

Performance Report Card Nov

Updated on 14th November 2019 AMcC

1. Action:	8.1 Improve the sustainability and vitality of the towns and villages in Fermanagh and Omagh District Note: This action is incorporating actions 8.1,8.2, 8.3 and 8.6 into a consolidated report card				
1a. Customer:	 Shoppers Night time economy Business owners Visitors Residents Disabled people 				
1b. Timeframe:	2 -6 years	s (short to medium)			
1c. Action Lead:	Fermanaç	gh and Omagh District	Council (Director, Alison McC	Cullagh)	
2. Outcome(s) & Indicator(s) contribution:	6.Our district is better connected 8.Our district is an attractive and accessible place 1.Our district is an accessible place 8.Our district is an accessible place 1.Our district is an accessible place 1.Our district is an accessible accessible place 1.Our district is better connected 2.Our district is an accessible accessible place 3.Our district is an accessible place 3.Our district is an accessible place 4.Our district is better connected 5.E. Tourism expenditure 6.Dur district is an accessible transport and active travecycling) 8.Our district is an accessible place 8.Our district is acce		walking, hises that hing ct hitrips hig spaces,		
3. Performance Measures & Performance Data:	Measure Number	Measure Description		Data for period 1 st April 2019 until 30 th September 2019	
	1a	#/ % increase of foot	fall in town centres	Not agreed	
	1b.	#/% of people attend	ling events and programmes	Not agreed	
	2a.			Not agreed	
	2b.	#/% of vacant retail and residential properties		Not agreed	
	3a	#/% people surveyed (pre and post) reporting Towns and Villages aesthetically improved		Not agreed	

	3b. #/% people surveyed (pre and post) reporting visual representation of improvements before/after montage	Not agreed			
	4 # town checks or equivalent completed	Not agreed			
3a: Progress: (Self-Assessment)	Red Amber Green				
	Justification:				
	A turning the curve event of all action leads from previous actions 8. 8.6 were brought together to assess and analyse the population indicassociated to the consolidated action 8.1. However, a review of outcindicators across the FO 2030 Community Plan is taking place and action will be reassigned under outcome 5. Performance measures agreed for this consolidated action at present but progress under be are continuing albeit not assessed in line with OBA approach.	cators comes and it is likely this haven't been			
4. The Story behind the Baselines:	Action 8.1 is merged from 4 previous actions under outcome 8 in the Plan following a review of the actions in early Summer 2019. A Turn meeting of identified support partners was facilitated on the 19 ^h Octo action lead Alison McCullagh to discuss the data and evidence in repopulation indicators directly associated with this new action wordin the sustainability and vitality of the towns and villages in Ferma Omagh District'.	ing the Curve ober 2019 with lation to g 'Improve			
	 Outcomes Based Accountability: Population Accountability overview The Evidence: A Statistical overview The Next steps: delivering the action/s with collective impact To take forward the Action who are the key customers Who are the support partners needed? 				
	An overview of the population indicator trends was provided, and a review took place to identify the gaps in data. Data Scientist Alan Mitchell will research and update the group in December at a forthcoming meeting on:				
	 Living in town centres (Housing Growth Indicators) Town centre user's satisfaction rates Green Space in town centres 				
	Then agreed actions for the forthcoming meeting was to prioritise th following the analysis of data and agree performance measures.	e key issues			
5. Data Development Agenda:	Living in town centres (Housing Growth Indicators) Town centre user's satisfaction rates Green Space in town centres				
6. Partners	Department for Communities, Department for Infrastructure, Investigations Community, Community and Voluntary Sector, Departrick, Agriculture, Environment and Rural Affairs, Sport NI, Keep NI Be West Age Partnership, Translink, Disability Advisory Group, Accellinguist Group, Waterways Ireland, South West Age Partnership Planners, Chamber of Commerce	ment of autiful, South ess and			
		y support rtner			

