



# Policing and Community Safety Partnerships (PCSPs)

## Annual Effectiveness Report 2022/2023

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# **1. Executive Summary**

The purpose of this report is to provide information on the effectiveness of Policing and Community Safety Partnerships (PCSPs), in line with the requirements of Section 34 of the Justice Act (NI) 2011.

The 2022/2023 PCSP Effectiveness Report reflects the outworking of PCSP activities undertaken during the period 1 April 2022 to 31 March 2023. The period saw a large reduction in disruption due to the COVID-19 pandemic, and PCSPs were able to return to face-to-face meetings and public engagement. However, many PCSPs continued to use online or hybrid meetings due to an increased turnout while using this method.

Public gatherings became viable within 2022/2023, and PCSPs were able to utilise public engagement events to raise the profile of their work. During this period 356 public engagement events were held, attracting attendance from 20,000 members of the public. Additionally, the use of social media remained a crucial element of keeping the public informed about local initiatives with PCSPs posting on Facebook, Instagram and other social media platforms a total of 2,500 times.

PCSPs have worked hard to contribute to a range of areas which impact on community safety, such as Anti-Social Behaviour (ASB) which remained a priority. PCSP activity helped contribute to a reduction in recorded ASB compared to 2021/2022. There were approximately 100 education sessions, 153 youth diversionary projects, and 38,000 community warden patrol hours provided in 2022/2023.

PCSPs have worked hard to reduce the impact of illegal and prescription drug use. Drug awareness sessions were offered to schools and youth clubs with 2,250 participants attending 450 sessions. Additionally, they continued to support the Remove All Prescription and Illegal Drugs (RAPID) bin scheme with 115,000 drug items being removed from the 71 RAPID bins provided.

Many districts saw a rise in the reporting of domestic violence incidents and crimes this reporting year and PCSPs have supported a significant number of projects to increase awareness and aid victims. In collaboration with partner organisations, PCSPs provided 260 hours of counselling to victims, including male victims of domestic abuse. They also provided 232 pieces of personal safety equipment and delivered 205 awareness raising sessions to 7,321 people.

Hate Crime remains a priority for PCSPs with an increase in asylum seekers during 2022/2023. Where possible, initiatives were supported, and aid granted to victims of Hate Crime including bilingual advocacy support and items of home security equipment provided. There were also 26 awareness raising events delivered to members of the public.

PCSPs continue to address the fear of crime within local communities by delivering a range of projects and initiatives. Fear of crime includes personal and home safety, rural crime, and crime against the vulnerable such as older people. In addition to the 230 awareness raising events delivered, they provided 2,700 pieces of home security equipment to potential victims of crime. Property marking events also helped to protect 430 trailers and bikes for those who participated. Finally, PCSPs removed 370m<sup>2</sup> of graffiti based on referrals from members of the local community.

Deaths due to road traffic collisions increased during 2022/2023 in comparison to 2021/2022, and PCSPs continue to provide a variety of educational resources to help address anti-social and dangerous driving. Road safety projects were delivered in 100 schools, and 110 awareness raising sessions provided to members of the public. This work resulted in over 15,000 beneficiaries of road safety information provided by PCSPs. Speed Indicator Devices were deployed across Northern Ireland to remind drivers to be aware of their speed and slow down, with the number of road deaths and collisions remaining a concern.

Online/cyber-crime continued to be a significant and increasing issue in the reporting year, not only due to the impact of previous lockdown periods, but also due to the increasing cost of living. PCSPs have been very active to support media campaigns provided by the PSNI and by the Scamwise partnership. In addition, PCSPs funded the delivery of education and awareness raising workshops and sessions for young people, older people and those identified as vulnerable to online crime.

Community engagement plays a key role in increasing confidence in policing and reducing the fear of crime. When restrictions allowed, PCSPs held events in conjunction with PSNI as a partner, for example, crime prevention events and Neighbourhood Watch Schemes.

This report aims to provide greater detail of the wide range of initiatives progressed by PCSPs throughout the 2022/2023 reporting year, but some of the cumulative PCSP outcomes are indicated below.

### **Community Engagement**

- 356 engagement events attended by more than 20,000 people.
- 127 consultation meetings.

- 2,500 social media posts.
- 15,000 leaflets delivered.

### **Anti-social behaviour (ASB)**

- 100 education sessions to 4,800 participants across schools and youth groups.
- 153 youth diversionary projects, engaging 6,000 young people.
- 38,000 deployment hours from Community Safety Wardens and other partners, resulting in 357 onward referrals to other statutory organisations.

### **Alcohol, drug and substance abuse awareness**

- 71 RAPID bins removing 115,000 drug items from the community.
- 450 drug awareness sessions reaching 2,250 participants.
- 3 community wellbeing events attended by 380 people.

### **Domestic Violence**

- 205 awareness raising sessions or workshops which were attended by 7,321 members of the public.
- 62 outdoor media placements supporting 2 domestic violence awareness campaigns.
- 260 hours of counselling to victims of domestic violence.
- Support to 350 crisis interventions through support workers or safe place schemes.
- 232 pieces of equipment such as CCTV or anti-stalking devices to those at risk from domestic violence.

### **Hate Crime**

- Support for 20 asylum seekers in Ards and North Down.
- Bilingual Advocates supported 4,031 Ethnic Minority clients on a range of issues from Race Hate Crime, Housing issues, Employment assistance, benefits assistance and signposting.
- 26 awareness raising events attended by 280 members of the public.

### **Fear of Crime/Vulnerability/Home Security Programmes**

- 2,700 pieces of home security equipment to referrals under Safer Home schemes.
- 103 property marking events where more than 430 trailers/bikes were marked.
- 230 awareness events attended by 4,000 members of the public.
- 370m<sup>2</sup> of graffiti removed following 75 referrals from members of the public.

## **Road Safety**

- 200 Speed Indicator Devices provided across Northern Ireland's roads.
- 110 awareness raising sessions or roadshows attended by an estimated 12,000 members of the public.
- Road safety projects in 100 schools reaching 3,461 pupils.
- 4,250 pieces of New Driver educational material provided to secondary schools.

## **Internet safety**

- 125 awareness raising sessions in schools attended by 5,500 pupils.
- 42 older adult scam awareness sessions attended by 341 members of the public.

## **Confidence in Policing**

- 750 Neighbourhood watch schemes covering 32,000 homes.
- 222 activities with PSNI, engaging 8,500 members of the public.
- 67 Policing Committee meetings held, including 18 public meetings.

## **2. Background**

There are a total of 11 PCSPs in Northern Ireland; based in each Council area. Belfast contains an additional four District PCSPs (DPCSPs), one for each area. There is an annual investment of £4.5m by the Department of Justice (DoJ) and the Northern Ireland Policing Board (NIPB) to the PCSPs and DPCSPs.

The Joint Committee, established under the Justice Act (Northern Ireland) 2011, comprises of representatives from the Department of Justice, and the Northern Ireland Policing Board. Section 34 of the Justice Act (Northern Ireland) 2011 requires the Joint Committee to assess the effectiveness of PCSPs and DPCSPs in performing their functions (other than those of the Policing Committee) and in particular those relating to community engagement and enhancing community safety.

Section 34 additionally requires the Policing Board to assess the effectiveness of Policing Committees of PCSPs and DPCSPs in performing the restricted functions of PCSPs and DPCSPs. Each PCSP has a Policing Committee which identify priorities for consideration in the development of the local Policing Plan, monitor police performance, and gain the co-operation of the public with the police in preventing crime and enhancing community safety in the district.

This report will highlight the key achievements and impacts of the 2022/2023 PCSP Action Plans, including providing project examples across the key thematic areas implemented. The Action Plans produced by PCSPs for the 2022/2023 year were the first Action Plans produced using the 2022-2025 PCSP Planning Guidance, with revised strategic priorities, including significant change in focus to Strategic Priority 1.



### 3. Strategic Focus

In 2021, the Joint Committee revised the three PCSP Strategic Priorities to underpin all Action Plans prior to commencement of the 2022 - 2025 Strategic Assessment period. This included an increased focus on effective consultation and PCSP member engagement with the public.

Beginning this reporting year, 2022/2023, the priorities are:

**Strategic Priority 1** – To ensure effective delivery in response to local need, and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement through:

- carrying out meaningful engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector in the development and implementation of PCSP Action Plans;
- ensuring ongoing two-way engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector to provide a problem-solving forum to identify effective solutions to local issues, ensuring sufficient flexibility to address issues as they emerge, and seeking relevant expertise from the designated organisations as appropriate;
- using a range of platforms, including multi-media, to communicate and promote the work of the PCSP; and
- increasing awareness of the work of the PCSP.

**Strategic Priority 2** – To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour:

- utilising the partnership created by the statutory, elected, and independent/ community membership of the PCSP to initiate and lead work to improve community safety and tackle ASB locally;
- working in partnership to develop outcome and locality focused interventions to address the most pressing crime types and behaviours impacting local community safety, as evidenced by local need, with appropriate targets and indicators so that impacts can be measured;

- drawing on best practice, promote early intervention and collaborating effectively to improve PCSP-supported projects and programmes that address the underlying causes of ASB, crime and the fear of crime in the community, including, where appropriate, a focus on changing behaviours;
- enhancing safety and feelings of safety, in particular for those who might be more vulnerable;
- engaging with partners in the district, to horizon scan in order to respond to and re-direct resources to respond to emerging local community safety issues;
- having cognisance of the Community Safety Framework in developing local plans, and providing a feedback loop to the Community Safety Board on local issues in order to inform community safety policy development – and vice versa; and
- providing comprehensive community input into decision making processes about tackling actual and perceived anti-social behaviour and giving feedback to the community on the effectiveness of interventions on meeting outcomes.

