

Fermanagh and Omagh
Community Planning Partnership



Fermanagh & Omagh 2030

Our Community Plan

2020 Update

www.fermanaghomagh.com/communityplanning



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Introduction

This document updates our first Community Plan published in March 2017 and has been informed by an extensive period of reflection and review, involving all stakeholders; further public consultation; and by the findings of our first Statement of Progress published in November 2019. The review process continues into 2020 in respect of the supporting governance arrangements. It identifies the partnership actions which we will collectively focus on in the short to medium term.

The Community Plan sets out our Vision for the district, which we aim to achieve by 2030...

Our shared Vision

Our Vision is of a welcoming, shared and inclusive Fermanagh and Omagh district, where people and places are healthy, safe connected and prosperous, and where our outstanding natural, built and cultural heritage is cherished and sustainably managed.



Coronavirus (Covid-19)

During 2020, the onset of the coronavirus pandemic changed our lives dramatically bringing unprecedented threats to human health and restrictions on our daily lives which would have seemed unimaginable a few short months ago. We are very aware of the toll this situation has taken on many in our society, particularly on those who have been bereaved and those who suffer from ongoing adverse impacts on their health and wellbeing. We are also very mindful and alert to the potential for further waves bringing additional threats, challenges and restrictions.

Partners are working to adapt their service and delivery models to these new circumstances and to simultaneously put in place recovery plans, alongside contingency plans, taking account of the ongoing risks.

The benefits of partnership working which supported the emergency response over recent months have been widely recognised and there is a continued need for responsive and collaborative decision making to support recovery.

The Community Planning Partnership will continue to build upon this strong collaborative foundation as we work together to rebuild our communities and the local economy in a sustainable manner.



New Decade, New Approach

The NI Executive has recently published the 'New Decade, New Approach' Agreement. Work is ongoing towards the development and publication of an updated Programme for Government (PiG) and there will be enhanced efforts to ensure stronger alignment between the PiG and local Community Plans. Community Planning Partners in Fermanagh and Omagh will contribute to and take account of this work as it emerges.



Community Planning Review Timeline



Sustainability

Sustainable development and integration of social, economic and environmental priorities is a key principle of our Community Plan. This is reflected across the three themes within this plan and in the alignment of outcomes to the UN Sustainable Development Goals.

The United Nations' (UN) **Sustainable Development Goals** (SDGs) were adopted in 2015 by the UN member states and call for economic

growth, innovation, circular economies and upgraded infrastructure, as well as providing a path to end extreme poverty, fight inequality and protect the planet. The SDGs promise action on 17 issues and place significant emphasis on the role companies, organisations and individuals can play. Governments cannot achieve these goals alone, so the 17th goal 'Partnerships for the Goals' is a call for everyone to step up.

SUSTAINABLE DEVELOPMENT GOALS



Our Purpose

Statutory Guidance defines the purpose of community planning as being:

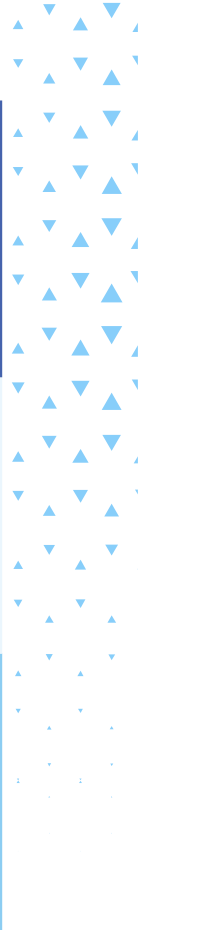
“to improve the connection between regional, local and neighbourhood levels through partnership working and more integrated use of resources, with a focus on collaboration between organisations for the benefit of citizens”.