7. Best Ideas to Improve Performance	Investigate opportunities to increase vitality and levels of footfall in town centres through implementation of an events programme schedule	Kieran McCrory, FODC
	 2. Investigate opportunities to address cases of derelict properties and sites and vacant buildings to redevelop, to, provide safe and attractive spaces Identify derelict properties, sites and vacant properties throughout the district, taking account of any future infrastructure plans in the future, for example, the impact of the movement of schools in Omagh; Utilise GIS Mapping of dereliction and vacancy to visually see impact and indicate areas affected most. Research and Identify best practice to address dereliction and vacancy rates. Develop and complete local research to determine businesses requiring space in the future, trends. Source funding for urban and rural regeneration projects and oversee their implementation. 	Anne Quinn, FODC
	 3. Enhance and improve the aesthetics of our towns, villages and neighbourhoods (ie, external public places) to make these more welcoming, accessible, clean and attractive to business, local users and visitors. Delivery of existing public realm improvement projects for which funding is secured, including Enniskillen Updating of Town and Village Plans; Submission of funding bids; Delivery of projects depending upon funding secured Develop and implement Littering initiatives to encourage tidy towns and villages 	Alison McCullagh, FODC
	Facilitate a programme of Town Centre Health Checks	Alison McCullagh, FODC/ Deirdre McSorley, FODC



Performance Report Card

Updated:

14th November 2019

1. Action:	8.4 Develop and implement management plans for the Sperrins AONB and for the Global Geopark in partnership with neighbouring areas				
1a. Customer:	Tourists Landowners Visitors Residents				
1b. Timeframe:	Short/Med	dium (2-6 years) and	d Medium to Long (6+ Year	s)	
1c. Action Lead:	Local Gov	/ernment Partnershi	p / FODC (Alison McCullag	h)	
2. Outcome(s) &	0	utcome(s)	Indicator(s)		
Indicator(s) contribution:	environr	utstanding natural nent and built and tural heritage	8c: The number of tourism t the district	rips across	
	is sustain	ably managed and, ossible, enhanced	8e: % of leisure time spent outdoors (local people)		
	8. Ou	or district is an re and accessible place	7b: Biodiversity levels		
3. Performance Measure & Performance Data:	To be cor	nsidered following Tu	urning the Curve Workshop		
	Measure Number 1	Measu	ure Description	Data	
	3				
3a: Progress: (Self-Assessment)	Red	Amber	Green		
	Justification: A Turning the Curve Workshop to bring all partners together to progress this action was held on 23 October to assess the level of activity on the ground amongst partners. A further meeting of partners across actions in outcome 8 is arranged for January and will seek to redefine the action in line with the data and evidence that has now emerged in relation to 'accessibility'.				
4. The Story behind the Baselines:	Caves Glo		n the Sperrins AONB and the hlighted as key priorities in the Community Plan.		
	This is nov	v an amalgam of two a	actions, and it is suggested th nt clarify the most appropriate		

	It is unlikely for example, that a Sperrins AONB Management Plan an output from the Sperrins Future Search process, however, complementary initiatives will be identified and progressed.				
	An initial meeting of support partners took place on 23 Oct the status of relevant population indicators and scope the on the ground in DAERA, FODC and Fermanagh Lakelan further meeting to bring support partners together under obeen scheduled for early January to seek to redefine the embed the Tourism Strategy, Global GEOPARK Manager address 'accessibility' issues in relation to the outside envisual access to loughs, intellectual access etc. It is also recognised that following a review of the outcome across the Community Plan FO 2030 that outcome 8 will loutcome 5 and 7. This action will need to be redefined in approach, early December.	work happening and Tourism. A putcome 8 has actions and ment Plans and vironment i.e.			
5. Data Development Agenda:	Under consideration as part of the finalisation of actions a included as the Turning the Curve workshop.	nd should be			
6. Partners	Tourism NI, Tourism Partnership, South West College, Water Department of Agriculture, Environment and Rural Affairs neighbouring councils as appropriate				
7. Best Ideas to Improve Performance		Key support Partner			
	Cannot be completed until after the Turning the Curve Workshop				



Performance Report Card

Updated and Submitted: 6th November 2019 DJ

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1. Action:	8.5 Train young people in the area to be ambassadors for tourism				
1a. Customer:	Young people age between 16-25 Tourists (+indirect)				
1b. Timeframe:	2-6 years (S	6 years (SHORT TERM)			
1c. Action Lead:	Damian Jam	nes, South West Co	llege		
2. Outcome(s) &	Out	tcome(s)	Inc	dicator(s)	
Indicator(s) contribution:	expandir I 8. Our	nomy is thriving, ng and outward ooking district is an and accessible place	8c: Number of tourism trips to t district		
3. Performance Measures & Performance Data:		e: (1) Pre and Post Evaluation (3) Exa			
	Measure	Macauma Da		Data reporting period 1st	Data reporting period 1st