**Strategic Priority 3** – To support confidence in policing, including through collaborative problem solving with communities:

- ensuring local accountability through the Policing Committee's role in monitoring police performance;
- identifying priorities from the PCSP Plan for consideration in the development of the local Policing Plan which are consistent with the Northern Ireland Policing Plan;
- providing views to the District Commander through the Policing Committee and supporting the PSNI to engage with the community to identify and address local problems;
- delivering initiatives that link to identified local problems that impact confidence in policing;
- carrying out meaningful local events aimed at increasing PSNI engagement with local communities to build and strengthen public confidence in policing;

- delivering PCSP initiatives in the hardest to reach communities;
- providing a platform for the PCSP and PSNI to engage with young people, including on the themes of upholding the rule of law, and of ways of increasing confidence in policing; and
- building community confidence in the rule of law by helping mitigate the harm caused to people and communities by paramilitarism, criminality and organised crime consistent with wider Programme for Government objectives and through use of co-design principles, where appropriate.

## 4. Financial Performance

PCSPs spent 99% of Joint Committee funding by year end in 2022/2023, compared with 98% in 2021/2022. The 2022/2023 financial year provided a budget for PCSPs of just over £4.48m. This included a 67% (£2.86m) contribution from the Department of Justice, 33% (£1.62m) from the Northern Ireland Policing Board, and £234,000 provided by the Policing Board for Meeting Expenses for Members.

**Table 1: PCSP Budget 2022/2023**

| Budget Line                                                   | Amount<br>£         | DoJ<br>Contribution<br>£ | NIPB<br>Contribution<br>£ |
|---------------------------------------------------------------|---------------------|--------------------------|---------------------------|
| Administration and Operational                                | 4,248,646.06        | 2,859,083.06             | 1,389,563.00              |
| Meeting Expenses                                              | 234,000.00          | N/A                      | 234,000.00                |
| <b>Total Budget (Admin, Operational and Meeting Expenses)</b> | <b>4,482,646.06</b> | <b>2,859,083.06</b>      | <b>1,623,563.00</b>       |

Budget allocation at the Council level is calculated based on a basic amount (30%) and supplemented by additional amounts based on need; namely population (45%) and Deprived Super Output Areas (SOAs) (25%); utilising figures from the Northern Ireland Multiple Deprivation Measure (2017).

During 2022/2023 the majority of PCSPs have either met or come close to full expenditure. The total budget (Admin/Operational and Meeting Expenses) which is shown in **Table 2**, represents 96% of expenditure.

**Table 2 - Year end expenditure - Total budget (Admin/Operational & Meeting Expenses) 2022/2023 against 2021/2022**

| PCSP                            | 2022/2023 Financial Year |                  |                 |                                      | 2021/2022 Financial year |                                      |
|---------------------------------|--------------------------|------------------|-----------------|--------------------------------------|--------------------------|--------------------------------------|
|                                 | Total Budget<br>£        | Expenditure<br>£ | Underspend<br>£ | %<br>funding<br>spent by<br>year end | Underspend<br>£          | %<br>funding<br>spent by<br>year end |
| Antrim and Newtownabbey         | 321,540                  | 310,367          | 11,173          | 97%                                  | 1,600                    | 98%                                  |
| Ards and North Down             | 335,833                  | 321,769          | 14,064          | 96%                                  | 12,920                   | 95%                                  |
| Armagh, Banbridge and Craigavon | 430,722                  | 415,086          | 15,636          | 96%                                  | 3,766                    | 99%                                  |
| Belfast                         | 880,516                  | 846,829          | 33,687          | 96%                                  | 69,504                   | 92%                                  |
| Causeway Coast and Glens        | 381,256                  | 376,042          | 5,214           | 99%                                  | -381                     | 100%                                 |
| Derry and Strabane              | 459,496                  | 442,378          | 17,118          | 96%                                  | 4982                     | 99%                                  |
| Fermanagh and Omagh             | 319,448                  | 311,019          | 8,429           | 97%                                  | 3,817                    | 99%                                  |
| Lisburn and Castlereagh         | 293,115                  | 285,459          | 7,656           | 97%                                  | 11,325                   | 96%                                  |
| Mid and East Antrim             | 332,532                  | 305,969          | 26,563          | 92%                                  | 10,029                   | 97%                                  |
| Mid Ulster                      | 302,198                  | 288,309          | 13,889          | 95%                                  | 6,488                    | 98%                                  |
| Newry, Mourne and Down          | 425,990                  | 417,566          | 8,424           | 98%                                  | 209                      | 100%                                 |
| <b>TOTAL</b>                    | <b>4,482,646</b>         | <b>4,320,795</b> | <b>161,851</b>  | <b>96%</b>                           | <b>124,259</b>           | <b>98%</b>                           |

## 5. Implementation of Strategic Priorities

### 5.1 Strategic Priority 1 - To ensure effective delivery in response to local need, and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement.

As noted under section 3, Strategic priority 1 was updated by Joint Committee to focus on three key elements of effective consultation, engagement and communications. The rationale for the update was to increase the awareness of PCSPs, ensure wide and varied engagement and to enable reporting against consultation with the public, statutory partners and the wider stakeholders.

#### Consultation

Public consultation was a key focus of Strategic priority 1 in 2022/2023. PCSPs were involved in a total of 127 consultation meetings with partners or representatives within the community to identify areas of local concern. In addition to public consultation events, PCSPs continued to work collaboratively through regular public and private meetings, Policing Committee and thematic subgroup meetings.

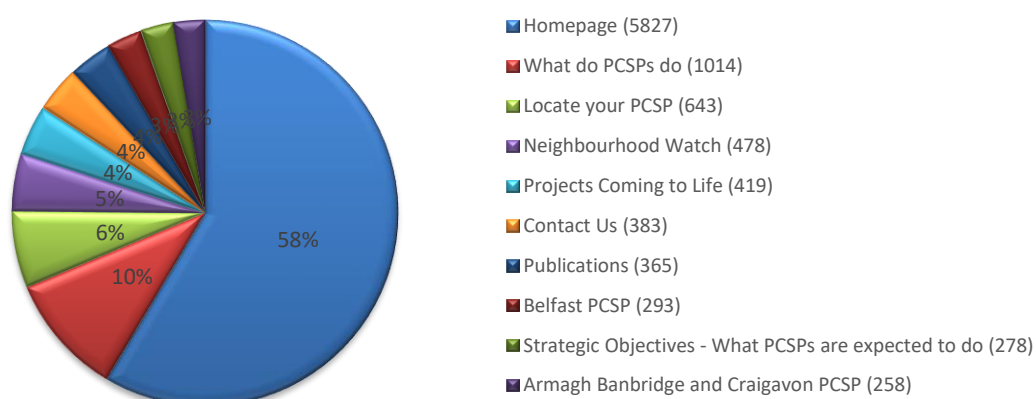
#### Communication

PCSPs have been active in ensuring effective communication to raise the profile of their role, functions and the projects and initiatives funded. Various mediums have been utilised including:

- Online video conferencing;
- Social media;
- PCSP website;
- Press releases;
- Leaflet drops;
- Bespoke PCSP magazines.

In working to raise awareness of PCSPs using traditional methods, a total of 15,000 leaflets were delivered to homes across all districts. A number of PR exercises were also undertaken, with 85 press releases being prepared and a total of 100 press reports relating to PCSP messaging and delivery appearing in media across 2022/2023. **Figure 1** below outlines the number of views of the PCSP website and which areas users engaged with.

**Figure 1: PCSP website page views 1 April 2022 – 31 March 2023**



PCSPs continued to embrace social media as a method of publicising their events and projects as well as that of other partners and relevant organisations. In total PCSPs published 2,500 separate social media posts, with both post reach and the number of engagements increasing this year. Post reach is the number of people who saw a specific post in their news feed and engagement records the number of actions performed on the page. For example, the user may like a post, click on a link or comment. **Table 3** which follows, show the total engagements and post reach for this financial year.

**Table 3 – PCSP Engagements and Total Reach 2022/2023**

|                               | Engagements<br>31/3/22 | Engagements<br>18/09/23 | % Increase | Total Reach Apr 22 – Mar 23 |
|-------------------------------|------------------------|-------------------------|------------|-----------------------------|
| Antrim & Newtownabbey         | 2,186                  | 2,349                   | 7%         | 35,611                      |
| Armagh, Banbridge & Craigavon | 4,825                  | 5,857                   | 21%        | 111,137                     |
| Belfast                       | 1,841                  | 3,147                   | 71%        | 20,310                      |
| Causeway Coast & Glens        | 1,917                  | 2,114                   | 10%        | 26,963                      |
| Derry & Strabane              | 1,408                  | 1,837                   | 30%        | 40,440                      |
| Fermanagh PCSP                | 1,367                  | 1,665                   | 21%        | 52,376                      |
| Lisburn & Castlereagh         | 692                    | 1,037                   | 49%        | 23,763                      |
| Mid & East Antrim             | 1,034                  | 1,414                   | 36%        | 45,923                      |
| Mid Ulster                    | 818                    | 1,125                   | 37%        | 198,959                     |
| Newry, Mourne & Down          | 2,439                  | 3,178                   | 30%        | 69,756                      |

## Engagement

In relation to external engagement, PCSPs are evidencing both traditional and innovative approaches.

