



April 2019

Omagh Leisure Complex operates a Buddy Card System Policy and as such the necessary companion, or carer of a disabled visitor will be admitted free of charge when accompanying a fully paying disabled visitor/user. A Buddy Card is made out in the name of the disabled person, not the companion, so there is no restriction to taking the same person on each visit.

To request a Buddy Card please fill out your details below and return to Omagh Leisure Complex, Old Mountfield Road, Omagh, Co Tyrone, BT797EG. If you have any queries please telephone 028 82246711. The admission policy admits the necessary companion, or carer, of a disabled visitor free of charge, on request, while the normal membership, or admission fee, applies to the disabled visitor.

Name:D.O.B:.....

Address:

.....

Post Code:Tel:

e-mail:.....

Please specify below what personal assistance you need from your buddy while in Omagh Leisure Complex:

.....

.....

.....

I hereby apply for a Buddy Card as detailed above and declare that I have read, understood and accept the conditions attached.

Signed: Date:.....

(By applicant/ On applicant's behalf – delete as appropriate)

If you are signing on applicant's behalf please state your relationship to applicant:

.....

Office Use:

Application Received by:

Date Received:

Date Buddy Card Issued:

Entered on Legend System by (OLC Representative):

General Data Protection Regulations (GDPR) came into effect on 25 May 2018. To help us comply with GDPR consent requirements, we need to confirm that you would like us to contact you. I consent to receive information from Omagh Leisure Complex by post, text or email. Please note that you can request that your details are removed from our mail out list at any time by contacting Omagh Leisure Complex. For more information about how we use your data please see our Privacy Notice at www.omaghleisurecomplex.com



Terms and Conditions

TERMS AND CONDITIONS OF BUDDY CARD SYSTEM

Definitions

In These Terms and Conditions, the following words and expressions shall bear the following meanings:

the "Facilities"

means the leisure centre and facilities at Omagh Leisure Complex to be used by the member subject to these Terms and Conditions including all, services, equipment, items and related amenities.

the "Council"

means Fermanagh & Omagh District Council

1. The Buddy Card System operates so that the necessary companion or carer of a disabled visitor will be admitted free of charge when accompanying a fully paying disabled visitor/user. A Buddy Card is made out in the name of the disabled person, not the companion, so there is no restriction to taking the same person on each visit.

2. The 'Companion' is somebody who is able to help the person with a disability by means of mobility or guidance to use and enjoy the service in the centre; to ensure their safety, wellbeing and enjoyment of their visit to the centre and of those they come into contact with.

3. The 'Companion' should familiarise themselves with the layout of the centre and the location of services. They should liaise with the centre staff if the person with a disability requires assistance and take instruction should there be an evacuation of the building. The 'Companion' is required to attend to the needs of the person with a disability at all times whilst on the premises.

4. Proof of Disability

Eligible Categories of disability	Acceptable Proof
1. Blind or partially sighted	Photocopy of your Disabled Parking Scheme Blue Badge OR Letter from an eye specialist/GP confirming that you are blind or partially sighted
2. Profoundly or severely deaf	Letter from a hearing specialist/GP confirming that you are profoundly or severely deaf
3. Without speech	Evidence of entitlement to Disabled Living Allowance (Higher Rate for either personal care or mobility component) OR

	Letter from medical practitioner confirming that you are unable to make clear oral requests
4. Has a disability or has suffered an injury which has a long term adverse effect on the ability to walk	Photocopy of your Disabled Parking Scheme Blue Badge OR Evidence of entitlement to Disabled Living Allowance (Higher Rate for either personal care or mobility component) OR Evidence that you are in receipt of War Pensioners Mobility Supplement OR Letter from a medical practitioner confirming that you have a disability or have suffered an injury which has a substantial and long term effect on your ability to walk
5. Has a learning disability	Letter from a medical practitioner, health and social care professional, Allied Health Professional (AHP), social worker confirming that you have a learning disability OR A letter from the school head teacher confirming eligibility OR A letter from a senior representative of a voluntary or community organisation stating that you are using their service

*** The Council accepts that the above list is not exhaustive and will consider each case on an individual basis in the interest of fairness and equality for all.

5. The companion or carer must stay with the centre user at all times.

6. The companion or carer does not have to be the same person on each visit to the centre.

7. Omagh Leisure Complex operates this system for those who, within the scope of the Disability Discrimination Act 1995 *, need somebody to assist them while attending the centre.

*The Discrimination Act 1995 – A person has a disability if he or she has a physical or mental impairment, which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities.

8. Omagh Leisure Complex has an appeals procedure and as such any request for an appeal should be made in writing stating the reasons why the person feels that the wrong decision was made. Appeals should be directed to The Manager, Omagh Leisure Complex, Old Mountfield Road, Omagh, Co Tyrone, BT79 7EG.

9. This document is also available in an easy read version.