

Frequently Asked Questions

COVID-19 - Reopening of household recycling centres

1. Which sites are open to the public?

From Saturday 11th July all HRCs in the district will be open to the public. All sites will revert to normal opening hours (excluding bank holiday closure arrangements)

- **Gortrush Recycling Centre, Omagh:** 8.30am to 6.45 pm Monday to Friday, Saturday 9am-6.45pm
- **Drumree Recycling Centre, Enniskillen:** 9am – 5.45pm Monday to Friday, Saturday 9am – 4.15pm
- **Belleek:** Monday – Friday 10am – 6pm. Saturday 10am – 3pm. **Closed Tuesday, Thursday**
- **Carrickmore:** Monday to Friday 11am – 6.45pm Saturday 11am – 3.45 pm
- **Dromore:** Monday – Friday 11am– 6.45pm, Saturday 11am-3.45pm
- **Fintona:** Monday to Friday 11am – 6.45pm, Saturday 11am – 3.45pm
- **Garrison:** Tuesday and Thursday 10am – 6pm, Saturday 3.30pm - 5.30pm **Closed Monday, Wednesday, Friday**
- **Irvinestown:** Monday-Friday 10am-6pm, Saturday 10am-5.30pm. **Closed Tuesdays.**
- **Kesh:** 10am – 6pm Mon – Friday. Saturday 10am – 5.30pm. **Closed Thursdays**
- **Kinawley:** Monday – Friday 10am – 6pm, Saturday 10am – 5.30pm. **Closed Tuesdays**
- **Lisbellaw:** **Monday – Friday 10am-6pm. Saturday 10am – 5.30pm. Closed Thursday**
- **Lisnaskea:** Monday, Wednesday & Friday, 10am-6pm, Saturday 10am-5.30pm. **Closed Tuesdays**
- **Newtownbutler:** Monday – Friday 10am – 6.00pm. Saturday 10am – 5.30pm. **Closed Thursdays**
- **Rosslea:** Monday – Friday 10am – 6pm, Saturday 10am – 5.30pm. **Closed Thursdays**
- **Tempo:** Monday – Friday 10am – 6pm, Saturday 10am – 5.30pm. **Closed Tuesdays**

Be prepared for longer queues than normal. We urge residents to only visit a Recycling centre if your journey is essential and are not able to safely store the waste at home at this time or dispose of it through your usual kerbside collections.

2. Will sites remain open in the event of a second wave of COVID19?

The Council continues to follow government guidance in relation to its response to COVID-19 and will take all steps necessary to protect the health & safety of staff and visitors to recycling centres.

For the latest information and opening hours of the recycling centres, please visit www.fermanaghomagh.com

3. What items can I bring to the Recycling Centre?

HRCs listed above will accept all waste and recyclable materials

**All waste MUST be pre-sorted for recycling prior to entering the site
All recyclable materials MUST be placed loose in the designated container. This includes garden waste
Recyclable material MUST NOT be bagged or deposited as mixed waste in the landfill containers**

Journeys to recycling centres should only be undertaken when it is essential to do so during the COVID-19 health pandemic.

We urge residents to only visit a Recycling centre if your journey is essential and are not able to safely store the waste at home at this time or dispose of it through your usual kerbside collections.

4. Can I donate bulky items for reuse or avail of the paint reuse scheme?

The reuse scheme is temporarily suspended until further advised

5. What restrictions will be in place at the sites?

To ensure the safety of everyone a number of restrictions are in place when visiting any of the Council's household recycling centres. These are as follows:

Rules of site

- You must adhere to social distancing rules from staff and other site users
- You must follow the traffic management system on site
- All waste must be pre-sorted for recycling prior to entering the site to minimise the time required on site and to minimise traffic queues
- Site users must dispose of their own waste into the containers provided. Site staff cannot assist with off-loading bags from vehicles to containers
- Please ensure personal hygiene. Please take your own gloves if available and use hand sanitizer provided on site
- Please show respect at all times. Abuse towards staff and other site users will not be tolerated
- Anyone deemed to be abusive or in breach of staff and public health and safety measures will not be permitted on site
- No queuing before centres open to maintain free access to other vehicles using carriageway

6. Can I bring a trailer/ van to the recycling centre?

Trailers and vans are now permitted on Council HRCs. Waste must be presorted in your vehicle or trailer for recycling prior to visiting the site.

7. I am an essential business and have been using the Council booking system. Do the new time restrictions apply to me?

Essential businesses are no longer required to pre-book and can visit Gortrush, Omagh or Drummeel, Enniskillen during normal opening hours

8. I am doing a spring clean and have bulky items to dispose. Can I bring them to the sites?

You may bring all waste streams to the HRCs however please consider is your journey essential.

We urge residents to only visit a Recycling centre if your journey is essential and are not able to safely store the waste at home at this time or dispose of it through your usual kerbside collections.

9. Can I bring grass for disposal and does it need to be bagged?

Yes, you can bring grass. It **no longer should be bagged**. Please dispose of all garden waste in the designated container on site.

10. Can a member of staff put my waste in the container?

No. All site users and staff must adhere to social distancing. You are responsible for putting your waste into the container.

11. Can I bring a passenger to assist me dispose of waste?

You may bring an additional adult who lives in your household to assist you if you have a large item to unload from your vehicle such as a fridge, washing machine or furniture. You must adhere to current government guidance.

12. I have a disability that restricts me from getting out of my vehicle. What should I do?

Please inform a member of Council staff at the gate. Please ensure your waste is in the boot of your vehicle (to ensure social distancing between yourself and staff members) and a member of staff will remove it and place it in the container.

13. I have no childcare however need to visit the recycling centre. What should I do?

If there is no other option, please ensure your children always stay in the car when you visit the recycling centre.

14. If there is a queue can I drop the waste at or near the gate of the site?

No. This will be regarded as flytipping and penalties will apply. CCTV is in operation on these sites.