Our Shared Values and Principles

Community planning partners will promote the following shared values and principles across all that we do:

Openness, accountability and transparency Open, accountable and transparent governance and decision making arrangements will be put in place alongside effective scrutiny arrangements; measurement of progress will be evident with regular and meaningful public reporting.	Equality, inclusivity and diversity Equality, inclusivity and diversity are placed at the core of all of our services and actions, as we work towards achieving a shared future for all.	Addressing deprivation We will prioritise resources and activities towards targeting areas where deprivation and poverty are evident so as to narrow the gap between our most and least deprived communities.
Prevention and early intervention We are committed to prevention and early intervention and will work to embed these in our approach to delivering against each of the outcomes.	Sustainability As we work towards the delivery of social, economic and environmental improvements to meet the needs of the present, we recognise that these should not compromise the ability of future generations to meet their own needs.	An 'evidence based' approach The priorities, outcomes and actions included in the Community Plan have been informed by evidence. Decisions taken going forward will continue to be informed by evidence, including the reporting of progress and the development of data where required and appropriate.
Effective engagement Inclusive, participative and effective community involvement and engagement will be a feature of community planning.	Continuous improvement Demonstrable improvements in sustainable social, economic and environmental outcomes will be evidenced, providing better public services.	Working collaboratively Partners will work collaboratively to achieve the best possible outcomes from community planning, inclusive of best use of shared resources.



Our Partnership

Fermanagh and Omagh Community Planning Partnership brings together a wide range of organisations who have committed to the shared vision and wider long-term strategic direction set out in this plan for our district. Partners

recognise that they can achieve more by working effectively together to address key issues and challenges and will work to share resources, knowledge and skills to improve quality of life for local people.

The Partnership includes the following statutory organisations:



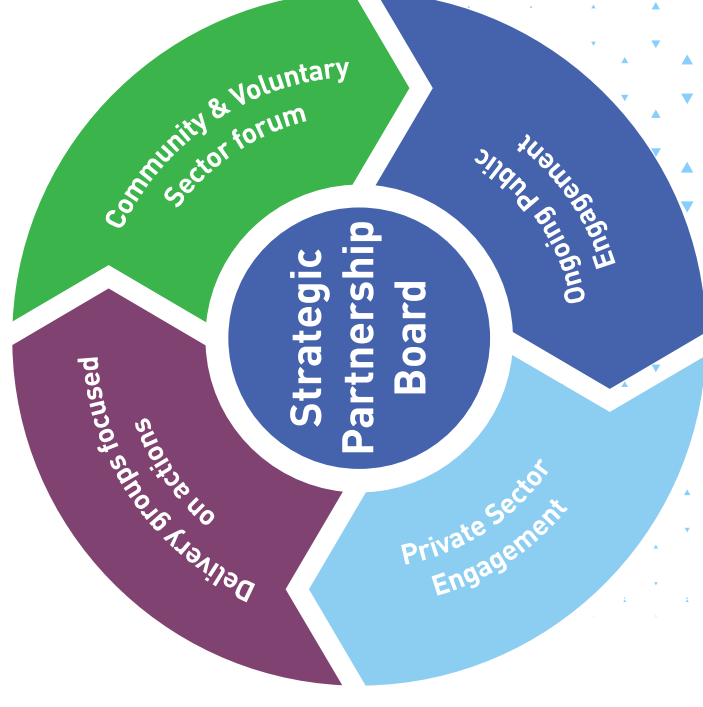
As we work to deliver on our vision, the Strategic Partnership Board will continue to lead and undertake an oversight and accountability role for Community Planning.

It will be supported by a number of delivery groups focused on delivery of the agreed actions. An agile approach will be adopted, bringing partners on board as required and as we respond to changing needs and circumstances. This will be supported through the ongoing engagement with the Community and Voluntary Sector and with the Private Sector and work is ongoing to review and enhance these arrangements.

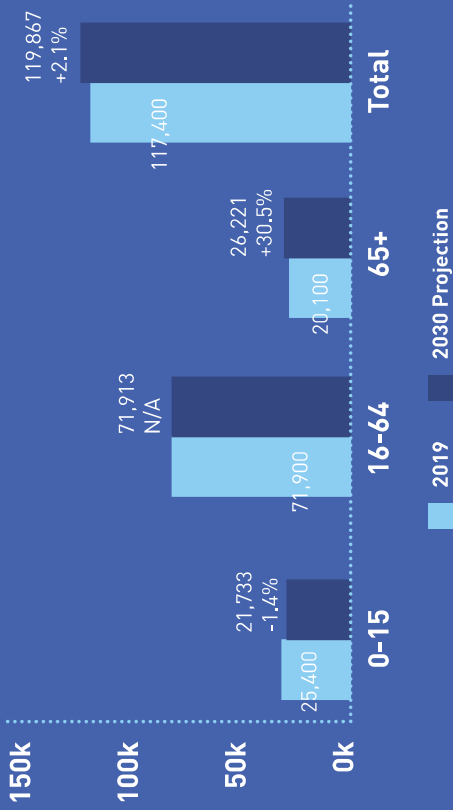
Alongside the statutory partners, a range of support partners also contribute to the achievement of our Vision, including the Community/Voluntary Sector and the Business Community.