PCSP members participated in local inter-agency forums and groups including:

- Drugs and Alcohol working groups;
- Domestic Abuse working groups;
- Neighbourhood Watch Co-ordinator meetings;
- ASB working groups;
- Rural crime events; and
- Thematic crime response networks.

PCSPs hosted or attended 356 engagement events with the public during 2022/2023. In total it is estimated that more than 20,000 attended events promoting PCSP awareness.

Some examples of awareness raising events are outlined below.

### Newry, Mourne and Down PCSP – Beyond Borders



Newry, Mourne and Down PCSP led on the development and delivery of the first All-Ireland Community Safety Conference. The Beyond Borders Conference took place in the Carrickdale Hotel, County Louth on 17 November 2022, and was attended by 300 practitioners from a wide range of backgrounds from across Northern Ireland and the Republic of Ireland. The PCSP worked in partnership

with colleagues from Longford County Council and Drogheda Implementation Board on the Conference. The PCSP also hosted a Good Practice Day on 16 November 2022 – this was attended by over 100 visiting delegates, including from An Garda Síochána and County Councils & Community Safety Partnerships from across the Republic of Ireland. Delegates visited a number of PCSP supported projects in Newry, South Down and South Armagh during the Good Practice Day and learned at first-hand about the impact of our work in local communities. Both events were hugely successful, raised awareness of the PCSP on a significant scale and has led to ongoing collaboration and partnership working.

## Belfast PCSP - Spring Safety Event

Belfast PCSP held their Spring Safety Event in Belfast City Hall on 31 March 2023.

30 stallholders were present and included PSNI, NIFRS, Belfast and Lisburn Women's Aid, Probation Board, the Northern Ireland Policing Board, Youth Justice Agency, Hate Crime Advocacy Service, Translink, Danske Bank and Belfast Age Friendly.

The event received excellent feedback and media coverage, particularly from BBC Radio Ulster.



**Belfast PCSP**  
Meet some of your Belfast PCSP Team who successfully delivered the Spring Safety Event today in City Hall!

We hope you all enjoyed it!

#makingbelfastsafer

Timeline photos · Friday at 15:32 · 📷

[View full size](#)

### **How much did we do?**

- 527 participants

### **How well did we do it?**

- 100% of respondents reporting satisfaction with the event (105/105)

### **Is anyone better off?**

- 97% of respondents with improved level of awareness, knowledge and understanding
- 97% of respondents more likely to report to appropriate organisations



## **5.2 Strategic Priority 2 - To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour.**

Strategic Priority 2 focuses on the implementation of projects and initiatives to deal with the needs and issues of the local area in relation to community safety, with a particular focus on anti-social behaviour, crime, and the fear of crime. Underpinning this work is the need to work effectively with key partners such as community groups, the voluntary sector, statutory agencies, including designated partners. The following organisations have been designated as members of the PCSPs:

- Police Service of Northern Ireland (PSNI);
- Northern Ireland Housing Executive (NIHE);
- Youth Justice Agency (YJA);
- Probation Board for Northern Ireland (PBNi);
- Northern Ireland Fire and Rescue Service (NIFRS);
- Education Authority (EA);
- Health and Social Care Trust (HSC).

They provide extensive expertise in community safety and facilitate joined up working to promote effective outcomes for local communities.

The 2022/2023 Annual Reports evidence that PCSPs are implementing and facilitating a diverse and significant range of community safety focused activity.

Implementation of the Outcome Based Accountability (OBA) approach has further enabled partnerships to focus on which actions to improve, in specific areas, to address challenges identified and ultimately to provide the best possible community safety services for local communities. A key feature of OBA is the use of performance management categories which distinguish between 'How much did we do?', 'How well did we do it?' and, the most important category, 'Is anyone better off?' OBA was introduced to PCSPs during 2017 and early 2018 and extensive training has been given to embed it in the implementation and reporting of their Strategic Assessment process and Annual Action Plans.

In developing their Action Plans for 2022/2023, PCSPs demonstrated that they have fully examined the underlying causes of community safety issues, such as deprivation, poverty, health issues, unemployment and education inequalities, as well as social and economic challenges. This has enabled them to identify prevention and early and direct intervention approaches when tackling community safety issues in their area.

As a result of this extensive pre-implementation work, PCSPs identified the key thematic areas for delivery during 2022/2023, as shown in **Table 4**:

**Table 4: PCSP thematic areas 2022/2023**

| PCSP Action Plans by Theme 2022/2023 | ASB | Awareness | Bee Safe | Bonfires | Business retail | Crime Prevention | Criminal Justice Worker | Culture of Lawfulness | Cyber Crime | Drugs & Alcohol | Domestic Burglary | Domestic & Sexual Violence | D V Male | Educational | Elderly | Engagement | Farm Watch | Fear of Crime | Fire Safety | Good relations | Graffiti | Hate Crime | Home Security | Interfaces | Internet Safety | Neighbourhood Watch | Night Time Economy | Participatory Budget | Policing performance | RAPID Bins | Reducing Offending | Road Safety | Rural Crime | Speed Indicator Devices (SIDS) | Small Grants | Support Hubs | Tackling Paramilitarism | Text Alert | Vulnerable | Water Safety | Youth Diversion | Youth & Community Engagement | Wardens/On Street |   |   |
|--------------------------------------|-----|-----------|----------|----------|-----------------|------------------|-------------------------|-----------------------|-------------|-----------------|-------------------|----------------------------|----------|-------------|---------|------------|------------|---------------|-------------|----------------|----------|------------|---------------|------------|-----------------|---------------------|--------------------|----------------------|----------------------|------------|--------------------|-------------|-------------|--------------------------------|--------------|--------------|-------------------------|------------|------------|--------------|-----------------|------------------------------|-------------------|---|---|
| Antrim & Newtownabbey                | x   | x         | x        |          | x               |                  |                         | x                     | x           | x               |                   | x                          | x        | x           |         | x          |            | x             |             | x              |          | x          | x             |            | x               | x                   |                    |                      | x                    | x          |                    | x           |             |                                | x            | x            | x                       | x          |            | x            | x               | x                            |                   |   |   |
| Ards & North Down                    | x   | x         |          |          |                 | x                |                         | x                     | x           | x               | x                 | x                          |          | x           |         |            | x          | x             |             | x              |          | x          | x             |            |                 | x                   |                    |                      | x                    | x          | x                  | x           | x           | x                              | x            | x            |                         | x          |            |              | x               | x                            | x                 |   |   |
| Armagh, Banbridge & Craigavon        | x   | x         |          |          | x               | x                |                         | x                     | x           | x               | x                 | x                          |          |             | x       |            | x          | x             |             | x              | x        | x          |               | x          | x               | x                   |                    |                      | x                    | x          | x                  |             | x           |                                | x            | x            | x                       | x          |            |              | x               | x                            | x                 |   |   |
| Belfast                              | x   | x         | x        |          |                 |                  |                         | x                     | x           | x               | x                 | x                          |          |             | x       |            |            | x             |             | x              |          | x          | x             | x          | x               |                     |                    |                      | x                    |            |                    | x           |             | x                              |              |              | x                       |            |            | x            | x               |                              |                   |   |   |
| Causeway Coast & Glens               | x   | x         |          |          | x               | x                | x                       |                       | x           | x               |                   | x                          |          | x           | x       |            |            | x             |             |                | x        |            |               |            |                 | x                   |                    | x                    | x                    | x          |                    | x           | x           | x                              | x            | x            | x                       |            | x          |              | x               | x                            |                   |   |   |
| Derry & Strabane                     | x   | x         | x        |          |                 |                  |                         | x                     |             | x               | x                 | x                          |          | x           |         |            |            | x             |             | x              |          | x          | x             |            |                 | x                   |                    |                      | x                    | x          |                    | x           | x           | x                              |              |              |                         |            | x          |              |                 | x                            | x                 | x |   |
| Fermanagh & Omagh                    | x   | x         | x        |          |                 | x                |                         |                       |             | x               |                   | x                          |          | x           | x       |            |            | x             | x           |                |          |            | x             |            |                 | x                   |                    |                      | x                    | x          |                    |             | x           | x                              |              |              |                         |            | x          | x            |                 | x                            | x                 |   |   |
| Lisburn & Castlereagh                | x   | x         |          |          |                 | x                |                         |                       | x           | x               | x                 | x                          |          |             | x       |            | x          | x             |             |                |          | x          | x             |            |                 | x                   |                    | x                    |                      | x          |                    |             | x           |                                | x            |              |                         | x          | x          |              |                 |                              | x                 | x |   |
| Mid & East Antrim                    | x   | x         |          |          |                 | x                |                         |                       | x           | x               |                   | x                          |          | x           | x       |            | x          | x             |             | x              |          | x          |               |            | x               | x                   |                    |                      | x                    | x          | x                  | x           | x           | x                              | x            | x            | x                       | x          | x          |              |                 |                              | x                 | x |   |
| Mid Ulster                           | x   | x         | x        |          |                 |                  |                         | x                     | x           | x               |                   | x                          |          | x           | x       |            |            | x             |             |                |          | x          | x             |            | x               | x                   | x                  | x                    | x                    | x          | x                  | x           | x           | x                              |              |              |                         | x          | x          | x            |                 |                              | x                 | x |   |
| Newry, Mourne & Down                 | x   | x         |          |          |                 |                  |                         |                       | x           |                 | x                 |                            |          |             | x       |            |            | x             |             | x              |          | x          |               |            | x               |                     |                    |                      | x                    | x          |                    | x           | x           | x                              | x            |              |                         | x          |            |              | x               |                              | x                 | x | x |

## **Anti-Social Behaviour (ASB)**

ASB can have a huge impact on individuals and communities by reducing quality of life. Tackling this behaviour requires the collaborative working of the PCSP, wider partners and communities.

