

# Your Voice, Our Commitment

Analysis of Consultation Responses

**Performance and Improvement Plan 2026/27**

**Part 3: Continuous Improvement 2024/28**

*Your  
Voice  
MATTERS*

## Key Findings at a glance

The 2026/27 Performance Improvement Plan largely continues the actions and priorities identified in the previous year, with only minor amendments. Consultation findings indicate mixed levels of support for the proposed Improvement Objectives, with stronger endorsement for specific, practical measures than for broader strategic priorities. High levels of support were recorded for initiatives promoting positive attitudes to ending violence against women and girls (93%), supporting entrepreneurs to start a business (86%), and assisting individuals living in poverty (79%), while more moderate support was expressed for wider objectives such as tackling disadvantage (74%) and promoting an inclusive economy and shared prosperity (66%). In contrast, there was notable resistance to longer-term priorities, with 62% of respondents disagreeing that progress towards Net Zero should be a key priority and only 59% supporting the advancement of digital capabilities. These findings suggest that public priorities are currently influenced by cost-of-living pressures, rising energy costs, and wider economic uncertainty, with a preference for interventions that deliver immediate and tangible benefits. Notwithstanding this, the Council has a legal duty to support progress towards Net Zero under new legislation, requiring action to reduce carbon emissions and improve environmental sustainability. This statutory responsibility will not come at the expense of essential services; rather, the Council is taking a balanced and practical approach that supports continued service delivery while identifying efficiencies, such as reducing energy use and improving resource management. In doing so, the Council will meet its legal obligations while also progressing digital transformation as a core strategic and enabling priority, ensuring the delivery of modern, efficient services and long-term benefits for residents and the organisation.

<b>74%</b> agreed improvement objective ' <b>to tackle disadvantage to ensure our people have access to opportunities</b> ' was a key priority.	<b>66%</b> agreed improvement objective ' <b>inclusive economy and shared prosperity</b> ' was a key priority.	<b>62%</b> disagreed that the improvement objective ' <b>prioritise progressing towards Net Zero</b> ' was a key priority.	<b>59%</b> agreed improvement objective ' <b>advancing councils' digital capabilities</b> ' was a key priority.
<b>93%</b> of respondents agreed the action to ' <b>promote positive attitudes to end violence against Women and Girls</b> ' was important.	<b>86%</b> of respondents agreed the action to ' <b>support entrepreneurs to start a business</b> ' was important.	<b>79%</b> of respondents agreed the action to ' <b>support for people living in poverty</b> ' was important.	<b>58</b> online survey responses received.

The final Performance Improvement Plan 2026/27 will be launched on or before 30 June 2026 on the Council's website [www.fermanaghomagh.com](http://www.fermanaghomagh.com), social media platforms and in the local press.

## 1.0 Introduction

Under Section 87 of the Local Government Act (Northern Ireland) 2014, the Council has a statutory duty to consult with residents, ratepayers, and other stakeholders with an interest in the district when developing the Performance Improvement Plan 2026/27. In accordance with legislative requirements and council policies and procedures, the consultation process undertaken to inform the identification of Improvement Objectives (IOs) for Fermanagh and Omagh District Council's Performance Improvement Plan (PIP) 2026/27 adopted a participative and varied approach. The public consultation was conducted over an eight-week period, from 19 February 2026 to 15 April 2026. Responses were invited through a range of methods, including written submissions (by email or letter), completion of an online survey, or direct contact with a Council officer to discuss the proposals.

Improvement Objective	Actions
<b>1. We will prioritise the Council progressing towards Net Zero.</b>	1.1 Determine the Energy Performance Rating (EPC) of our estate to improve our energy management and efficiency.  1.2 Increase the % of household waste preparing for reuse, recycling or composting.  1.3 Reduce the Council's fleet emissions through continued use of sustainable biofuels and increased use of zero emission vehicles.
<b>2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities.</b>	2.1 Provide immediate support for people living in poverty.  2.2 Increase participation in physical activity among targeted groups.  2.3 Promote positive attitudes to end violence against Women and Girls.
<b>3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district.</b>	3.1 Delivery of Year Two of the Sub-Regional Economic Action Plan to support the growth and development of businesses in the district.  3.2 Support entrepreneurs to start a business.  3.3 Create opportunities for those furthest from the labour market to secure quality local jobs.
<b>4. We will seek to innovate and advance our governance and digital</b>	4.1 Develop a 'Whole Council Approach' to customer service transformation.

<b>capabilities to improve the quality of our services and the effectiveness and efficiency of the Council.</b>	4.2 Maximise the capability of the Council's IT system to improve processes for talent management, succession planning and training and development of employees.
	4.3 Enhance digital connectivity across Council facilities to enable new technology enabled services and support for residents.

## 2.0 Marketing and Public Relations Strategy

A range of marketing and public relations methods was employed, with relevant Section 75 groups identified and targeted to maximise participation by residents, staff, and the community, voluntary, business, and statutory sectors. A variety of engagement methods was used to maximise opportunities for involvement and, as far as practicable, to ensure that all Section 75 categories had an equitable opportunity to participate. Evidence of the communication methods used to promote the consultation is provided in Appendix 1: *Examples of Marketing and Public Relations Methods*. An overview of the methods utilised, together with supporting evidence of impact, is set out in Table One below.

**Table one: Approach and evidence where applicable**

Method	Detail	Impact	Supporting Evidence	
1	Staff Consultation	Consultation with FODC Staff through dissemination of consultation survey in ' <b>What's New Wednesday</b> ' and meetings with all four Directorates Heads of Service.	SharePoint News 71 Views	Copy of <a href="#">Staff Newsletter</a>
2	Social Media Platforms	Utilisation of FODC Social media platforms <ul style="list-style-type: none"> <li>• 6 Facebook posts over consultation period</li> <li>• 6 Instagram posts over consultation period</li> <li>• 5 X posts over consultation period</li> <li>• 7 LinkedIn posts over consultation period</li> </ul>	Facebook (reach 13,717 inc. comments) Instagram (reach 1,429 inc. comments) X (reach 763 inc. comments)	Appendix 2, includes sample posts and a breakdown of social media insights.