Measure Number	Measure Description	Data reporting period 1st October 2018 – 31st March 2019	Data reporting period 1st April 2019 - 31st September 2019
1	#/ % of participants reporting improved awareness of Fermanagh tourism product	22/ 100%	To be reported annually
То	#/ % of participants that demonstrate a clear understanding of the important role of customer service and tourism representation within Fermanagh	22 / 100%	To be reported annually
3	#/% of participants obtaining Training Award in Welcoming Tourists and Visitors to the Destination in Hospitality, Leisure Travel and Tourism	22/ 100%	To be reported annually
4.	#/ % of Tourism Ambassadors in the District that support Council Events	Zero baseline	Phase 2: To be developed in November 2019

3a: Progress:	Red Amber Green
(Self-Assessment)	
	Justification:
	Progress in line with expectations and timeline.
4. The Story behind the Baselines:	1. Develop links with events and programmes throughout the District to include Fermanagh and Omagh Council and work to create opportunities for students to gain experience
	Following the training of Tourism Ambassadors on the Programme work to gauge what skills and experience Ambassadors require, alongside the events, attractions and festivals that are happening in the district with the possibility to provide onsite experience opportunities in the district with the key providers phase two of this action is currently being addressed. The SWC will attend a management meeting with FODC in November to discuss how to progress the utilisation of Ambassadors and to set clear parameters around the process to be adopted.
	2. Register Tourism Ambassadors with the Volunteer centre to provide further volunteering opportunities.
	Community Planning Officer Kim Weir and Damian James Action Lead will meet with Volunteer centre and Volunteer Now to discuss the process and implement in December 2019 to ensure that requirements are identified, supported and implemented to support ambassadors.
	 Programme on a longer-term basis by building partnership with other providers and enabling a strong bank of Tourism Ambassadors for the District.
	SWC to commit to running the City and Guilds Level 2 qualification in Welcoming Tourists to Host destinations with each new cohort of students in its Enniskillen Campus. To include familiarisation events with local industry providers to create awareness and knowledge of the programme.
	Carry out scoping exercise to facilitate refresher training needs analysis
	SWC to engage with awarding bodies and address student needs to determine most suitable qualification suite from which to engage with and qualification stamp the programme.
	5. Work to provide an opportunity for members of the Community and Voluntary Sector to access the Training Provision
	With further industry and volunteer engagement SWC will explore opportunities to extend the academic/vocational programme to the general public and interested parties and offer it as a part-time programme.

5. Data Development Agenda:	A measure to demonstrate customer satisfaction with tourism ambassadors' services will be developed in the next round of reporting			
6. Partners	Tourism NI, Fermanagh and Omagh District Council, Tourism Partnership, Schools, National Museums of NI/UAFP, Waterways Ireland, Community and Voluntary Sector, Omagh Forum, Fermanagh Trust			
7. Best Ideas to Improve Performance		Key support Partner		
renomance	Develop links with events and programmes throughout the District to include Fermanagh and Omagh Council and work to create opportunities for students to gain experience.	FODC (Kieran McCrory / Ian Davidson) SWC, Omagh Forum and Fermanagh Trust.		
	 Register Tourism Ambassadors with the Volunteer centre to provide further volunteering opportunities. 	SWC and Volunteer Now		
	Explore the means to carry on the programme on a longer-term basis by building partnership with other providers and enabling a strong bank of Tourism Ambassadors for the District.	South West College, FODC, (Kieran McCrory / Ian Davidson)		
	Carry out scoping exercise to facilitate refresher training needs analysis	South West College		
	Work to provide an opportunity for members of the Community and Voluntary Sector to access the Training Provision	FODC Helen Shiels, SWC, Omagh Forum and Fermanagh Trust.		



