

# Omagh Leisure Complex Access Guide

This guide is designed to help provide information on areas that may be helpful for people with access requirements.



## **Omagh Leisure Complex**

Old Mountfield Road

Omagh

Co. Tyrone

BT79 7EG

028 8224 6711

[olc@fermanaghomagh.com](mailto:olc@fermanaghomagh.com)

Omagh Leisure Complex is committed to providing the best possible experience for all our visitors.

## **Car Parking**

Car Parking is available opposite the front Entrance.

There are 9 designated spaces for people who hold a Blue Badge along the front of the complex.

Patrons are advised not to use these spaces unless entitled to do so, with their Blue Badge displayed.

A drop off point is available at the front entrance door.



## **Getting to the Venue**

There is level access from the car parking area to the Foyer area.

There are dropped kerbs and ramps along footpaths from the Old Mountfield Road & Playing Fields.

## **Entrance**

To enter the Omagh Leisure Complex you must first go through the automatic front doors.

To get to the Reception Area you must either use the stairs or the lift to the upper level.

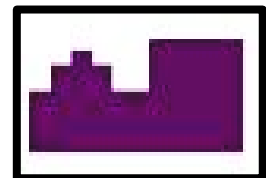
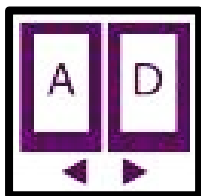
The stairs have handrails and contrasting nosing.

## **Reception**

The Reception Counter is to the right of the Foyer Area.

The Reception Counter has lowered level areas at both sides.

A hearing loop system is available.



## **Fitness Suite**

The Fitness Suite is located on the ground and upper floor levels, with the cardio equipment on the upper floor and the weight equipment on the lower floor.

The door into the Suite has swipe access.

The reception has a lowered counter.

There are several inclusive leisure equipment and weights that can be used by people with disabilities.

## **Swimming Pool**

A portable hoist is available at the edge of the swimming pool.

There are handrails along the steps into the Pool.

Wheelchairs are available to get people from the changing rooms to the pool area.

## **Changing Rooms**

There are several Accessible Toilets, Accessible Changing/ Shower Cubicles and Accessible Shower Seats (within communal shower areas) throughout the venue.

There is an Adult Changing Trolley available in the Accessible Changing Room within the Village Changing Area.

Please ask a member of staff to direct you to these facilities.

All the Accessible Toilet & Changing Facilities have emergency alarm cords.

## **Cafe**

The Café is on the first floor of the Centre.

The furniture can be rearranged to suit the customers.

## **Flooring**

The flooring is a mixture of non-slip vinyl and tiles.

## **Refuge Areas**

There are several Emergency Refuge Areas throughout the Venue, located at stairwells.

There is an Evacuation Chair within the Venue.

## **Facilities for those who are Hard of Hearing**

A hearing loop system is available at reception.

## **Facilities for those with Visual Impairments**

Guide/Assistance Dogs are welcome in the building.

## **Companion Scheme**

This Scheme provides a complimentary ticket to a person for their companion, where that person would not be able to attend or use the services at the Castle without that companion.

You can collect a registration form for this scheme from Reception or download it from the website.



## **Feedback**

Omagh Leisure Complex welcomes your feedback on any areas that could be improved to enable us to make the visit more enjoyable for all our customers.

The venue will act to include reasonable changes where possible.

**If you require any further information or guidance, please contact Fermanagh Lakeland Forum on 028 66 324121 or email [flf@fermanaghomagh.com](mailto:flf@fermanaghomagh.com)**