			LinkedIn (reach 1,353 impressions including comments)	
3	Email Campaign	<p>Internal/External Databases targeted (inc. Partner databases on Community Plan Partnership)</p> <ul style="list-style-type: none"> <li>• Community Planning Strategic Partnership Board (CSPSPB)</li> <li>• Peaceplus</li> <li>• Visitor Experience Development Plan</li> <li>• Labour Market Partnership</li> <li>• Climate Change and Sustainability</li> <li>• Biodiversity Action Group</li> <li>• Arts, Culture &amp; Heritage</li> <li>• Omagh Locality Planning Group</li> <li>• Fermanagh Locality Planning Group</li> <li>• Omagh Family Support Hub</li> <li>• Fermanagh &amp; Omagh Youth Voice</li> <li>• Access and Inclusion Group</li> <li>• Community Voluntary Sector Forum</li> <li>• Business Sector Database</li> <li>• Internal Climate Change Working Group</li> <li>• Schools Primary and Secondary</li> <li>• FODC Consultee list</li> <li>• Community and Voluntary Sector Database</li> <li>• Community Newsletter</li> </ul>	Over 6773 on identified data bases received consultation information	Appendix 3

4	External	Circulated to Council staff for sharing with their own networks  Newspaper Notices in all local papers (4) on week commencing 23 February 2026.	<ul style="list-style-type: none"> <li>• Fermanagh Herald</li> <li>• Impartial Reporter</li> <li>• Ulster Herald</li> <li>• Tyrone Constitution</li> </ul>	Example of newspaper notice Appendix 1
---	----------	---	--	--

### 3.0 Analysis of Responses received.

#### 3.1 Levels of Support for Improvement Objectives. Respondents were asked *'To what extent do you agree or disagree with us pursuing these objectives over the next year?'*

The results demonstrate varying levels of support across the proposed Improvement Objectives. Tackling disadvantage attracted the highest level of support (74.14%), followed by developing an inclusive economy (65.52%), while enhancing digital capabilities received moderate support (58.62%). Progressing towards Net Zero recorded the lowest level of support (37.93%), with over half of respondents expressing disagreement. Overall, the findings indicate stronger public support for immediate social and economic priorities than for longer-term environmental and digital objectives. Respondents' comments suggest that levels of support were strongly influenced by current economic pressures and perceptions of priority. A total of 17 additional comments were received, providing further qualitative insight into the survey results.

There is clear support for objectives focused on tackling disadvantage, supporting businesses, and addressing poverty, with respondents highlighting the importance of practical interventions for individuals and local economic growth. In contrast, lower levels of support for progressing towards Net Zero, and to a lesser extent digital transformation, reflect concerns regarding cost, affordability, and immediate relevance. Some respondents indicated that these objectives are viewed as less pressing in the context of the ongoing cost-of-living crisis. The feedback also highlights a degree of scepticism regarding the pace and perceived impact of environmental measures, alongside a need for clearer communication on the benefits of both digital and climate-related actions. Overall, the responses suggest a preference for short-term, tangible interventions, while underscoring the need for the Council to better articulate how longer-term strategic objectives will deliver clear, local, and immediate benefits.

Consultation Question (Online Survey)	Strongly agree/ Agree	Strongly Disagree/ disagree	Neither agree nor disagree
To what extent do you agree or disagree with us pursuing these objectives over the next year?			
IO1. We will prioritise the Council progressing towards Net Zero	37.93%	51.73%	10.34%

IO2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities	74.14%	13.8%	12.06%
IO3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district	65.52%	20.69%	13.79%
IO4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council	58.62%	29.31%	12.07%

### 3.1.1 Thematic Summary of Consultation Comments

Analysis of the 17 qualitative comments identified several recurring themes. The most prominent theme relates to concerns about digitalisation, particularly its potential to exclude older people, vulnerable groups, and those living in rural areas with poor connectivity. Many respondents emphasised the importance of maintaining non-digital access to Council services and retaining direct interaction with Council officers.

Another key theme emerging from the consultation is opposition to the concept of Digital ID. While this was not a proposal within the Improvement Plan, it featured in a number of responses, indicating a degree of misunderstanding. Separately, there was broader resistance to Net Zero and related infrastructure, with respondents expressing scepticism regarding environmental policies, including concerns around cost, affordability, governance and perceived lack of public consent. These views were often framed within the wider context of the cost-of-living crisis and competing social priorities.

In contrast, there was clear support for action to tackle disadvantage and poverty, and to support the local economy, including the needs of the working poor, rural communities and local businesses. Respondents emphasised the importance of inclusion, fairness and the delivery of practical, measurable outcomes.

A smaller number of responses highlighted the need for enhanced public engagement, transparency and clearer communication, particularly in relation to Council priorities, terminology and the anticipated benefits of strategic objectives. A minority also expressed positive views on innovation, productivity and digital capability as drivers of economic growth, provided these are implemented in an inclusive and accessible manner.

### 3.1.2 FODC Response

Fermanagh and Omagh District Council acknowledge the feedback received through the consultation process and recognises the strength of feeling expressed on a number of issues, particularly in relation to digital transformation, climate change objectives, and the current cost-of-living pressures facing residents. The Council is committed to ensuring that its Performance Improvement Plan reflects both statutory obligations and the needs and priorities of local communities.

The Council recognises concerns that increased digitalisation may exclude older people, vulnerable groups, and those with limited digital skills or poor connectivity, particularly in rural areas. In response, the Council will continue to adopt a balanced approach to service delivery, ensuring that digital services enhance access and efficiency while maintaining appropriate non-digital alternatives.

The Council notes that references to Digital ID reflect a misunderstanding, as no such proposal is included within the Performance Improvement Plan. The Council has no plans to introduce or progress mandatory Digital ID systems. Any future digital initiatives would be developed in line with relevant legislative, governance and policy frameworks and would be subject to appropriate consideration and engagement. The Council also acknowledges the range of views expressed on Net Zero and climate-related objectives, including concerns around cost, affordability, perceived effectiveness, and immediate relevance in the context of economic pressures. The Council has a legal duty to support progress towards Net Zero through new legislation, which means we must take steps to reduce carbon emissions and improve environmental sustainability. This is a new statutory requirement that all councils are required to fulfil. While this is an important responsibility, it will not come at the expense of essential services. Instead, the Council is taking a balanced and practical approach, ensuring that any

actions support continued service delivery while also identifying efficiencies, such as reducing energy use and improving how resources are managed. In doing so, we aim to meet our legal obligations in a way that delivers long-term benefits for both residents and the Council'.