At a regional level, incidents of ASB substantially decreased during the reporting year and **Figure 2** indicates that this was the case in all the 11 council areas/Policing Districts.

**Figure 2 Anti-social behaviour incidents recorded by police in the 12 months to 31 March 2023 compared with the previous 12 months; percentage change by policing district<sup>1</sup>**



<sup>1</sup> PSNI Key statistics for 2021/2022 and 2022/2023 to 31 March 2023 (published 16 May 2023)

The term anti-social behaviour (ASB) is used to describe a wide range of behaviours which can have a negative impact on communities, but which falls below the threshold for criminal prosecution. The types of ASB triggers and issues are different across, and even within the PCSPs, reflecting the mix of urban and rural environments in which they operate.

Interventions under ASB can be grouped under the following actions:

- Education/awareness raising;
- Diversionary initiatives;
- Direct interventions/projects.

PCSPs have worked hard with their partners to address ASB in a bid to make people feel safer in their communities. Intergenerational activities and programmes have resulted in a clear improvement in this type of behaviour. In total PCSPs provided:

- 100 education sessions to 4,800 participants across schools and youth groups;
- 153 youth diversionary projects, engaging 6,000 young people;
- 38,000 deployment hours from Community Safety Wardens and other partners, resulting in 357 onward referrals to other statutory organisations.

Some examples of the ways in which PCSP funding has helped address the issue of ASB are outlined below.

#### Newry, Mourne and Down – Respect Project

‘Respect’ is a sport-based project which operates in areas where residents raised concerns of alleged anti-social behaviour. The project aims to raise awareness of safety in communities, build rapport with the PSNI, respect residents, teach young people the consequences of getting involved in anti-social activity and improve the capacity of the local community to help support change.

#### **How much did we do?**

- 9 projects
- 610 young people participated

#### **How well did we do it?**

- 75% of 610 participants reported satisfaction with the activities and interventions

#### **Is anyone better off?**

- 80% of 610 participants reported increased awareness of risk and anti-social behaviours
- 75% of 610 participants reported changed attitudes

## Derry and Strabane – Community Safety Warden Scheme

This scheme has four elements to address issues of low level anti-social and nuisance behaviour in the educational precinct, the rural villages and the four neighbourhood renewal areas in Derry. The four elements are:

1. The Northland Community Safety Warden Scheme: This element is focussed primarily on the educational precinct and has been established since 2007.
2. The City Community Safety Warden Scheme operates primarily in the Neighbourhood Renewal Areas of Outer North, Outer West, Waterside and Triax.
3. The Rural Community Safety Warden Scheme operates primarily in the rural villages of Park/Claudy, Eglinton, Newbuildings and Strathfoyle/Maydown.
4. The Derg/Sperrin/Strabane Town Scheme operates across a wide geographical area and includes the towns and villages of Donemana, Artigarvan, Strabane, Sion Mills, Clady, Castlederg and Newtownstewart.



The Community Safety Wardens operate evenings and weekends and are co-funded by PCSP partners.

### **How much did we do?**

- 18,789 ASB hotspot patrols.
- 2,939 referrals.
- 82 community engagement meetings attended.

### **How well did we do it?**

- 39% of referrals came from the public.
- 61% of referrals came from other statutory and voluntary partners.
- 1,663 attending community engagement meetings.

### **Is anyone better off?**

- 99% of respondents (#233/235) felt safer because of the scheme.

### Ards and North Down – Small Grants Scheme



Ards and North Down operates a small grants programme to fund local group projects which addressed ASB in hotspots within the Borough. The purpose of the projects was to develop community safety awareness amongst young people to tackle ASB in local neighbourhoods. A total of £32,919.00 was allocated to 7 projects. The 7 approved projects supported a total of 411 sessions delivered to over 975

young people from the Borough. Through all the programmes delivered there was an average of 89% increase in knowledge and change in the attitudes of the young people involved in ASB.

### Antrim and Newtownabbey – High Risk Youth Intervention

Antrim and Newtownabbey PCSP have continued with its commitment to carry out effective engagement with young people to address ASB and fear of crime in identified areas. The Programme engaged some of the most at-risk young people in activities that addressed a range of issues including ASB, drugs, substance and



alcohol abuse, bullying, healthy relationships, citizenship and employability skills. The Programme also encourages young people to consider the causes and consequences of crime and team behaviour, through mentoring and exploring core values. Additional

intervention was delivered during the summer period through the B.E.A.T Programme (Be Educated, Be Active, Be Together). The B.E.A.T Project is a youth intervention programme targeted in areas where ASB is an ongoing issue. It operates in the evenings during July and August, providing diversionary and educational activities in a fun, safe environment. It is targeted at young people aged 11 years and upwards.

The focus is to divert young people from ASB and to build strong community ties and interests as a means of tackling future issues.

#### **How much did we do?**

- 3 Programmes delivered involving a total of 78 sessions (30 outreach / 48 group work)
- 264 high-risk youth intervention detached hours conducted

#### **How well did we do it?**

- 100% of participants were satisfied with the programme

#### **Is anyone better off?**

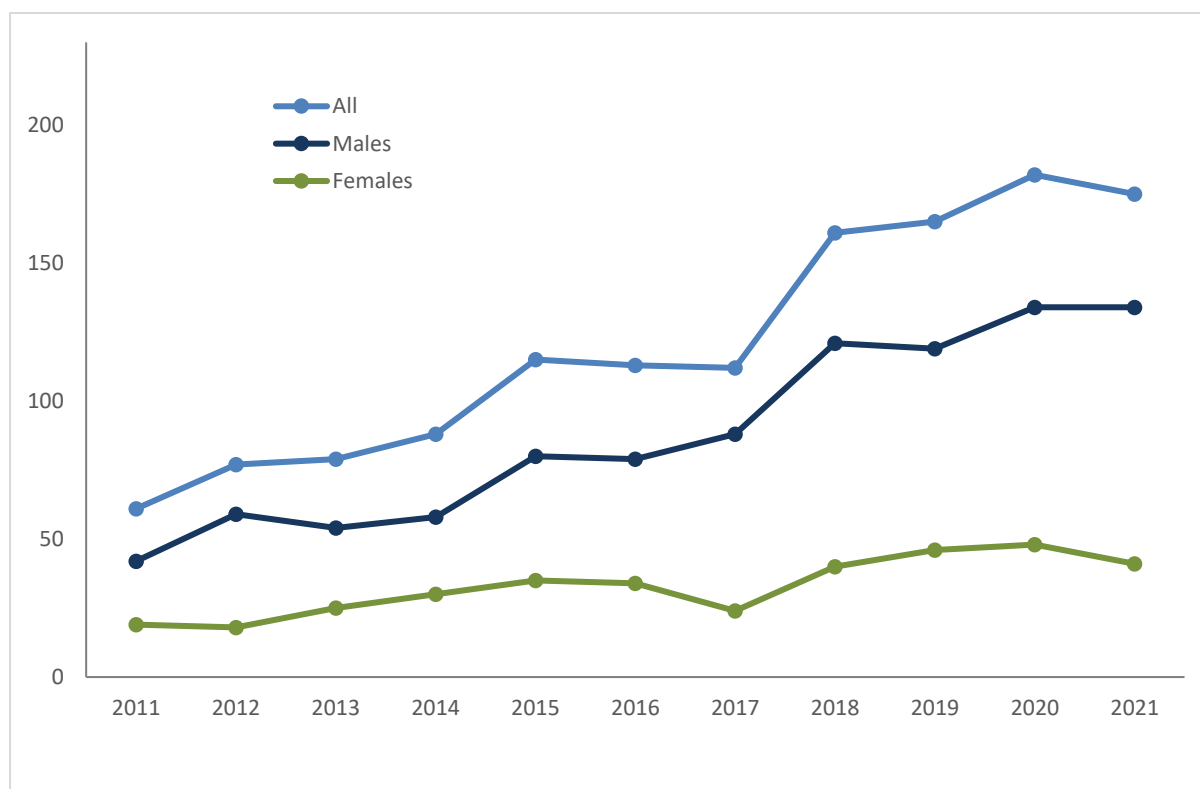
- 100% of participants likely to change behaviour following engagement
- 100% of participants with increased knowledge and understanding of ASB



## Drugs and Alcohol

The misuse of drugs and alcohol continues to be a serious issue, with Northern Ireland Statistics and Research Agency (NISRA) figures indicating a general upward trend in drug-related deaths since 2011. The number of drug-related deaths registered in Northern Ireland in 2021 was the second highest on record, the same was true for drug-misuse deaths.

