructure, deprivation and digital connectivity.</li> <li>• <b>Central Government Policy and Financial Support:</b> Elected Members met with the Minister of Finance (Sept 2025) and senior civil servants from DAERA (Sept 2025) to identify the shortcoming in central government policy and support, with commitments made in both meetings to further consider rural impacts and funding needs within Central Government.</li> </ul>
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### Core Priority: One Council

Ensure an efficient, effective and agile Council founded on good governance practices

Core Objective	Summary of achievements
<p><b>11. Strong Governance</b> Manage a transparent and effectively governed Council that is responsible to our citizens, while also maintaining strong financial discipline to ensure that we operate within our budgetary limits.</p>	<p><b>Civic Leadership and Governance</b></p> <ul style="list-style-type: none"> <li>• <b>Meetings:</b> 34 formal meetings, including Council meetings, Committees, Sub-Committees and Community Planning Strategic Partnership Board</li> <li>• <b>Lobbying:</b> Strengthened cross-council and cross-border collaboration, responding to 18 public consultations on welfare, transport, environment, and digital safety.</li> </ul> <p><b>Financial Management</b></p> <ul style="list-style-type: none"> <li>• <b>Statement of Accounts</b> for 2024/25 published in September 2025, following external audit review and Council consideration. Net spend was 93.9% of budget, with operating income up 7.7%, boosted by external funding.</li> <li>• <b>Secured major funding:</b> PEACEPLUS, UK Shared Prosperity, Go Succeed, NIEA Peatland Project.</li> <li>• <b>Income Generation Group</b> integrated across existing structures</li> </ul> <p><b>Data-Driven Decisions</b></p>

	<ul style="list-style-type: none"> <li>• <b>Dashboard Reporting</b> is active across the organisation, with Power BI dashboards covering topics such as Staff, Energy, Waste, Complaints, and Key Economic Indicators live and operational economy now live.</li> <li>• <b>Corporate Plan 2024 – 2028 Performance Measures</b> published for the first time, with 63% Green, 20% Amber, 13% Red, 5% pending.</li> </ul> <p><b>Employee Support and Wellbeing</b></p> <ul style="list-style-type: none"> <li>• <b>Absence Management Taskforce</b> has been established, with meetings on a quarterly basis, to address high levels of employee sickness absence.</li> <li>• <b>Employee Engagement</b>: three events held, including one aimed at raising awareness of Neurodiversity.</li> <li>• <b>Learning and Development</b>: 631 employees undertook learning and development activities, with a total of 2,798 activities undertaken.</li> </ul>
<p><b>12. Citizen Focussed</b> Listening and engaging collaboratively with our citizens, communities and partners across the district to deliver services efficiently and to a high standard every day</p>	<p><b>Communications and Engagement</b></p> <ul style="list-style-type: none"> <li>• Reviewed Council communications, updated photography and social media policy.</li> <li>• Hosted events to celebrate the 10 Year Anniversary of Fermanagh and Omagh District Council.</li> <li>• Customer Services Transformation Project launched and underway.</li> </ul> <p><b>Customer Experience</b></p> <ul style="list-style-type: none"> <li>• 87% of residents satisfied with Customer Service Centres.</li> <li>• 123 complaints received, over 89% resolved on time, with none escalated.</li> </ul> <p><b>Access and Equality</b></p> <ul style="list-style-type: none"> <li>• Hosted 'Nature Makes Sense' events, with 434 participants.</li> <li>• Hummingbird Award shortlist for two projects – 'Be Kind, Park with a Disability in Mind' Blue Badge Car Parking campaign and The 'Creative Capabilities' Poetry Project.</li> </ul> <p><b>Disability and Equality</b></p> <ul style="list-style-type: none"> <li>• Disability Action Plan approved and published.</li> <li>• Equality Action Plans approved and published.</li> <li>• Annual Equality Progress report drafted, approved and issued to Equality Commission.</li> </ul> <p><b>Rural Needs</b></p> <ul style="list-style-type: none"> <li>• Rural Needs Impact Assessment drafted, approved and issued to DAERA.</li> </ul> <p><b>Consultations</b></p> <ul style="list-style-type: none"> <li>• The Council responded to 18 public consultations, including key consultations on employment, equality, and digital safety.</li> </ul>
<p><b>13. Innovation and Continuous Improvement</b></p>	<p><b>IT Infrastructure Development</b></p> <ul style="list-style-type: none"> <li>• <b>Device Refresh</b>: Over 200 devices have been replaced across the estate at an investment of £106k.</li> <li>• <b>Device Update</b>: Windows 11 upgrade applied to all devices across the estate.</li> </ul>

<p>Continuously improve and simplify the delivery of our services, looking at new ways to work and innovate</p>	<ul style="list-style-type: none"> <li>• <b>Connectivity:</b> Full Fibre connectivity is now in place at all 80 sites across the estate, delivering a minimum of 100Mbs.</li> </ul> <p><b>Digital Systems</b></p> <ul style="list-style-type: none"> <li>• <b>Performance Appraisals:</b> Pilot for digitised performance appraisals has been extended to cover two Council directorates and the Chief Executive's Department.</li> <li>• <b>Virtual Technology:</b> 127 workshops and on-line training modules delivered through MS Teams and online learning platforms.</li> </ul>
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If you have any queries regarding this report, or the Council's corporate reporting process, please get in touch by:

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-  **Email:** [info@fermanaghomagh.com](mailto:info@fermanaghomagh.com)
- SignVideo:** For people who are deaf or are hard of hearing
-  **Live web chat:** Available on our website during office hours, Mon-Fri, 9am-5pm
-  **In writing:** Strategic Planning and Performance, Fermanagh and Omagh District Council, The Grange, Mountjoy Road, Lisnamallard, Omagh BT79 7BL
-  Alternatively, you may wish to speak to your local Councillor – contact details can be found at [www.fermanaghomagh.com/your-council/councillors/](http://www.fermanaghomagh.com/your-council/councillors/)

For further information on your Council, please visit our website at [www.fermanaghomagh.com](http://www.fermanaghomagh.com)