There is strong support for objectives focused on tackling disadvantage, addressing poverty, and supporting the local economy, including the needs of the working poor and rural communities. The Council notes this feedback and confirms that reducing inequalities, promoting inclusion, and supporting sustainable economic growth remain central to the Performance Improvement Plan.

The Council further acknowledges feedback highlighting the importance of clear communication, transparency, measurable outcomes, and meaningful public engagement. Learning from this consultation will inform how the Council communicates its priorities and progress, and how it explains the local and tangible benefits of both short-term actions and longer-term strategic objectives.

Overall, the Council is committed to delivering a Performance Improvement Plan that is inclusive, balanced, and responsive to local needs, while meeting statutory duties and supporting the long-term wellbeing and resilience of the Fermanagh and Omagh District.

### **3.2 Levels of Support for Actions (drawn from online survey). Respondents were asked ‘To what extent do you agree/disagree with the actions identified under each improvement objective for the year 2026/27?’**

The results show strong overall support for many actions, particularly those focused on tackling disadvantage and supporting economic development. High levels of agreement were recorded for actions addressing poverty, increasing participation in physical activity, promoting positive attitudes to end violence against women and girls, and supporting entrepreneurs. Actions within the inclusive economy objective also received consistent majority support.

In contrast, actions relating to environmental sustainability and digital transformation attracted more mixed responses, with higher levels of neutrality and disagreement, particularly in relation to energy efficiency, fleet emissions, and aspects of digital service delivery. Overall, respondents showed greater support for practical, people-focused and economic actions, while expressing more caution towards longer-term environmental and digital initiatives.

A total of 71 additional comments were received across the 12 actions. Many reflected similar themes, particularly concerns regarding digital exclusion, the cost and perceived relevance of Net Zero objectives, and the affordability of Council services. These recurring views have been consolidated where appropriate and are addressed collectively in Section 3.3.

Consultation Question (Online Survey)	Strongly agree/ Agree	Strongly Disagree/ disagree	Don't know/ prefer not to say/ Neither agree or disagree
Q2 To what extent do you agree/disagree with the actions identified under each improvement objective for the year 2026-27			
1.1 Determine the Energy Performance Rating (EPC) of our estate to improve our energy management and efficiency.	43.10%	36.21%	20.69%
1.2 Increase the % of household waste preparing for reuse, recycling or composting.	68.96%	17.24%	13.79%

1.3 Reduce the Council's fleet emissions through continued use of sustainable biofuels and increased use of zero emission vehicles.	48.28%	32.75%	18.97%
2.1 Provide immediate support for people living in poverty.	79.31%	5.17%	13.79%
2.2 Increase participation in physical activity among targeted groups.	77.59%	3.44%	18.97%
2.3 Promote positive attitudes to end violence against Women and Girls.	93.10%	1.72%	5.17%
3.1 Delivery of Year Two of the Sub-Regional Economic Action Plan to support the growth and development of businesses in the district.	72.42%	10.34%	15.52%
3.2 Support entrepreneurs to start a business.	86.20%	3.44%	10.34%
3.3 Create opportunities for those furthest from the labour market to secure quality local jobs.	75.86%	5.17%	18.97%
4.1 Develop a 'Whole Council Approach' to customer service transformation.	65.52%	17.24%	17.24%
4.2 Maximise the capability of the Council's IT system to improve processes for talent management, succession planning and training and development of employees.	55.17%	17.24%	27.59%
4.3 Enhance digital connectivity across Council facilities to enable new technology enabled services and support for residents.	56.90%	18.97%	24.14%

### 3.3 Respondents were asked to use the comment box 'if you have any additional comments you would like to make?'

In total 71 additional comments were received across the 11 actions which have been summarised and outlined below.

#### 3.3.1 Improvement Objective 1: Energy, Waste and Fleet (Actions 1–3)

Respondents expressed significant concern regarding the cost, affordability, and perceived value of Net Zero-related actions, particularly in the context of rates, household energy costs, and service affordability. Concerns were also raised about the feasibility of electric vehicles, battery sustainability, fuel infrastructure, and the potential impact on rural areas. Several comments emphasised the importance of waste reduction, service reliability, recycling education, and fairness in service provision across urban and rural communities.

The Council recognises the concerns raised in relation to Net Zero, particularly regarding cost, affordability and potential impacts on households and rural communities. However, it is important to note that supporting progress towards Net Zero is a statutory obligation arising from new legislation, requiring all councils to take action to reduce carbon emissions and improve environmental sustainability. This responsibility will be delivered in a balanced and proportionate manner and will not be prioritised at the expense of essential front-line services.

The Council is committed to ensuring that all actions taken in support of Net Zero also seek to deliver efficiencies, reduce energy consumption and improve the effective use of resources, thereby supporting long-term service sustainability. In doing so, the Council aims to meet its legal obligations while continuing to protect service delivery and provide value for money for ratepayers.

The Council acknowledges concerns in relation to electric vehicles, including infrastructure requirements and technological sustainability. In response, any transition will be carefully planned and supported, with appropriate consideration given to infrastructure provision, accessibility and the needs of both urban and rural communities.

Waste reduction remains a core statutory function of the Council, and this will continue to be progressed through ongoing investment in services, public awareness and recycling education.

### **3.3.2 Improvement Objective 2: Poverty, Physical Activity, and Violence Against Women and Girls (Actions 4–6)**

Feedback demonstrated strong support for addressing poverty, improving physical activity, and promoting safety and wellbeing. However, respondents highlighted the need to consider the working poor, support for disabilities, homelessness, and concerns about perceived fairness in targeting. A small number of respondents questioned the Council's role in relation to certain social issues.

The Council notes the feedback received and remains committed to ensuring that services are targeted effectively to those most in need. This is supported through the use of robust data and evidence at District Electoral Area level, enabling informed decision-making and the prioritisation of resources in a fair and proportionate manner. All activity is delivered in line with the Council's statutory duties under equality legislation, ensuring that services are accessible, inclusive and responsive to the needs of all communities.

The Council also plays a key role as lead partner in Community Planning, working collaboratively with statutory, community and voluntary sector partners to address complex social issues such as poverty, health inequalities and social inclusion. This partnership approach, as clearly set out in the Fermanagh and Omagh 2030 Community Plan, ensures a coordinated and long-term response to these challenges, recognising that such issues cannot be addressed by the Council alone but require sustained, multi-agency collaboration.