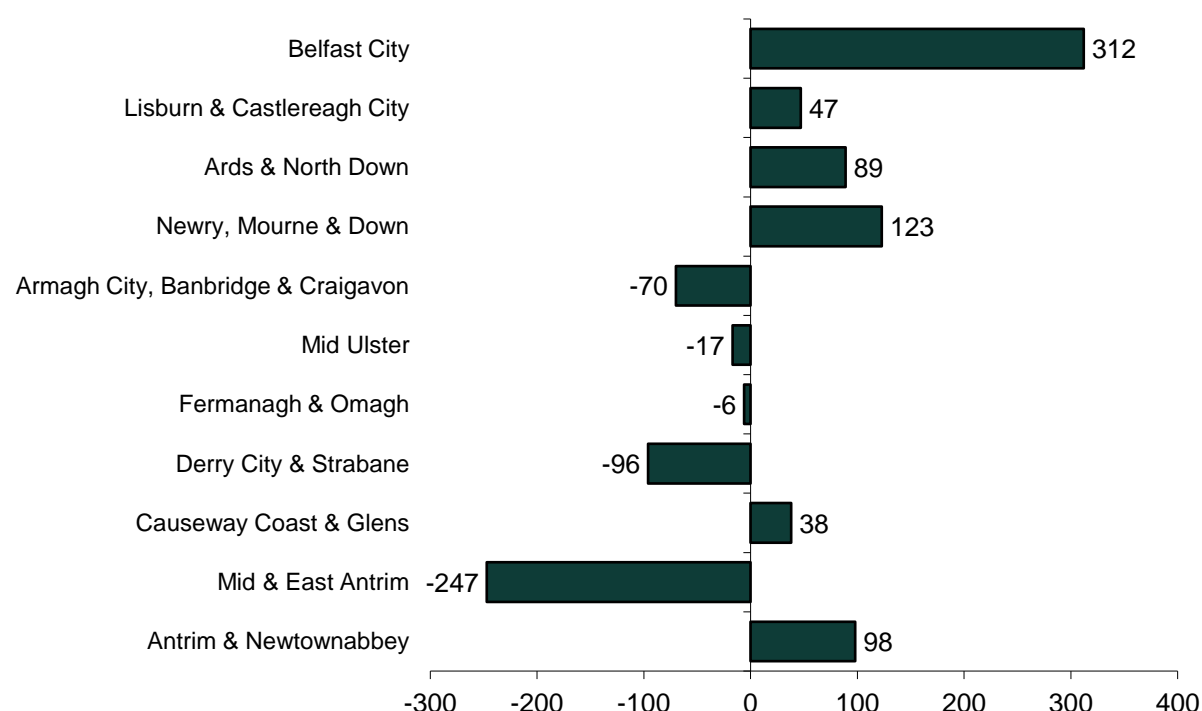
**Figure 3: Drug-misuse deaths by registration year and sex, 2011-2021<sup>2</sup>**



2 NISRA - Drug-related and drug-misuse deaths in Northern Ireland, 2021 (published 24 November 2022)

Similarly, the number of drug seizure incidents recorded by the police has shown a mainly upwards trend since 2006/2007. There were 8,867 drug seizure incidents in the 2022/2023 financial year and increase of 271 on the 2021/2022 figures. Drug-related arrests generally increased between 2006/2007 and 2019/2020. A fall in each of 2020/2021 and 2021/2022 has been followed by an increase in the latest financial year. When comparing the current and previous 12 months, six policing districts showed an increase in drug seizure incidents, as outlined below in Figure 4.

**Figure 4 Change in drug seizure incidents and arrests by policing district, 12 months to March 2023 compared with the previous 12 months<sup>3</sup>**



3 PSNI Statistics - Drug Seizures and Arrests Quarterly update to 31 March 2023 (published 19 May 2023)

In response to community concerns regarding the misuse and impact of drugs on their local communities, PCSPs continued to provide support, and fund initiatives that raised awareness on the impact of drugs. Additionally, several PCSPs have provided RAPID bins to aid in the safe disposal of illegal and unwanted prescription drugs. In total, during 2022/2023 PCSPs provided:

- 71 RAPID bins removing 115,000 drug items from the community;
- 450 drug awareness sessions reaching 2,250 participants;
- 3 community wellbeing events attended by 380 people.

Examples of some of the projects delivered by PCSPs in 2022/2023 are included below.

#### Belfast - Street Injecting Support Service (SISS)

The SISS Project delivers proactive outreach in Belfast City Centre to provide a flexible response to need, sign posting to other support services as well as providing highly visible reassurance to the public and City Centre business owners. The project also targets the impact of discarded injecting equipment.

Belfast PCSP provided funding to Extern NI for their specialised staff members to support and enhance the Service throughout the city, with a focus on Belfast City Centre, enabling a service to operate 7 days a week. The SISS Team members' role requires working closely with Belfast City Council Community Safety staff, Safer Neighbourhood Officers and the Anti-Social Behaviour Officer for Parks and City Centre.

#### How much did we do?

- 1,201 participants/clients.
- Naloxone was administered 48 times (SISS responded to a further 85 calls of support which did not require Naloxone).
- 11,149 discarded needles/syringes safely disposed of.
- 277 outreach exchanges.
- 1,387 naloxone units distributed.



#### How well did we do it?

- 100% participants satisfied with the project.

#### Is anyone better off?

- 100% participants with improved personal circumstances evidenced through feedback and case studies.

## Causeway Coast and Glens – Last Orders Education Programme

Performances of 'Last Orders', organised by Causeway Coast and Glens Policing and Community Safety Partnership and delivered by Solomon Theatre Company, were delivered in the school setting in October 2022 and November 2022.

The aim of the school's project was to make children aware of the physical, mental and emotional consequences that risk taking behaviours may possess.

Developed by a team of doctors, NSPCC professionals and teachers, "Last Orders" is a professional and specialist theatre company production telling the story of three teenagers embarking on an alcohol fuelled night out and exploring the disastrous consequences. Based on true events, the play is written in a hard-hitting yet humorous style.

The educational play, highlighting the dangers of alcohol, anti-social behaviour and online safety, was hosted in post primary schools across the Causeway Coast and Glens Council area.

The 50-minute play was followed up by an interactive classroom-based workshop which highlighted the impact of alcohol on risk taking behaviours (including online behaviours).

### **How much did we do?**

- 12 post primary schools participating.
- 1,285 pupils attending.

### **How well did we do it?**

- 79% of young pupils satisfied with the quality of the event.

### **Is anyone better off?**

- 83% pupils giving increased thought to the consequences of risk-taking behaviour.
- 86% of audience feeling better able to assess, avoid and access support for risk taking behaviours.

## **Domestic Violence**

Domestic Violence (DV) or abuse can be described as threatening, controlling, coercive behaviour, violence or abuse (psychological, virtual, physical, verbal, sexual, financial, or emotional) inflicted on anyone (irrespective of age, ethnicity, religion, gender, gender identity, sexual orientation, or any form of disability) by a current, or former, intimate partner, or family member. The large number of incidents and crimes being reported, (and unreported), ensures that assistance to victims of domestic abuse remains a priority for PCSPs.

All 11 PCSPs have funded or supported initiatives in this area. These ranged from direct support, to educational and awareness raising activities. In total in 2022/2023 PCSPs provided:

- 205 awareness raising sessions or workshops which were attended by 7,321 members of the public.
- 62 outdoor media placements supporting 2 domestic violence awareness campaigns.
- 260 hours of counselling to victims of domestic violence.
- Support to 350 crisis interventions through support workers or safe place schemes.
- 232 pieces of equipment such as CCTV or anti-stalking devices to those at risk from domestic violence.

Some examples of Domestic Violence projects implemented by PCSPs are given below.

### **Mid Ulster – Positive Relationships Programme**

Mid Ulster PCSP's Positive Relationships programme was delivered to 1,199 pupils in 12 post primary schools across Mid Ulster. This project is delivered by Mid Ulster Women's Aid in partnership with PSNI CASE Officers and aims to increase knowledge of healthy and unhealthy relationships among young people who are entering into dating and relationships.

#### **How much did we do?**

- delivered to 1,199 pupils in 12 post primary schools.

#### **How well did we do it?**

- 97% of participants who responded assessed their participation as positive.

#### **Is anyone better off?**

Participants reported the following increase in their awareness of:

- Unhealthy Relationships (65%).
- Warning signs of abuse (60%).
- Dating Violence (55%).
- Risks & consequences associated with sexting (50%).

In addition,

- 89% agreed or strongly agreed that domestic violence can happen to anyone.
- 83% agreed or strongly agreed that they could identify support services.

### Mid and East Antrim – Domestic and Sexual Violence Programme

MEA PCSP continues to support several specialist projects that are crucial to turning the curve on Domestic Violence and Sexual Violence. These crimes often run beneath the surface in communities and MEA PCSP has continued to work closely with Women's Aid, ONUS, NEXUS and MAPNI.

#### **How much did we do?**

- 354 Victims of Domestic Violence/Sexual Violence (DVSV) received support via the PCSP funded Domestic Abuse Support Worker.
- 350 units of equipment issued through PSNI and other partners to help DVSV victims feel safer in their homes.
- 40 children and young people (living with Domestic Abuse) accessed the Bespoke, 1-1 service, increasing their knowledge of Domestic Violence and personal safety.