Fermanagh and Omagh District Council is the lead partner with statutory responsibility to initiate, maintain, facilitate and participate in community planning.

Over recent months, the strong foundations of partnership working which have been developed over the past number of years became increasingly evident and relevant.



Our People



Median Age

39.7

Family Composition

36%

are couples with children



86%

Residents reporting a good level of General Health



86%

Residents satisfied with Fermanagh and Omagh as a place to live



James & Grace

Most popular baby names

Our Place



Two main towns

Omagh and Enniskillen; Omagh being the largest in terms of population and household numbers. Enniskillen holds a central position between Upper and Lower Lough Erne and is an attractive tourism destination in close proximity to the border with the Republic of Ireland and within 1 hour of Sligo. Omagh is strategically located on the Western Economic Corridor that connects Omagh northwards to Derry/Londonderry, eastwards to Belfast and southwards to Dublin.



Five local towns

Carrickmore, Dromore, Fintona, Irvinestown and Lisnaskea.



Villages & small settlements

A number of villages and small settlements as well as a significant proportion of households (41%) located within open countryside.

Area

3,000 km²

Largest geographically of the 11 Council districts but with the smallest population at 117,400

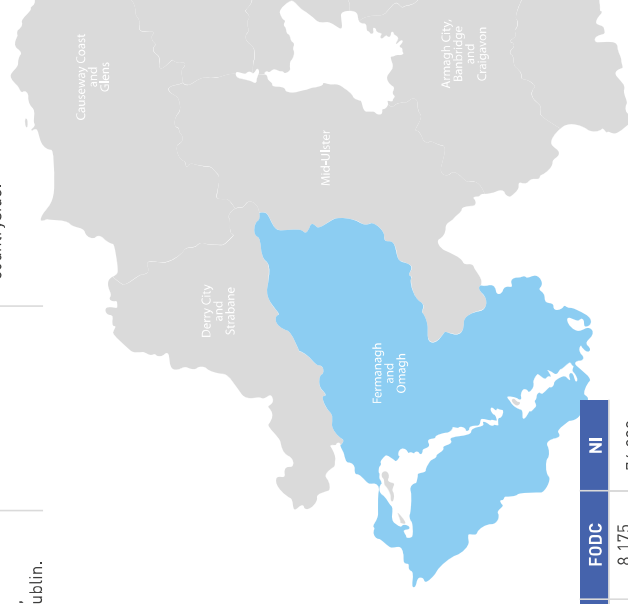
Including an airport, a UNESCO World Heritage Site and an AONB

Domestic Properties

48,082 (April 2019)

Roads

0km of Motorway
0.6km of Dual Carriageway
321km of A Class Roads
446km of B Class Roads
884km of C Class Roads
2,333km of Unclassified Roads



	Year	FODC	NI
No of businesses	2020	8,175 (11% of NI)	76,090
Wages (Mean)	2019	£23,091	£26,332
% people aged 16-64 who are economically active	2018	73%	72.8%

Our Plan, Priorities & Our Customers

Our Plan

This Plan sets the strategic direction which all community planning partners, both at an individual organisation level and collectively, will work towards to achieve our shared Vision and to improve quality of life for all our people.

This strategic direction encompasses three thematic areas and six long-term outcomes.

An outcome is the positive result which we aim to achieve for our population – it is not a reflection of how things are now, but of what we are aiming towards. We will measure progress towards the achievement of the outcomes through a set of performance indicators.



People & Communities

1. Our people are healthy and well – physically, mentally and emotionally
2. Older people lead more independent, engaged and socially connected lives
3. Our communities are inclusive, safe, resilient and empowered
4. Our people have the best start in life with lifelong opportunities to fulfil their potential



Economy, Infrastructure & Skills

5. Our economy is thriving, expanding and outward looking



Environment

6. Our outstanding and culturally rich environment is cherished, sustainably managed and appropriately accessible

Cross-cutting priority: Strong Partnership Working

Our Priorities

As a result of the impact of the Covid-19 pandemic on our citizens' lives, our economy and our environment, a number of short to medium term partnership priorities have been identified. In identifying these priorities, we have recognised the reduced capacity of partners in terms of available resources, the need to commit resourcing to ensure preparedness for further emergency responses and re-establishing core service delivery.