### **3.3.3 Improvement Objective 3: Economy, Employment, and Enterprise (Actions 7–9)**

Respondents consistently emphasised the pressures facing local businesses, including high costs, rates, and overheads. Strong support was expressed for measures to support small businesses, entrepreneurs, skills development, town centre regeneration, job creation, and attracting investment. Concerns were also raised regarding vacant units and coordination between agencies.

The Council acknowledges these issues and remains committed to supporting local economic growth through enterprise support, skills development, town centre regeneration, and partnership working. The Council will continue to advocate for businesses, support SMEs, attract investment, and work with partners to improve coordination and outcomes across the district.

### **3.3.4 Improvement Objective 4: Digital Transformation and Governance (Actions 10–12)**

A strong theme emerged around concerns of digital exclusion, particularly for older people, vulnerable groups, and those living in areas with poor connectivity. Respondents stressed that digital services should not replace face-to-face interaction and that non-digital options must remain available. Views were also expressed opposing Digital ID.

Breakdown of Respondents	
Category of respondents	Percentage
Citizen/ ratepayer	89.66%
Local business	1.72%
Community & Voluntary Sector (CVS)	1.72%
Statutory sector	1.72%
<b>Total</b>	<b>100%</b>

The Council recognises concerns regarding digital exclusion and confirms that digital services are intended to complement, not replace, traditional access channels. There are currently no proposals to introduce Digital ID for accessing Council services. Inclusivity, accessibility, and user support will remain central to digital service design.

**Note:** A full copy of all verbatim comments received through the consultation is available upon request.

### 3.4 Respondents were asked were *‘there any other comments you wish to make regarding our Performance Improvement Plan or draft improvement objectives?’*

Overall, the additional thematic comments reflect a wide range of views, with strong concerns expressed in relation to Net Zero, cost-of-living pressures, digital exclusion, and Council spending priorities. Many respondents emphasised affordability, rural living considerations, accessibility of services, and the need to prioritise frontline delivery and value for money. There were also recurring comments relating to local economic development, town centre vitality, community safety, service reliability, and a desire for greater transparency and public engagement. While a significant proportion of feedback was critical, these comments consistently highlighted the issues that matter most to residents in their day-to-day lives.

The Council acknowledges the range of perspectives received and recognises the importance of balancing statutory responsibilities with local priorities and community impact. The Performance Improvement Plan provides a clear strategic framework to address social, economic, environmental, and governance challenges, and the Council remains committed to proportionate delivery, inclusivity, and accountability. Learning from the consultation will inform ongoing engagement, communication, and implementation, ensuring that actions deliver measurable outcomes and tangible local benefits.

### 3.5 Breakdown of respondents per category

Most responses, 89.66% were received from citizens/ratepayers with 7% of responses received from both local businesses and the Community and Voluntary sector. 2% of responses were received from the statutory sector.

The Performance Improvement Plan 2026/2027 will be launched on or before 30 June 2022 on the Council’s website, social media platforms and in the local press.

## 3.6 Recommendations

Recommendations are outlined below following the analysis of the consultation and engagement findings in relation to the Performance Improvement Plan (PIP) 2026/27:

- (i) The final document will include all four Improvement Objectives and actions outlined in the draft PIP 2026/27.
- (ii) Minor refinements have been made to the wording of the best ideas to strengthen clarity, accessibility and understanding, particularly in relation to digital inclusion, Net Zero delivery and value for money, ensuring the Plan reflects key themes emerging from consultation feedback.
- (iii) That consultation comments not directly relevant to the PIP 2026/27 be referred to the relevant Director and Head of Service for consideration as part of 2027/28 planning.

### How to contact us:

For further information or to request this document in an alternative format please contact the Strategic Planning and Performance Team.

#### You can get in touch by:

**Phone** 0300 303 1777

**Text Phone:** 028 8225 6216


**Email:** info@fermanaghmagh.com

**SignVideo** for people who are deaf or are hard of hearing.

**Live web chat** available on our website during office hours, Mon-Fri, 9am-5pm

End.../

# Appendix 1: Examples of Communication Methods



Fermanagh & Omagh District Council  
Comhairle Ceantair Fhear Manach agus na hÓmaí

### Public Consultation on draft Performance Improvement Plan Year 3: 2026-2027

Fermanagh and Omagh District Council is seeking your views on its draft Performance Improvement Plan: Year 3 - 2026-2027. The public consultation opened on 19 February 2026 and will run until 15 April 2026.

The objectives include.

1. We will prioritise the Council progressing towards Net Zero.
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities.
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district.
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council.

You can take part in this public consultation exercise by completing an online survey on our website, [www.fermanaghomagh.com](http://www.fermanaghomagh.com) or by getting in touch with us using the contact information provided below.

The document is available in different formats upon request. In our commitment to reducing our carbon footprint, we have refrained from printing this document. However, you can obtain or request it in an alternative format through:

**Website:** [www.fermanaghomagh.com](http://www.fermanaghomagh.com)

**Telephone:** 0300 303 1777


**Textphone:** 028 8225 6216

**Email:** [strategicplanning@fermanaghomagh.com](mailto:strategicplanning@fermanaghomagh.com)

**Sign Video:** For people who are deaf or are hard of hearing.

**Live web chat:** Available on our website during office hours, Mon- Fri 9am-5pm.

**Alison McCullagh, Chief Executive**



Newspaper article in Impartial Reporter, Ulster Herald

Facebook post



Fermanagh and Omagh District Council

18h · 🌐

⋮

🗣️ Have Your Say!

We are consulting on our Performance Improvement Plan 2026-2027 for the Fermanagh and Omagh District Fermanagh and Omagh District Council area, and we want to hear from you!

Improvement is about focusing on what matters most to our communities — helping to enhance wellbeing, strengthen our local economy, support environmental sustainability, and deliver high-quality services.

This is your chance to help shape the future of local services and improvements.

📅 Consultation closes: 15 April 2026

🗣️ Complete the survey online:  
👉 <https://bit.ly/4tYaWb>

Alternatively, questionnaires can be downloaded and returned via Council Connect Centres.

✉️ [strategicplanning@fermanaghomagh.com](mailto:strategicplanning@fermanaghomagh.com)  
☎️ 0300 303 1777

Your voice matters. Have your say.