#### **How well did we do it?**

- 100% of clients reporting satisfaction with services provided.

#### **Is anyone better off?**

- 100% of participants who feel safer as a result of engaging in services.

## Fermanagh and Omagh - Right to be Safe Programme

Fermanagh and Omagh PCSP developed a bespoke project delivered directly to women who had experienced domestic violence. Those women accessing the programme were either awaiting full services and in need of immediate safety planning and guidance, had previously accessed services but had experienced a change or escalation which they needed fast access to support for, or wanted to access refresher information without entering full services. For many women these included issues with child contact or a need to develop a fuller understanding of the protective legislation now in force under the Domestic Abuse and Civil Proceedings Act (Northern Ireland) 2021.



## Hate Crime

Hate crime is defined as any criminal offence which is perceived, by the victim or any other person, to be motivated by hostility or prejudice towards someone based on a personal characteristic. In the 12 months from 1 April 2022 to 31 March 2023, there were fewer racist and homophobic incidents and crimes recorded within Northern Ireland. However, there was an increase in sectarian, disability and transphobic hate incidents recorded when compared with the previous twelve months.

Due to global events in recent years, including the wars in Ukraine and Syria, there has been an increase in refugees and asylum seekers entering Northern Ireland. Refugees and asylum seekers represent some of the most vulnerable people in our society. To help newcomers feel welcome and to live safely within our communities without fear of persecution or discrimination, in 2022/2023, PCSPs provided the following to address hate crime within communities:

- Support for 20 asylum seekers in Ards and North Down;
- Bilingual Advocates supported 4,031 Ethnic Minority clients on a range of issues from Race Hate Crime, Housing issues, Employment assistance, benefits assistance and signposting;
- 26 awareness raising events attended by 280 members of the public.

#### Armagh, Banbridge and Craigavon - Hate Crime Awareness

In partnership with the Education Authority Youth Centre at Drumgor, an awareness session was delivered to a targeted group of young men who had the opportunity to explore what hate crime is, what it looks like, the impact it has and how victims can be supported.

*Feedback included:*

*“I never knew what hate crime really was and by taking part in this it showed me what it is and that what I can say can really hurt and offend someone even though I might only be messing about.”*

#### **How much did we do?**

- 10 young men took part.

#### **How well did we do it?**

- 100% of participants had increased knowledge & understanding of hate crime and its consequences.

#### **Is anyone better off?**

- 75% said they were more likely to report hate crime as part of their participation.



## **Fear of Crime**

PCSPs continued to fund initiatives to address the fear of crime within communities. These projects include the provision of home security equipment, property marking events, and scam awareness sessions. To address the fear of crime within local communities, PCSPs provided:

- 2,700 pieces of home security equipment to referrals under Safer Home schemes;
- 103 property marking events where more than 430 trailers/bikes were marked;
- 230 awareness events attended by 4,000 members of the public;
- 370m<sup>2</sup> of graffiti removed following 75 referrals from members of the public.

Examples of projects delivered by PCSPs to address fear of crime are included below.

### **Property Marking**

#### **Armagh, Banbridge and Craigavon - Bike Marking**

The area had seen a slight rise in the theft of bicycles during COVID, thought to be because of a supply issue to local suppliers and the increase in use of bicycles during lockdown.

Bike marking events continue to be well attended with bikes ranging from kids well-loved bikes to expensive racing and club bicycles which are often worth thousands of pounds.

In partnership with PSNI, a series of events were held to encourage people to security mark their bikes.

#### **How much did we do?**

- 4 bike marking events held.

#### **How well did we do it?**

- 64 bicycles security marked and registered with the National Bike Register.

#### **Is anyone better off?**

- 100% of owners felt their property was safer because of the initiative.

## **Home security equipment**

Many PCSPs provide projects for assessment, supply and fitting of home security measures and equipment, targeted toward more vulnerable members of the community, including the elderly, and victims of domestic burglaries and domestic abuse. These items included secure locks, secure door chains, and security lighting. Some of the referrals to these projects are from PSNI and PSNI Crime Prevention Officers, who work in partnership with the PCSP.

### **Belfast - Home Security Service**

Funded by the Belfast PCSP, this project continues to work with Bryson Energy to supply and fit suitable crime prevention equipment in homes of vulnerable individuals identified via the PSNI's Crime Prevention Officers referrals following a crime. The focus is to support over 60's who have been the victim of burglary. In February 2023, PCSP Members agreed to extend the referrals to include victims of hate crime, with referrals coming from the Hate Crime Advocacy Service managed by Victim Support.

#### **How much did we do?**

- 35 homes into which home security equipment was installed.
- 2 assessments where an onward referral was made.
- 28 households received a free home safety check.
- 471 items distributed.

#### **How well did we do it?**

- 99% of participants reported satisfaction with the home security service.

#### **Is anyone better off?**

- 96% of participants reported that they felt safer due to the home security service.

### **Lisburn and Castlereagh – 4-Tier Home Security**

Lisburn & Castlereagh 4 Tier Home Security Scheme provides and installs target hardening security equipment to the homes of vulnerable people. The aim of the project is to reduce crime and the fear of crime, and specifically deal with crimes perpetrated against vulnerable members of the community. The security assessment is carried out by the PSNI's Crime Prevention Officer.

The target referral group for the scheme are people experiencing Domestic Abuse; people experiencing Hate Crime; vulnerable burglary victims; repeat victims of burglary; first time bogus caller/distraction burglary victims; repeat bogus caller/distraction burglary victims; and Vulnerable members of the community. Four levels of security products are provided through the scheme to minimise the likelihood of repeat offences, reduce further similar crimes and reduce fear of crime.

#### **How much did we do?**

- 56 referrals to 4 tier home security scheme.
- 66 pieces of security equipment installed.
- 56 people in receipt of equipment.

#### **How well did we do it?**

- 100% satisfaction rate with service through call back monitoring.

#### **Is anyone better off?**

- 56 and 100% of participants who feel safer as a result of engaging with the service.
- 56 and 100% of participants with increased confidence in PSNI as a result of engaging with the service.
- 56 and 100% of participants more likely to engage with PSNI as a result of engaging with the service.

### **Road Safety**

Improving road safety remains a priority for all PCSPs. There was a significant increase in the number of road deaths recorded in 2022/2023 compared to the previous year with the number of fatalities rising to 61. PCSPs aim to reduce road traffic collisions and prevent death and injury caused by these collisions. In 2022/2023 PCSPs provided the following to address Road Safety.

- 200 Speed Indicator Devices provided across Northern Ireland's roads.
- 110 awareness raising sessions or roadshows attended by an estimated 12,000 members of the public.
- Road safety projects in 100 schools reaching 3,461 pupils.
- 4,250 pieces of New Driver educational material provided to secondary schools.

Examples of road safety projects and programmes are given below:

### Mid Ulster – Car Crash Reconstructions

The Crash Car reconstructions allow the participants to safely experience a virtual car crash and the follow up by emergency responders. Feedback from participants highlight the impact of the experience.



#### **How much did we do?**

- 3 reconstructions.
- 1,210 students participating.

#### **How well did we do it?**

- 100% stated their participation as positive.

#### **Is anyone better off?**

- 100% stated it increased their awareness of anti-social driving.
- 100% more likely to report crime following the event.

### Fermanagh and Omagh – Car Crash Simulator

Working in collaboration with PSNI Roads Policing, Fermanagh and Omagh PCSP continued to deliver road safety workshops using the Crash Car Simulator to allow young drivers to experience the devastating consequences of driving irresponsibly through the simulation of a car crash. The vehicle has been adapted to represent a Road Traffic Accident in a rural setting to more properly reflect the devastating consequences which many young drivers and their passengers have and will experience in this area.



## Internet safety

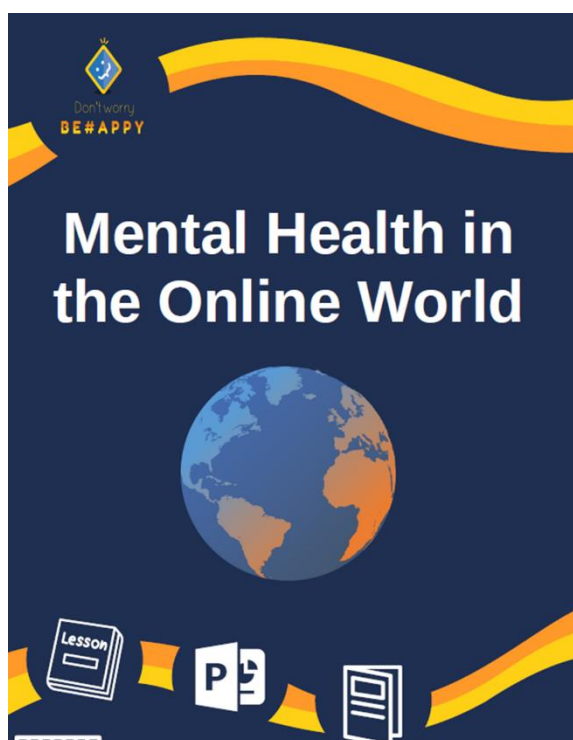
The online world is expanding daily and with research and media coverage indicating the risk of cyber-bullying, grooming, exploitation, and scams is increasing, it has become apparent within the PCSPs that it is an area of growing concern for local communities. In 2022/2023 PCSPs continued to address this concern by providing:

- 125 awareness raising sessions in schools attended by 5,500 pupils;
- 42 older adult scam awareness sessions attended by 341 members of the public.