These priorities are:



Support Positive Mental Health
Outcome 1



Reduce Social Isolation & Loneliness
Outcome 2



Tackle Poverty and Disadvantage
Outcome 3



Nurture the CVS to enhance capacity and resilience, including promotion of volunteering
Outcome 3



Trauma Aware Communities
Outcome 4



Deliver on Tourism and Economic Recovery
Outcome 5



Promote Green Recovery
Outcome 6



Build on the strong foundations of partnership working
All 6 Outcomes

A list of the 19 actions which partners will concentrate on over the next 18-24 months are identified at **Appendix 1**.

It is important to recognise that this Plan does not reflect the full extent of partnership work which takes place in the Fermanagh and Omagh district but provides a focus on clearly identifying priority actions so that partners can:

- ✓ Work collectively to add value;
- ✓ Utilise data and evidence to identify gaps in existing plans and strategies and, where required, develop new data and intelligence;
- ✓ Challenge the status quo and make informed decisions based on 'what works best';
- ✓ Steer budgeting processes towards outcomes and priorities;
- ✓ Support continuous improvement;
- ✓ Ultimately, improve the wellbeing of citizens.

Our Customers

Our priorities and actions will aim to support the following customer groups as those most impacted by the Covid-19 pandemic;

1. **Children, young people, and families** who have been affected by school closures. Some are at a higher risk of exposure to substance misuse, domestic violence, absence of free school meals and food insecurity, accommodation issues and overcrowding, parental employment impact, and change and disruption of social networks.

2. **Older People and those with multimorbidities over 60+** have been particularly affected by issues including isolation, loneliness which may be exacerbated by the digital divide, as well as end of life care, and bereavement.

3. **People on low incomes** may be affected by job and financial insecurity, cramped housing, and poor access to the internet and technology. This includes families living in deprivation including the 'new' unemployed.

4. **People with existing mental health issues**, including those with severe mental illnesses, are particularly affected by relapse, disruptions to services, isolation, the possible exacerbation of symptoms in response to pandemic-related information and behaviours, and changes in mental health law.

5. **Those at risk of domestic and sexual violence**. There is a risk that, under self-isolation, perpetrators will intensify their controlling behaviour, further restrict their partners' freedoms and threaten their safety. Financial dependence and poverty are both primary risk factors that diminish women's and children's resilience when experiencing domestic abuse and can prevent women from leaving an abusive partner.

6. **Rural communities** who have been affected differently to urban communities with limited and restricted access to services. Society has experienced increased social cohesion and communitarianism, but also has been negatively affected by increased health inequalities, increased food bank use and other trauma.

7. **Businesses** have been severely affected with 85% of businesses in the district reporting that they have used the furlough scheme and/or made redundancies.

8. **People with Disabilities / long term health conditions and their carers**. Adults with learning disabilities and children with special educational needs, including their carers must be considered. This customer group would include the category of citizens termed "those shielding" which incorporated people who are classed as "clinically extremely vulnerable". Generally this included, over 70-year olds and/or those with a pre-existing medical condition. Following the reduction of social restrictions, it has been identified that "those who were shielding" would be very difficult to define and specifically target.

9. **Community and Voluntary Sector** have played a significant role in the fight against COVID19 and will be vital assets in the recovery phase. It is important that CVS is supported to help build capacity and resilience.



Outcomes Based Accountability

The Fermanagh and Omagh Community Plan aims to address the big issues affecting our district and recognises that many of these will take joined up effort and time to change. In order to manage this process towards achieving generational quality of life improvements, we have adopted an 'Outcomes Based Accountability' (OBA) approach.

This provides a method of thinking and taking action that is simple, uses common sense and plain language – a Glossary of Terms is attached as **Appendix 2**.