#FODC #FODCPIP #CommunityInvolvement #PerformanceImprovement #HaveYourSay #Fermanagh #Omagh #LocalServices



👤 Gortin Glen Forest Park Co Tyrone and 9 others
3 comments · 4 shares

Community Support News – 20 February 2026

Performance Improvement Plan 2026-2027

**Have Your Say!**

FODC is consulting on the Performance Improvement Plan 2026-2027 for the Fermanagh and Omagh District Council area, and want to hear from you!

Improvement is about focusing on what matters most to our communities — helping to enhance wellbeing, strengthen our local economy, support environmental sustainability, and deliver high-quality services.

This is your chance to help shape the future of local services and improvements.

Complete the survey online: <https://bit.ly/4t1YaWb>

Alternatively, questionnaires can be downloaded and returned via Council Connect Centres.

Email [strategicplanning@fermanaghomagh.com](mailto:strategicplanning@fermanaghomagh.com) or telephone 0300 303 1777

Your voice matters. Have your say.

**Consultation closes: Wednesday 15 April 2026**



Staff Consultation

Draft Performance Improvement Objectives 1<sup>st</sup> April 2026 until 31<sup>st</sup> March 2027

Fermanagh and Omagh District Council, in line with its statutory duty, is seeking staff views on its Draft Improvement Objectives for 2026-2027. The Improvement Objectives sets out what the Council will do in 2026-2027 to secure continuous improvement and contribute to the achievement of the priorities identified in the Council's Corporate Plan 2024-2028.

The Objectives are:

1. We will prioritise the Council progressing towards Net Zero
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council

The consultation is now live and will close on **Wednesday 15 April 2026**.

You can read the document in full [Draft Improvement Objectives 2026-2027](#)

You can have your say by completing the [online survey](#)

If you have any comments, would like any further information, or would like a copy of the Draft Improvements Objectives or the survey in an alternative format, please contact us using one of the following methods:

**In Writing:** Strategic Planning and Performance Team, The Grange, Mountjoy Road, Lisnamallard, Omagh, County Tyrone. BT79 7BL

**Email:** [strategicplanning@fermanaghomagh.com](mailto:strategicplanning@fermanaghomagh.com)

**Telephone:** 0300 303 1777

**Textphone:** (028) 8225 6216

**Sign Video:** For people who are deaf or hard of hearing



Like Comment 73 Views Save for later

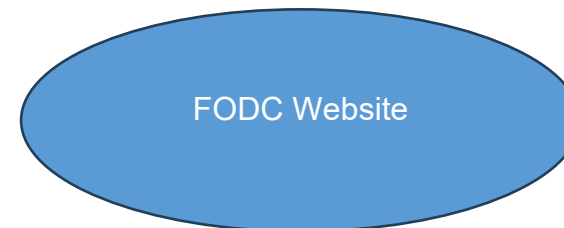
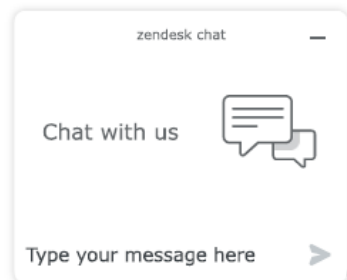
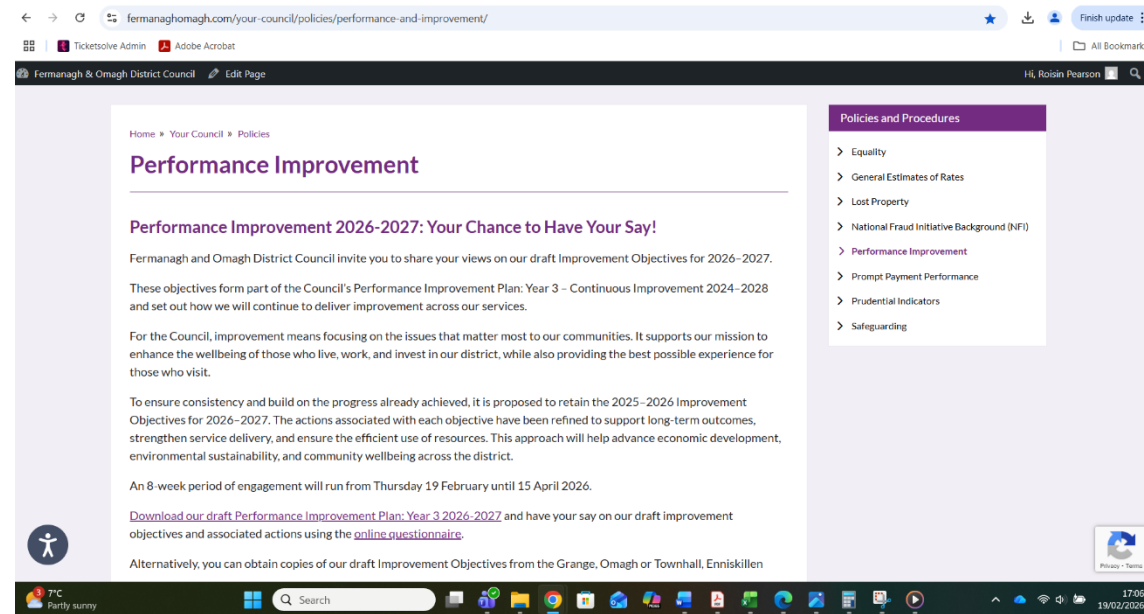
# Council outlines draft Improvement Objectives for 2026-2027

19th February 2026

Fermanagh and Omagh District Council, in line with its statutory duty, has launched a consultation on its draft improvement objectives for the year ahead.

The draft improvement objectives set out what the Council will do in 2026-2027 to secure continuous improvement and contribute to the core priorities identified in the Council's Corporate Plan 'Our Council, Our Plan 2024-2028':

For the Council, improvement is about focusing on the issues that are important to our community, helping us to achieve our mission to improve the lives and wellbeing of our communities and provide the best quality experience for those who visit our district.



# Appendix 2: Social Media impact

Post

**Fermanagh & Omagh District Council**  
@fermanaghomagh

Have Your Say!

Fermanagh & Omagh District Council is consulting on its Performance Improvement Plan 2026–27 and we want your input.

Help shape local services, wellbeing, the economy & sustainability.

Closes 15 April 2026  
[bit.ly/4tIYaWb](https://bit.ly/4tIYaWb)

#FODC #HaveYourSay



5:30 PM · Feb 19, 2026 · 220 Views

Post your reply

fermanaghomaghdc

Fermanagh & Omagh District Council  
Comhairle Ceantair  
Fhear Manach agus na hÓmaí

**2026 - 2027**  
**Draft Improvement Objectives Public Consultation**  
Support the Council to identify improvement objectives for the year 2026-2027

2

fermanaghomaghdc Have Your Say!