An example of a project developed by PCSPs to address internet safety and cybercrime is given below.

### Causeway Coast and Glens – Cybersafe

Causeway Coast and Glens PCSP have developed a series of animation videos highlighting a range of Internet Safety topics that are currently relevant for young people online. Taking



advice from partners the National Society for the Prevention of Cruelty to Children (NSPCC), Health & Social Care (HSC) and Education Authority (EA) on the relevant topics and using most up to date information on each topic, the PCSP produced five internet safety videos.

5 topics were highlighted during the working group, these topics were as follows:

- Suicide, Mental Health, and Self-Esteem
- Online Bullying
- Gaming and gambling
- Sharing and receiving inappropriate images
- Where to go to for support

The resource was shared by all the schools both primary and post through their social media pages, school websites as well as a joint media campaign in partnership with HSC and the NSPCC, with 50k additional views of the videos.

### **5.3 Strategic Priority 3 – To support confidence in policing, including through collaborative problem solving with communities.**

Strategic Priority 3 aims to improve confidence in policing through:

- monitoring police performance ensuring local accountability through the Policing Committee's role;
- identifying priorities of the local Policing Plan consistent with the Northern Ireland Policing Plan;
- supporting engagement between PSNI and local communities, with an importance on targeting young people, and hardest to reach communities; and
- building community confidence in the rule of law by helping mitigate the harm caused to people and communities by paramilitarism, criminality and organised crime.

Throughout 2022/2023, PCSPs continued to monitor local police performances through Policing Committees. In total, there were 67 Policing Committee meetings held, across all PCSPs.

Findings from the 'Experience of Crime and Perceptions of Crime and Policing and Justice' 2021/2022 telephone survey found that overall public confidence in the police and police accountability arrangements (based on a seven-strand composite measure) was 82% in 2021/2022, down from 86% in 2020/2021. Six of the seven indicators that comprise the composite measure showed a statistically significant decrease over the same period.

In terms of the local police, findings suggest that, in 2021/2022, 55% rated their local police as doing an excellent or good job, a decrease from 62% in 2020/2021. When asked about overall confidence in their local police, the proportion of respondents who stated that, when taking everything into account, they had confidence in the police in their area, fell from 75% to 72%.

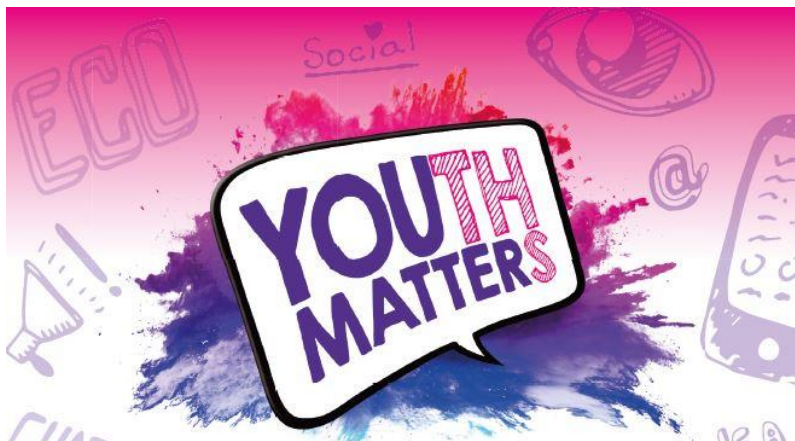
With regards to community engagement, a decrease was also observed in the proportion agreeing that the police and other agencies 'seek people's views about the anti-social behaviour (ASB) and crime issues that matter', which fell from 42% to 38% between 2020/2021 and 2021/2022; the proportion of 2021/2022 respondents agreeing these issues are being dealt with (47%) showed no statistically significant change from last year (50%).

## **Confidence in Policing**

A primary aim of Strategic Priority 3 for PCSPs is to improve **confidence in local policing**. In total, PCSPs facilitated 222 activities with PSNI, engaging 8,500 members of the public. Some examples of the work undertaken by PCSPs to facilitate engagement between local communities and the PSNI, and to improve confidence in policing within those communities are outlined below:

### **Lisburn and Castlereagh – Youth Council**

Lisburn & Castlereagh PCSP hosted two public consultation information sessions whereby the local PSNI District Commander Lisburn & Castlereagh sought the views of the community on how the PSNI form local policing priorities for the community. To help shape their plans, the PSNI used a prioritisation simulator at these consultation sessions which showed the challenges involved in allocating policing resources across the demands facing Lisburn & Castlereagh Police District. Members of the public had the opportunity to allocate resources to the areas that they see as priorities for the local community.



The Youth Council continues to flourish and has increased its membership to 24 young people across the Council area. The Youth Council operates in partnership alongside the PSNI, Education Authority, Lisburn & Castlereagh City Council

including the Council Community Planning Department. The Youth Council affords an opportunity for the young persons to express their views on relevant topics along with developing closer contact with organisations such as the PSNI and gaining a greater knowledge on the roles of different departments within the Council. Some of their activities undertaken included attending and presenting at a PCSP public meeting, consultation with the PSNI, taking part in a 4-day study visit to Lewisham London, where they worked with Lewisham Young Advisors to learn more about their young mayors project and their participative structures. A new recruiting process shall be undertaken in 2023.



Armagh, Banbridge & Craigavon PCSP set a great example when it comes to engagement events and work with PSNI and a number of other agencies, covering a wide range of crime types and issues for the local community. A few examples of the topics covered within these events are covered below.

#### Armagh Banbridge and Craigavon - Traveller Cultural Day with Armagh Neighbourhood Policing Team

ABC PCSP supported this cultural event held on The Mall in Armagh to encourage positive interaction of the public with police and the local Roma Traveller Support Group. This not only increased positive relationships with the Roma Traveller people but also was a very public way for PSNI to show their support for this minority community and provide crime prevention advice to the general public.

##### **How much did we do?**

- Over 60 attendees.

##### **Is anyone better off?**

- 100% of 60 people more likely to engage with police and/or have increased community confidence in policing.



#### Armagh, Banbridge & Craigavon – Courage Cup with Lurgan NPT



The courage cup is a 7-a-side soccer tournament which took place in October 2022 at the Lurgan Town Arena. The initiative was run in collaboration with Lurgan Town Football Club, PSNI, PCSP and the Education Authorities Youth Service.

As well as the football aspect, PSNI delivered short 10-minute workshops on various topics such as Alcohol & Drug Awareness, Internet Safety and Anti-Social behaviour with a focus on collaboration and participation. Older members of



the local community took part in the prize giving at the end of the event to add an inter-generational aspect to the project.

#### How much did we do?

10 teams participated in the tournament.

130 young people aged 14-17 participated.

#### Is anyone better off?

100% of 130 young people more likely to engage with police.

100% of the 10 teams have continued engagement with the NPTs in their areas.

#### Youth Engagement Day with Banbridge NPT

St Vincent De Paul and Youth for Christ's youth workers arranged a youth engagement programme with PSNI where young people took part in outdoor activities learning about teamwork, personal responsibility, and engagement with the local NPT team. They also gained understanding through the programme of personal responsibility regarding alcohol and drugs. The young people were also made more aware of the consequences of crime and ASB.

#### **How much did we do?**

20 young people participated.

#### **How well did we do it?**

100% of 20 participants reporting satisfaction with activity.

#### **Is anyone better off?**

100% of 20 are willing to participate in the second phase of the youth engagement programme in Dromore with NPT.



## **Young Women's Group at Drumgor Youth Centre**



The young girls were targeted for this programme based on the increased need for additional support for young women due to the safety of young women in the area.

The young women completed sessions around their identity

within the community, how the community sees them as young people and how attitudes are formed and how these can be challenged. The young women were also involved in a workshop with a local MUA to apply appropriately and increase self-esteem. The programme finished with a day to Todd's Leap. The group will continue to meet at Drumgor YC.

### **How much did we do?**

11 participants

### **How well did we do it?**

100% of 11 participants reporting satisfaction with activities

### **Is anyone better off?**

100% of 11 participants with changed behaviour/circumstances as a result of activity

100% of 1 partner reporting improved partnership working with other key stakeholders (as a result of their involvement with PCSP)

100% of 11 participants more likely to engage with PSNI as a result of activity if PSNI were involved

100% of 11 participants more likely to engage with PSNI as a result of activity

## **Belfast – Community Safety Initiative (CSI) West**

This project aims to build confidence in policing by collaboratively problem solving with residents, supporting them to participate directly in the criminal justice processes from reporting to resolution of issues using a case file approach.