The OBA approach operates at two levels, ie:

Strategic

- Overarching Strategic Direction - Vision, Outcomes, Population Indicators
- Sets a direction which all partners will work towards - individually through their own internal Corporate Plans and collectively through Partnership approaches
- Performance managed through 6 Population Report Cards

Population Report Cards are a concise way of managing activity across each of the outcomes covering a rational for the outcome, the indicators including baseline figures, key partners and agreed actions to 'turn the curve' on the indicator. The 6 Population Report Cards can be viewed at fermanaghomagh.com/communityplanning

Operational

- Actions - those priority issues which partners have collectively agreed can only be addressed through partnership working - demonstrates 'additionality'
- Operates at service or project level
- Performance managed through Performance Report Cards incorporating Performance Measures

Up-to-date information on progress of Partnership Actions will be available through our website at www.fermanaghomagh.com/communityplanning through a set of Performance Report Cards

Appendix 1



Performance Report Cards, Action Leads and Key Customer Groups

Theme/Outcome	Priorities & Performance Report Card	Action Lead	Target Key Customer Group
People and Communities: Outcomes 1-4 Priorities: - Support Positive Mental Health - Reduce Social Isolation & Loneliness - Tackling Poverty and Disadvantage - Nurture the QVS to enhance capacity and resilience, including promotion of volunteering - Increase awareness of Impacts of Adverse Childhood Experiences	Outcome 1: Our People are Healthy & Well - Physically, Mentally & Emotionally Supporting Positive Mental Health through Community & Water-based activities FODC, Community Health & Leisure To Be Confirmed		
	Outcome 2: Older people lead more independent, engaged and socially connected lives Digital Upskilling and provision of a safe space to access technology Libraries NI Older People and those with multimorbidities over 60+ and their carers People with Disabilities/long term health conditions and their carers		
	Provide virtual and physical activities to reduce loneliness and social isolation for Over 60's & Promote Positive Ageing South West Age Partnership Older People and those with multimorbidities over 60+ and their carers		
	Outcome 3: Our communities are inclusive, safe, resilient and empowered Tackle food poverty and enhance food security for people in financial stress and low incomes Eniskillen Foodbank, supported by all 5 other foodbanks People on low incomes (including benefit claimants) Children, young people and families		
	Support for Advice Services • Ensure people in financial stress can access benefit advice, support and legal representation to challenge decisions, and manage their debts effectively Omagh Independent Advice Services and Fermanagh Advice Centre Children, young people, and families Older People and those with multimorbidities over 60+ and their carers		
	Work in partnership to address fuel poverty FODC, Environmental Health Service Children, young people, and families Older People and those with multimorbidities over 60+ and their carers		
	Reduce the digital divide through enhanced promotion of digital solutions - bridging the digital gap in education with appropriate adjustments to resources Education Authority Children, young people and families		
	Working in Partnership to prevent homelessness Northern Ireland Housing Executive People on low income (benefit claimants) Victims of domestic abuse and sexual violence Children and Young People and families		
	Equip the community and voluntary sector to support vulnerable people over the next 12-18 months FODC, Community Health & Leisure Community and Voluntary Sector		
	Increase frequency and access to accessible community transport, specifically for rural residents Easilink and Fermanagh Rural Community Transport People with Disabilities/long term health conditions and their carers Rural communities		

Theme/Outcome	Priorities & Performance Report Card	Action Lead	Target Key Customer Group
Economy, Infrastructure and Skills: Outcome 5 Priority: Develop and deliver a "Tourism and Economic Recovery Plan"	Outcome 4: Our people have the best start in life with lifelong opportunities to fulfil their potential Increase community awareness of the impacts of Adverse Childhood Experiences so as to develop Trauma Aware Communities Western Health & Social Care Trust & QWAT MACE's Project		Community & Voluntary Sector
	Outcome 5: Our economy is thriving, expanding and outward looking Provide mentoring and training to support SME's, including social enterprise, to return to trading so that employment opportunities can be sustained and to encourage growth Invest NI Businesses		
	Town Centre Recovery Plans FODC, Economic Development Businesses		
	Progress workforce development to enhance skills and grow the talent pipeline for continued economic growth South West College Businesses		
	Support for Tourism business Tourism NI Businesses		
	Brexit Preparedness Invest NI Businesses		
	Outcome 6: Our outstanding and culturally rich environment is cherished, sustainably managed and appropriately accessible. Partnership working with communities to build environmental awareness and activities Keeping NI Beautiful Children, young people and families Community and Voluntary Sector		
	Commitments to support climate change mitigations by building on the reduction in travel and use of online working in workplaces FODC Strategic Partnership Board Members		
	All 6 Outcomes Partnership Data and evidence – associated to COVID-19 response FODC, Community Planning Team Strategic Partnership Board Members Community and Voluntary Sector Businesses		
	Cross-Cutting – All Outcomes: Priority: Continue to build on the strong foundations in place for partnership working		

Appendix 2



Language Discipline in F02030

Fermanagh and Omagh Community Planning Partnership recognises the importance of an agreed Outcomes Based Accountability (OBA) common language. Partners come to the table from many different disciplines with different ideas of what is meant by specific terms and use these interchangeably. It is important that labels are understood and used appropriately in association with the process of Fermanagh and Omagh community planning.