Our Performance Improvement Plan 2026–2027 consultation is now open and we want to hear from you.

Our four key improvement objectives are:

- Progressing the Council towards Net Zero
- Tackling disadvantage and improving access to opportunities
- Promoting a more inclusive economy and shared prosperity
- Strengthening governance and digital services to deliver efficient, high-quality support

Your views will help shape local priorities and improvements across our district.

Consultation closes: 15 April 2026

Take the survey via the link in our bio or here:  
<https://bit.ly/4tIYaWb>

Alternatively, questionnaires can be downloaded and returned via Council Connect Centres.

Appendix 2

Fermanagh and Omagh District Council

Have Your Say!

We are consulting on our Performance Improvement Plan 2026-2027 for the Fermanagh and Omagh District Fermanagh and Omagh District Council area, and we want to hear from you! Improvement is about focusing on what matters most to our communities — helping to enhance wellbeing, strengthen our local economy, support environmental sustainability, and deliver high-quality services.

This is your chance to help shape the future of local services and improvements.


Consultation closes: 15 April 2026

Complete the survey online:  
<https://bit.ly/4tIYaWb>

Alternatively, questionnaires can be downloaded and returned via Council Connect Centres.

strategicplanning@fermanaghomagh.com  
0300 303 1777

Your voice matters. Have your say.  
#FODC #FODCPIP #CommunityInvolvement #PerformanceImprovement #HaveYourSay #Fermanagh #Omagh #LocalServices



Gortin Glen Forest Park Co Tyrone and 9 others

3 comments · 4 shares

Facebook

Instagram

X



Date	Reach	Reactions	Comments	Link Clicks	Shares
19-Feb	6940	15	13	31	0
6-Mar	592	2	0	2	1
24-Mar	2310	9	4	2	2
28-Mar	1796	3	0	0	0
09-Apr	1074	1	0	2	0
13-Apr	1005	1	0	1	0
<b>Total</b>	<b>13,717</b>	<b>31</b>	<b>17</b>	<b>38</b>	<b>3</b>



Date	Reach	Engagements	Comments	Link Clicks	Shares
19-Feb	420	2	0	n/a	n/a
6-Mar	186	2	0	n/a	n/a
24-Mar	198	1	0	n/a	n/a
28-Mar	258	2	0	n/a	n/a
09-Apr	174	3	0	n/a	n/a
13-Apr	193	0	0	n/a	n/a
<b>Total</b>	<b>1429</b>	<b>10</b>	<b>0</b>	<b>n/a</b>	<b>n/a</b>



Twitter

Date	Reach	Engagemnets	Comments	Link Clicks	Shares
19-Feb	222	11	0	1	0
06-Mar	136	6	0	2	0
28-Mar	157	6	0	3	0
01-Apr	141	6	0	1	0
13-Apr	107	3	0	0	0
<b>Total</b>	<b>763</b>	<b>32</b>	<b>0</b>	<b>7</b>	<b>0</b>



Date	Reach	Engagements	Comments	Link Clicks	Shares
19-Feb	830	68	0	58	n/a
06-Mar	249	11		9	
24-Mar	176	1	0	0	n/a
28-Mar	284	3	0	1	n/a
01-Apr	214	4	0	2	n/a
25-Mar	149	0	0	0	n/a
02-Apr	168	0	0	0	n/a
<b>Total</b>	<b>1,353</b>	<b>18</b>	<b>0</b>	<b>4</b>	<b>0</b>


# Appendix 3: Email Campaign

Email to Schools Primary and Secondary database contact

Strategic Planning and Performance  
To: Reece England

You forwarded this message on Tue 2/24/2026 4:30 PM

Hello Reece,  
I hope you are well.  
I would be very grateful if you could please share the information below with your Primary and Secondary Schools contact database at your convenience. We are keen to ensure it reaches as wide and relevant an audience as possible.  
Many thanks in advance for your support.  
Kind regards,  
Julie Matthews



Fermanagh and Omagh District Council, in line with its statutory duty, is seeking views on its Draft Improvement Objectives for 2026-2027. The Improvement Objectives sets out what the Council will aim to achieve from 1st April 2026 until 31st March 2027 to secure continuous improvement and contribute to the achievement of the priorities identified in the Council's Corporate Plan 2024-2028.

The Objectives are:

1. We will prioritise the Council progressing towards Net Zero
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council

Email to Strategic Partnership Board Members

Public Consultation on FODC Draft Improvement Objectives 2026-2027

Strategic Planning and Performance  
To: Strategic Planning and Performance  
Cc: Alan Mitchell, Alison McCullagh, Alison Russell, Allan Rainey (Councillor), Alison Forbes, Aoife McGinn, +53 others


Dear Community Planning Strategic Partnership Board Member,

Fermanagh and Omagh District Council, in line with its statutory duty, is seeking views on its Draft Improvement Objectives for 2026-2027. The Improvement Objectives sets out what the Council will aim to achieve from 1st April 2026 until 31st March 2027 to secure continuous improvement and contribute to the achievement of the priorities identified in the Council's Corporate Plan 2024-2028.

The Objectives are:

1. We will prioritise the Council progressing towards Net Zero
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council

The consultation is now live and will close on Wednesday 15 April 2026. You can read the document in full [Draft Improvement Objectives 2026-2027](#).  
You can have your say by completing the [online survey](#).



If you have any comments, would like any further information, or would like a copy of the Draft Improvements Objectives or the survey in an alternative format, please contact us using one of the following methods:  
In Writing: Strategic Planning and Performance Team, The Grange, Mountjoy Road, Lisnamallard, Omagh, County Tyrone. BT79 7BL  
Email: [strategicplanning@fermanaghomagh.com](mailto:strategicplanning@fermanaghomagh.com)  
Telephone: 028 90 91 1777

Partnership	Members on Contact Database
Community Planning Strategic Partnership Board	40
PEACEPLUS	80
Visitor Experience Development Plan	16
Labour Market Partnership	22
Climate Change and Sustainability & Biodiversity Action Group	39
Fermanagh and Omagh Locality Planning Groups	182
Omagh Family Support Hub	13
Youth Voice	15
Access and Inclusion Group	48
Community Voluntary Sector Forum	2004
Business Sector database	2818
Internal Climate Change Working Group	40
Schools Primary and Secondary	95
FODC Consultee list	66
Community and Voluntary Sector Database	1275
	<b><u>6753</u></b>

# Appendix 4: Example of Staff consultation

What's New Wednesday

EL Emma Little  
to: All Council Staff

Reply Reply all Forward  
Wed 21/02/2026 12:44 PM

SharePoint



### What's New Wednesday

This What's New Wednesday brings together a range of updates and resources, including the March 2026 FODC Community Support Newsletter and information on the Stay Well Hub, with details on how to access its support. You'll also find an update on the staff consultation for the draft Performance Improvement Objectives, along with a reminder about today's free webinar on tracing and transferring pensions.



