Guidance for Volunteering in your Community

The Council commends the community-based volunteer response that is mobilising and wants to provide some practical advice and guidance to volunteers, bearing in mind that as a community our main task is to minimise the spread of coronavirus.

As a volunteer please take some time to read the following guidance:

- Your safety and limiting the spread of the coronavirus is a main priority, please ensure that you are well and are not at risk of spreading the COVID-19 virus. Refer to the Public Health Agency (PHA) website <u>www.publichealth.hscni.net/news/covid-19-coronavirus</u> for the most up to date information.
- Do not assume that someone needs help or call directly to someone's house unannounced, as some people may be very anxious about making face to face contact, particularly if they have a medical condition or are living alone.
- There will be some things that you will not be in a position to carry out for people or that you may be uncomfortable doing. Should this be the case explain that you are not able to help and recommend an alternative organisation if you can. <u>An up to date list of helper organisations in the</u> <u>District is available to download.</u>

The Council Community Services team is available to provide support to Community and Voluntary organisations wishing to be part of the volunteer effort. Please contact the team on <u>communitysupport@fermanaghomagh.com</u> or 0300 303 1777.