It is important that terminology is consistently understood and used appropriately.

Fermanagh & Omagh – Outcomes Based Accountability Language

1. Vision	A picture of a desired future that is hard but possible to attain.
2. Population Accountability	A system or process for holding people in a geographic area responsible for the well-being of the total population or a defined subpopulation.
3. Performance Accountability	A system or process for holding managers and workers responsible for the performance of their programmes, agencies and service systems.
4. Outcome	A condition of well-being for children, adults, families and communities.
5. Population Indicator	A measure that helps quantify the achievement of an outcome.
6. Performance Measure	A measure of how well a programme, agency or service system is working.
7. Better off Measure	A measure of the quantity and quality of effect on customer's lives (Note: for infrastructure, effect on condition of infrastructure)
8. Baseline	A visual display of the history and forecast(s) for a measure.
9. Turning the Curve	Doing better than the forecast part of the baseline
10. Action	What is agreed by partners that will work to address the priorities identified and provides options that could have a positive effect on a population indicator
11. Customer(s)	A person (organisation or entity) who directly benefits from service delivery.
12. Partner (incl Action Leads & Support Partners)	A person (or organisation) with a role to play in achieving desired ends
13. Data development	A prioritised list of where we need new or better data.
14. Best ideas	The components of an action that outlines why we think it will work and will contribute to demonstrating impact on better off measures.

Appendix 3



Population Level Indicators

How we will measure progress towards outcomes.

Outcome	Proposed Indicators
1) Our people are healthy and well – physically, mentally and emotionally	1a) The gap in life expectancy between the most and least deprived areas 1b) The standardised admission rates due to alcohol and drugs 1c) Standardised prescription rate – mood and anxiety disorders 1d) The number of preventable deaths 1e) % people not doing the recommended amount of physical activity
2) Older people lead more independent, engaged and socially connected lives	2a) The number of people aged 75 years who are hospitalised due to a fall 2b) % of the people aged 65 years and over in good health 2c) % of people aged 65 years and over who have never used the internet 2d) The number of crimes directed against people aged 60 years and over 2e) % people aged over 60 who can 'get to all the places in my local area that I want'
3) Our communities are inclusive, safe, resilient and empowered	3a) The number of crimes and incidents of anti-social behaviour, domestic abuse and hate crimes 3b) % of the population who believe their cultural identity is respected by society 3c) % of people living in relative poverty 3d) Number of people killed or seriously injured in road traffic collisions 3e) Number of accidental dwelling fires 3f) % dwellings in a state of disrepair 3g) Life satisfaction – people with disabilities 3h) % engaged in culture and/or arts
4) Our people have the best start in life with lifelong opportunities to fulfil their potential	4a) % school leavers achieving 5 GCSEs A* – C including English and Maths (or equivalent) 4b) % of children (Y1 and Y6) who are obese 4c) Childhood development in immediate pre-school year 4d) % children living in low income families
5) Our economy is thriving, expanding and outward looking	5a) The number of jobs 5b) Economic inactivity rate 5c) Number of registered businesses 5d) Wage levels 5e) Tourism expenditure 5f) % of premises unable to access broadband in excess of – i) 10Mbps and ii) 300 Mbps 5g) Length of motorways, dual carriageways and A Roads 5h) % commercial premises that are vacant 5i) % parents who believe there is a lack of childcare provision in their area
6) Our outstanding and culturally rich environment is cherished, sustainably managed and appropriately accessible	6a) Biodiversity 6b) Heritage at Risk 6c) Street cleansing: local environmental audit score 6d) % journeys made on public transport and active travel 6e) % people having a positive impact on the environment 6f) Climate change: CO2 emissions per capita 6g) % municipal waste preparing for reuse, dry recycling and composting

Fermanagh and Omagh
Community Planning Partnership



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