#### Stay Well Hub

Stay Well Hub can be found on the StaffHub and now has a tile on the homepage. <https://staywell.fodc.well360.info/welcome> The launch of the Stay Well Hub (which is available to access within Staffhub) has been a great achievement for the Group as th...

Emma Little  
2/21/2026  
7 views



#### Staff Consultation - Draft Performance Improvement Objectives 1st April 2026 until 31st March 2027

Staff Consultation Draft Performance Improvement Objectives 1 st April 2026 until 31 st March 2027 Fermanagh and Omagh District Council, in line with its statutory duty, is seeking staff views on its Draft Improvement Objectives for 2026-2027. The L...

Emma Little  
2/25/2026  
17 views



## Staff Consultation

### Draft Performance Improvement Objectives 1<sup>st</sup> April 2026 until 31<sup>st</sup> March 2027

Fermanagh and Omagh District Council, in line with its statutory duty, is seeking staff views on its Draft Improvement Objectives for 2026-2027. The Improvement Objectives sets out what the Council will do in 2026-2027 to secure continuous improvement and contribute to the achievement of the priorities identified in the Council's Corporate Plan 2024-2028.

The Objectives are:

1. We will prioritise the Council progressing towards Net Zero
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council

The consultation is now live and will close on **Wednesday 15 April 2026**.

You can read the document in full [Draft Improvement Objectives 2026-2027](#)

You can have your say by completing the [online survey](#)

If you have any comments, would like any further information, or would like a copy of the Draft Improvements Objectives or the survey in an alternative format, please contact us using one of the following methods:

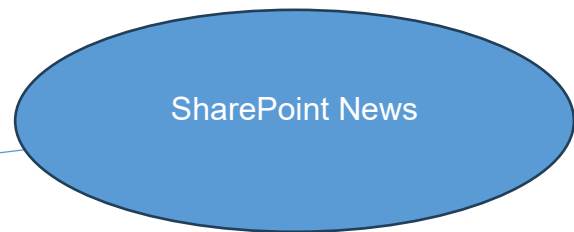
**In Writing:** Strategic Planning and Performance Team, The Grange, Mountjoy Road, Lisnamallard, Omagh, County Tyrone. BT79 7BL

**Email:** [strategicplanning@fermanaghomagh.com](mailto:strategicplanning@fermanaghomagh.com)

**Telephone:** 0300 303 1777

**Textphone:** (028) 8225 6216

**Sign Video:** For people who are deaf or hard of hearing



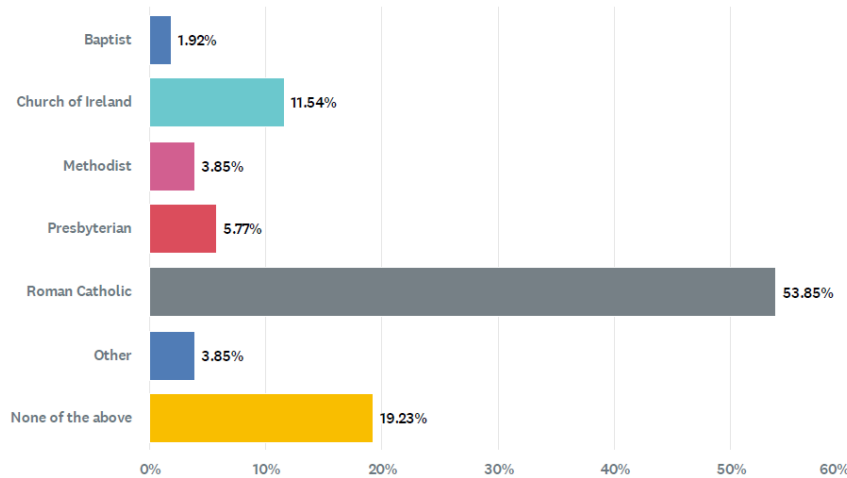
Like Comment 73 Views Save for later

## Appendix 5: Equality Monitoring Information

As with any exercise of this type, results cannot be considered fully representative of all Fermanagh and Omagh residents but are indicative and influenced by the demographic of participants. Demographic information was not requested from in person attendees but was part of the online survey questions and is reflected in the graphs below:

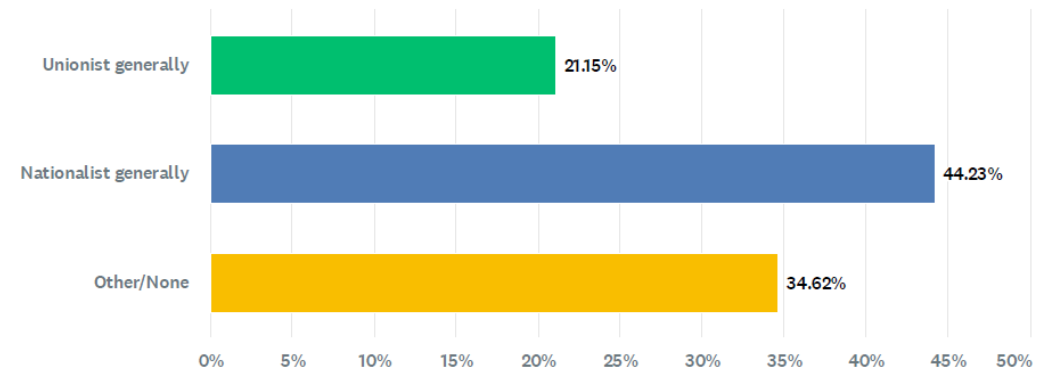
Q8 Religious Belief Please indicate your religious belief.