Performance Report Card

Updated on:

7th November 2019 CM/LW

1. Action:	8.8 Promote and increase countrywide access and water-based recreation infrastructure across the district, 'promoting the leave no trace principle'.				
1a. Customer:	 Blueways – Novice (new) Users Waterside trails – geographic areas that have boundaries to waterside trails that would benefit from connecting through development of infrastructure Residents Tourists Off road cyclists Schools and Youth Groups Disabled/ restricted mobility 				
1b. Timeframe:	Short/M	ledium (2-6 years) and	d Mediu	m/Long (6+ yea	ars)
1c. Action Lead:		vays Ireland Caroline N nagh District Council	/lcCarro	ll and Liz Wilso	n Fermanagh
2. Outcome(s) &		Outcome(s)		Indicato	r(s)
Indicator(s) contribution:		- \ - \			· /
	7c. Usage of quality listed				
		Our district is an	walk	ways and cycl	•
	attract	tive and accessible		distric	et e e e e e e e e e e e e e e e e e e
	place 8c. the number of tourism trips t the district			-	
			8e: % of leisure time spent outdoors – local people		
3. Performance Measures					
& Performance Data:	Measure Number	asure mber Measure Description per 201		Reporting period 1 st Oct 2018 until 31 st March 2019	Reporting period 1 st April 2019 until 30 th September 2019
	1	# % increase of users of Blueway water-based activities		Zero baseline	5000
	2	# % increase of users walkways and new community trails (this		Zero baseline	?

		inclusive of terms heritage trails and waterside trails)		
	4	# % of people trained reporting improved knowledge	Zero baseline	25
	5	#% of KM developed off road cycle gravel paths	Zero baseline	Development still ongoing for 60km in GeoPark
	6	# % of people reporting that they are engaged in sailing activities	Zero baseline	65
	7	# % uptake of angling licences of young people (age to be defined with Loughs Agency)	Zero baseline	N/A
	8	#/% of users reporting very good experiences of facility	Process to capture information to be discussed and developed	N/A
	to WI (2) operation be rolled Member	otember and licences are in place 2,3) FODC to install people counted and (4) Pilot QR Code Customer dout by FODC (5) GeoPark (6) Firs Self Reporting process (7) Louis of surveys to be used attached ic Partnership Board.	ers at new acces Satisfaction Sur ODC Communit ghs Agency	ss points when veys with users to ty Groups
3a: Progress:	Bod [
(Self-Assessment)	Red Justific	Amber ation:	Green	

Town SUP have been established.

In terms of sustainability of participation in water sports and up-skilling, the existing business operators are offering a number of training courses to develop paddling proficiency. This will increase the periods of individual recreational participation and create capacity to further grow increased use of the waterway

2. Waterside Trails

a). Lisnarick new path and renovation, linking Lisnarick village with and into Castle Archdale Country Park.

- o Funding for this project has been agreed in principle.
- o An Integrated Consultancy Team has been appointed.
- Next steps will be for planning consent to be obtained and final construction costs to be obtained.
- o Construction is currently estimated to start in early 2020.

(b) Crom new path and renovation, linking to ancient coach route and Lough Shore (part of LELP project)

- o Pre planning works are currently in progress.
- This project will entail a series of path upgrades and new paths to be developed at Crom Estate
- It is envisaged that the network of paths will be completed before March 2023

(c) Enniskillen town (Killmacorick, Hillview, and Cornagrade estates) new path and renovation to link to existing trails

- o Funding for this project has been agreed in principle.
- An Integrated Consultancy Team has been appointed.
- Next steps will be for planning consent to be obtained and final construction costs to be obtained.
- A public consultation is planned.
- o Construction is currently estimated to start in early 2020.

(d) Upgraded footpath at Smiths Strand – Lisnaskea

- This project will involve the redevelopment of a path at Smith Strand, and also planning to upgrade the facilities on the site to encourage all ability users.
- o Funding for this project has been agreed in principle.
- Planning permission will not be required
- Part of this project will involve clearing up the beach on Smith Strand, and Construction is estimated to start in December 2020.

There are currently 46 walkways in the FO District. There are x footfall counters at x walkways.

