



What is a Meet & Greet Volunteer?

The purpose of this Volunteer Opportunity is to provide a friendly and high-quality meet and greet to people visiting the Marble Arch Caves.

Volunteers will act as a point of contact for customers and visitors to the Visitor Centre.

Main Volunteering Tasks:

- Act as a point of contact for people visiting the Caves and support staff in providing a friendly and courteous experience for visitors.
- Provide information and directions to customers in a courteous manner.
- Seek advice and make members of staff aware of any problems where appropriate.
- To comply with all the Council's policies and procedures.
- Assist staff in the event of an evacuation.
- To undertake volunteering at all times in a manner that enhances and promotes the positive image of Fermanagh and Omagh District Council.

Supervisor:

Visitor Services Officer

Location:

Marble Arch Caves Visitor Centre, 43 Marlbank Road, Florencecourt, County Fermanagh, Northern Ireland, BT92 1EW.

Dates/ Time of Volunteering:

Various

Closing Date: Friday 27th October 2023 at 5 pm

The volunteering opportunity may be subject to the following:

- References (where appropriate)
- ACCESS NI Check (where appropriate)