Answered: 52 Skipped: 6



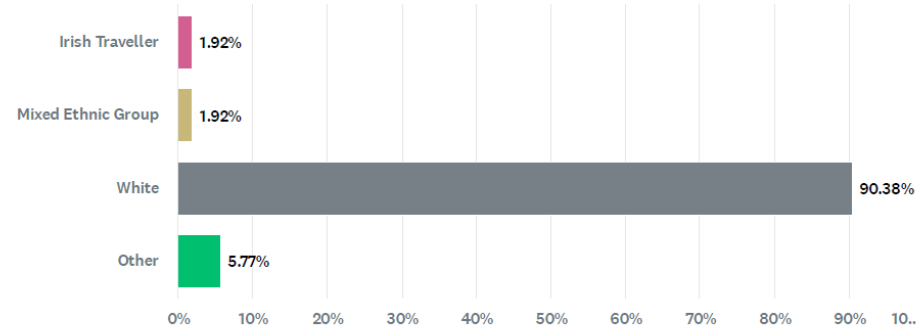
Q9 Political Option How would you describe your political opinion?

Answered: 52 Skipped: 6



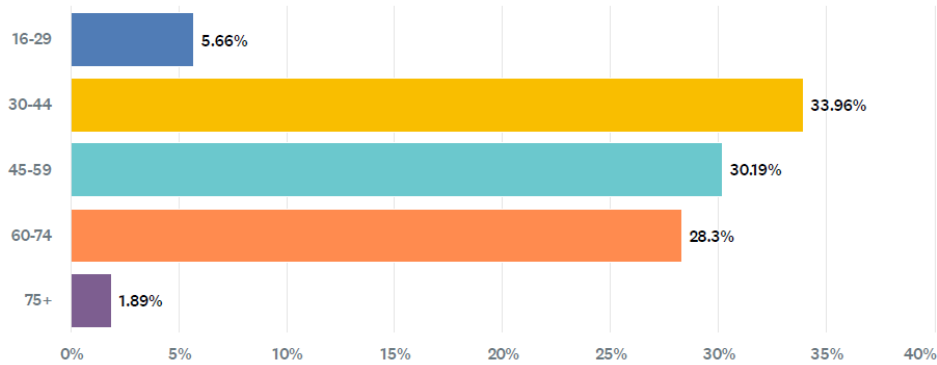
### Q10 Racial Group To which of these Racial groups do you consider you belong?

Answered: 52 Skipped: 6



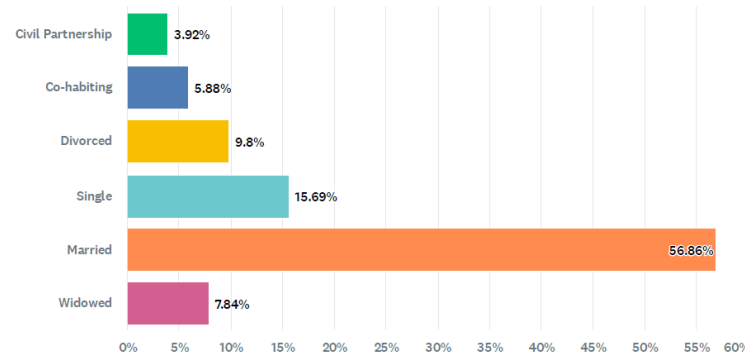
### Q11 Age

Answered: 53 Skipped: 5



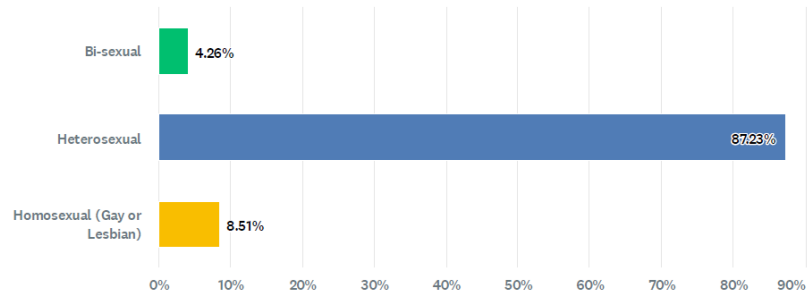
### Q12 Marital Status

Answered: 51 Skipped: 7



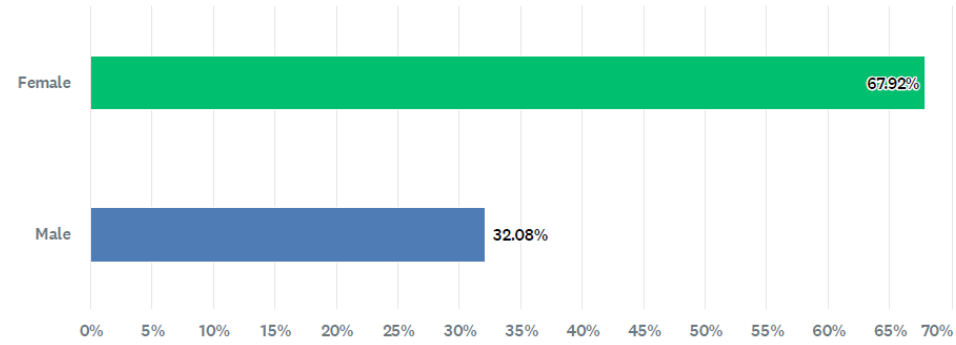
### Q13 Sexual Orientation How would you describe your sexual orientation?

Answered: 47 Skipped: 11



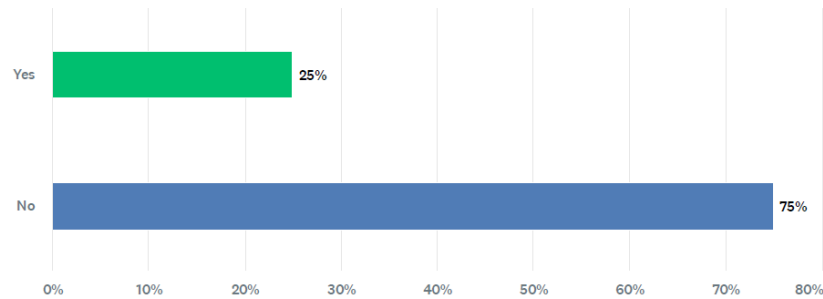
### Q14 Gender

Answered: 53 Skipped: 5



### Q15 Do you consider that you meet this definition of disability?

Answered: 52 Skipped: 6



End.../