3. Off Road Cycling Paths

Long distance of road cycling route being developed in the west Fermanagh Forests. First of its kind in NI – will result in development of 60 km in off road cycling route, with associated signage and interpretation. Funding has been secured from the Landfill Community Fund along with

	core funding from MACUGG. Work will start in June 2019 and will be completed 2019.				
	4. Rowing Pilot Project				
	6-month review – 2 groups have been identified (Belleek and Carrybridge), they have been constituted and are currently making plans with the support of Lough Erne Heritage to build two cots. It is proposed the cots will be completed by April 2020.				
	5. Angling Pilot Project				
	6-month review – A proposed SLA has drawn up and is being considered by LA. The proposed project has been designed and is going to tender with a view to works being completed.				
	6.Walkways customer informed Programme				
	6-month review - SNI and FODC have worked in partnership to produce a pilot survey project has been implemented of the based on the 46 walk cards. GR codes have been generated and will be in location at trail heads in Nov 2019.				
	7.Standardised Signage Programme (adopt a set of agreed principles amongst partners)				
	This programme will be considered with other reviews and placed on next (or subsequent) years for Service Delivery Improvement Plan.				
5. Data Development Agenda:	Assessing access to projects listed for 'disabled people or restricted mobility' needs to be identified.	r people with			
	A measure to demonstrate accessibility for this group of p scoped out with relevant partners in the next reporting per	-			
6. Partners	Fermanagh and Omagh District Council, Department of Infrastructure (cycling unit), Sport NI, Forest Service, Lough Erne Landscape Partnership, Loughs Agency, DAERA Inland Fisheries originally engaged, National Trust and Community and Voluntary Sector.				
7. Best Ideas to Improve Performance	1. Blueways Waterways Ireland to lead on the development of a network of trails branded and marketed as "Blueways", representing multi-activity outdoor recreation - paddling, cycling and walking - on or alongside waterways, animated by tourism services and activity providers. First phase of development focusses on Enniskillen as the island town Blueway experience. Waterways Ireland will work with key stakeholders to develop and promote Blueway trails, making the district a more attractive and accessible place in which to live and visit.	Lead Partner Waterways Ireland			
	2. Waterside Trails	Lead Partners Lough Erne			

Deliver in partnership with local communities and other organisations a series of waterside trails, extensions, upgrades and interpretation. The trails are located close to or within the following destinations. All the trails will carry interpretation on the built and natural heritage along or associated with the trail. Please note that funding to support these trails is a combination of National Lottery Heritage Fund, LELP Partners, SportNI and fundraising by the LELP team.	Landscape Partnership (LELP)& FODC National Trust Crom path
3. Off Road Cycling Paths Develop and implement 'West Fermanagh Long Distance Cycling route' 4. Rowing Pilot Project Work with Lough Erne Heritage to build two traditional boats with the support of two community groups. Volunteers from Lough Erne Heritage will oversee the building of 2 x traditional Lough Erne Cots Two groups are involved in the build: Belleek Mens Shed and West Island Cot Heritage Group (based at Carry Bridge) Both groups have now been set up and volunteers have been secured The build is likely to start in December 2019 and it is envisaged that the boats will be launched in Spring 2020 These boats will be used to engage the local community with the heritage of boat building and encourage new groups of people to participate in the Lough Erne Cot Races held during the summer every year.	FODC, GeoPark, Sport NI LELP. FODC and Lough Erne Heritage
5.Angling Pilot Project Develop and Promote an Angling Sure Catch Pond to be at Arleston Pond in Omagh. Work with schools and young people will be implemented by Loughs Agency to promote fishing.	Loughs Agency, FODC
6. Walkways customer informed programme Promote the use of walkways through the development customer satisfaction survey pilots to develop informed information to programme necessary support and activities to promote their usage.	FODC
7.Standardised Signage Programme Bring key partners listed together to start to work towards agreed signage principles and techniques at all facilities moving forward.	FODC (Stephen Forest) , LELP
8. Delivery of Training to Organisations and Individuals Provide training to organisations and individuals on responsible use of the countryside for recreation	Sport NI, FODC, LELP

including Leave no Trace Training and Lowland Leader Training. Delivery of Leave No Trace Awareness Training was delivered on 12 October 2019. This free course was offered to 9 individuals. Leave No Trace Trainers Training on 9/10 November 2019 – fully booked with 7 people Walk leader Training - Lowland Leader	
training - 23/24 November 2019 - fully booked - 6 people Walk leader training - Lowland leader training 7/8 March 2020 – spaces available (maximum of 6 people) Rescue and First Aid Training – January 2020 – date to be confirmed (maximum of 12 people)	