### **How much did we do?**

1,395 resources distributed  
26 workshops delivered  
5 Steering Group meetings  
101 case files opened

### **How well did we do it?**

14% case files identified from activity in work stream one (14/101)  
48% of case files progressed (48/101)  
52% case files closed (53/101)

### **Is anyone better off?**

36% of participants have improved knowledge & understanding  
43% of participants have improved confidence to address policing & community safety issues  
40% increase of people more likely to report crime directly to PSNI and other statutory agencies  
100% Steering Group Partners report improved partnership working



### **Issue**

Anon – 10  
Reporting advice – 54  
Info sharing – 3  
Neighbour dispute – 12  
Referral – 8

### **Origin**

Victim of crime - 24  
Community Org - 24  
Political Rep - 35  
Workshop – 7  
Self-referral - 24  
School - 1

### Ards and North Down – PSNI Projects

Ards and North Down PCSP approved within their action plan a budget of £19,000 to support 14 different projects planned by the PSNI aimed at increasing confidence in Policing and the Law. A selection of OBA from some of the engagement projects supported by AND PCSP in 2022/2023 are included below.

|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>Apache Pizza</u>                           | <p><b>How much did we do?</b></p> <ul style="list-style-type: none"><li>• 8 sessions involving 98 participants.</li></ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"><li>• 100% satisfied.</li></ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"><li>• 100% have a changed attitude to the rule of law.</li><li>• 100% more likely to engage with police.</li><li>• 100% have more confidence in the PSNI.</li></ul>                    |
| <u>Eddie Irvine Laser Tag</u>                 | <p><b>How much did we do?</b></p> <ul style="list-style-type: none"><li>• 6 sessions x 15 involving 90 participants.</li></ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"><li>• 100% satisfied.</li></ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"><li>• 90 / 100% have a changed attitude to the rule of law.</li><li>• 90 /100% more likely to engage with police.</li><li>• 90 / 100% have more confidence in the PSNI.</li></ul> |
| <u>Support for Seniors</u>                    | <p><b>How much did we do?</b></p> <ul style="list-style-type: none"><li>• 3 sessions involving 143 participants.</li></ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"><li>• 100% satisfied.</li></ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"><li>• 90% have a changed attitude to the rule of law.</li><li>• 90% more likely to engage with police.</li><li>• 90% have more confidence in the PSNI.</li></ul>                      |
| <u>Hollywood Myth Busters/Paddle Boarding</u> | <p><b>How much did we do?</b></p> <ul style="list-style-type: none"><li>• 3 sessions involving 40 participants.</li></ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"><li>• 100% satisfied.</li></ul>                                                                                                                                                                                                                                                              |

|                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                               | <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 100% have a changed attitude to the rule of law.</li> <li>• 100% more likely to engage with police.</li> <li>• 100% have more confidence in the PSNI.</li> </ul>                                                                                                                                                                                                                                   |
| <u>Respect your community</u> | <p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 4 sessions involving 22 participants.</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100% satisfied.</li> </ul> <p><b>Anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 100% have a changed attitude to the rule of law.</li> <li>• 100% more likely to engage with police.</li> <li>• 100% have more confidence in the PSNI.</li> </ul> |

### **Text Alert Schemes**

A few PCSPs provide 'Text Alert' services, to make members of the public aware of emerging crime trends, and other local community safety and crime concerns. Community information shared could include warnings of break-ins or thefts in the area, scams, bogus callers, or road closures due to traffic collisions.

#### **Armagh Banbridge and Craigavon**

ABC PCSP's Text Alert service continues to be well used by the PSNI, alongside other methods of communication and is important to maintain for those who do not use social media but still need to receive important information on crime prevention, events, and on-going incidents e.g., cold callers in the area.

During the year the number of people registered to receive text messages increased from 1,761 to 1,840. These users received 266 messages asking for their assistance with missing persons, suspicious vehicles, giving crime prevention advice, etc.

Feedback received included:

*"I feel safer and can see the police out and about, please keep up the good work".*

*"Much information is sent by Facebook, but older people are not on Facebook so please also keep using texts".*

### Mid and East Antrim

Mid and East Antrim PCSP's Text Alert continues to expand Borough wide. It is a free service available to anybody aged over 18 years of age who is a resident of, or has property located in the Causeway Coast and Glens Borough Council area. Community safety information is sent by a PSNI Officer or PCSP staff to a registered member of the scheme via a SMS text message to their mobile phone. The information will be specific to the area where they live, or relevant to their type of business or where they have property located e.g., a caravan on the coast. Residents of towns and villages for example may like to receive quick and up-to-date information if there has been a spate of break-ins or thefts in their locality, or if there is known bogus callers in the area, or if a traffic collision has caused a road closure.

#### **How much did we do?**

- 560 text alerts sent.

#### **How well did we do it?**

- 36 new text alert users.

#### **Is anyone better off?**

- 100% of users feeling safer as a result of the service.

### Neighbourhood Watch

Neighbourhood Watch is a partnership between local communities, PSNI and PCSPs. PCSPs have continued to support the Neighbourhood Watch (NHW) Schemes and its Co-ordinators in conjunction with the PSNI by hosting regular meetings at which relevant issues are identified and addressed. The PSNI provide appropriate and current information at meetings.



In total, in 2022/2023, PCSPs support covered 32,000 homes across Northern Ireland.



- 750 Neighbourhood Watch Schemes

- ## How well did we do it?

- 32,000 homes covered by schemes across Northern Ireland

- 100% of stakeholders indicated satisfaction with the project

Derry &amp; Strabane Neighbourhood Watch Newsletter ISS 42

# Derry and Strabane Neighbourhood Watch Newsletter

Issue 42

## SCAMS

Scammers are finding new ways all the time to try and trick people out of their money, but there are also some scams that crop up all the time. Police in Derry City & Strabane want to make sure you're aware of what to do in case you get the same type of scam call, email or text message.

A recent scam example involved a woman being called by a person claiming to be her telecommunications provider. The scammer said they needed access to her internet account which had been compromised. Problem for the scammer, the woman didn't have internet with that company so she knew straightaway it was a scam and hung up immediately. This shows fraudsters will use whatever method and excuse they can to dupe people on to gain access to their account

details and swindle them out of their money. We don't want you to be scammed, so here are some tips to help you spot and stop a scam - if you are at all suspicious about a call you receive, hang up and phone the organisation the person is purporting to represent to check their authenticity. Ideally, make the call from another telephone so you can be sure the original caller has not remained on the line. Never be pressured into a transaction over the phone. - Guarding your personal and banking details is essential.

# If you can spot a scam, you can stop a scam

Use the scam test

- Seems too good to be true
- Contacted out of the blue
- Asked for personal details
- Money is requested

for help and information visit

@ScamwiseNI

[nidirect.gov.uk/scamwiseini](http://nidirect.gov.uk/scamwiseini)

**scamwiseini**  
PARTNERSHIP

**£243,346**  
total reported scams

**£59,385**  
to telecommunications

**£142,980**  
to financial services

**£61**  
to broadband services

**£62**  
to goods services

Age of Victims

|       |       |       |       |       |       |       |     |
|-------|-------|-------|-------|-------|-------|-------|-----|
| 18-24 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75+ |
| 2%    | 1%    | 1%    | 1%    | 1%    | 1%    | 1%    | 1%  |
| 2%    | 1%    | 1%    | 1%    | 1%    | 1%    | 1%    | 1%  |
| 2%    | 1%    | 1%    | 1%    | 1%    | 1%    | 1%    | 1%  |

**SCAMS**  
**January**  
**2023**

for the next scam  
facebook.com/  
/scamwiseini

**scamwiseini**

Never disclose them to any unauthorised person or allow anyone access to their own data. Telecommunications providers will never call to tell you they have found a problem with your computer, they will never ask for payment details over email or live chat, and they will never call out-of-the-blue and ask for remote access to your computer or other devices. Internet/Broadband providers will never call to tell you that your IP address

has been compromised or that your broadband has been hacked. They will all never call to threaten to disconnect your service if you don't make a payment immediately. You can report these types of scams to Action Fraud via their website [actionfraud.police.uk](http://actionfraud.police.uk) or phoning 0300 123 4567 or call police on the emergency number 101. ScamwiseNI Facebook page [facebook.com/scamwiseini](https://www.facebook.com/scamwiseini) has lots of advice and information

## 6. Summary of Implementation

This report highlights some of the innovative activities undertaken across Northern Ireland in 2022/2023. The number of initiatives and the volume of people reached through these activities is a credit to the PCSPs. The PCSPs have worked closely with all designated partners to deliver these activities, which would not have been possible without the involvement and support of the local communities. By working collaboratively with the PSNI, partner organisations and the local community, the PCSPs have made a real difference in supporting policing and tackling community safety issues across Northern Ireland.

In 2022/2023, Joint Committee implemented new Strategic Priorities for PCSPs; most significantly Strategic Priority 1, which previously assessed the administration of the PCSP, shifted to a much greater focus on two-way engagement and consultation with the local community. In 2022/2023, PCSPs started the process of adapting their Action Plans and projects, holding a series of consultation events which have helped to determine which areas are of most concern within the community and adapt their Action Plan accordingly. This has been a positive step, with further work to promote awareness of PCSPs within communities necessary, to ensure public engagement and consultation provides the most benefit to the work carried out by PCSPs.

**Follow us on social media and find out more about PCSPs:**

 **pcsp**    **@pcsp\_s**    **PCSPsNI**    **www.pcsp.org**

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PCSPs are funded and supported by the Policing Board and the Department of Justice.

 **Northern Ireland Policing Board**

 **Department of Justice**  
www.justice-ni.gov.uk

PCSPs work with a number of designated partners.

 **Housing Executive**    **Youth Justice Agency**    **PBNi** Probation Board for Northern Ireland

 **ea Education Authority**    **HSC Health and Social Care Board**    **Northern Ireland Fire & Rescue Service**