

# Marble Arch Caves UNESCO Global Geopark Access Guide

This guide is designed to help identify areas that may be helpful for people with access requirements.



## **Marble Arch Caves**

43 Marlbank Road,

Legnabrochy,

Florencecourt,

Co. Fermanagh,

BT92 1EW

028 66 348855

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The Marble Arch Caves Global Geopark is committed to providing the best possible experience for all our visitors.

## **Car Parking**

The venue has lots of car parking spaces.

There are 5 designated spaces for people who hold a Blue Badge. Patrons are advised not to use these spaces unless entitled to do so, with their Blue Badge displayed prominently.

It is possible to drop someone off in front of the main entrance door and then find a car parking space.



## **Getting to the Venue**

The paths leading to the front entrance all have dropped kerbs.

There is a pedestrian crossing from the car park to the path in front of the Centre.

There is a ramped approach up to the front entrance doors.

## **Entrance**

To enter the Visitor Centre you must go through the main glass doors into a large entrance area.

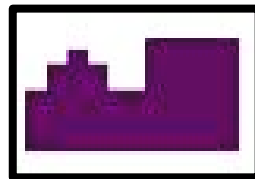
The doors are not automatic but there is a bell on the right-hand side if you require assistance.

## **Reception**

The Reception Counter is to the right of the Main Entrance Area.

The Box Office Counter has a lowered level section.

There is a portable Hearing Loop System available. Please make staff aware if you need to use the system.



## **Display Area**

There are displays in the middle and sides of the Centre showing the formation, history and geology of the caves.

The area is a large open space with a level floor.

## **Workshop**

To get to the workshop space there are two small steps.

If a person needs to use a ramp to enter the room please make staff aware.

The furniture can be easily moved to suit the customer's requirements.

## **Souvenir Shop**

The souvenir shop can be found just past the reception area. The souvenirs are displayed along the walls and middle of the room.

## **Toilet Facilities**

There is an Accessible Toilet located between the main foyer and Women's Toilets.

There is an emergency alarm button beside the Toilet.



## **Lift**

A lift is available to the restaurant, audio visual presentation and waiting area on the lower level.

The lift is opposite the reception area.

## **Restaurant**

The Restaurant and Bar are on the lower floor level.

The furniture can be easily moved to suit the customer's requirements.

## **Audio Visual Presentation**

The audio visual presentation room has fixed seating.

The presentation takes approximately 15 minutes.

A Hearing Loop System is available.

## **Flooring**

The flooring throughout is level and green in colour.

## **Facilities for those who are Hard of Hearing**

A 'T' feature hearing aid inductive loop system is available in the Audio Visual Presentation Room.

This allows customers to have the sound projected directly through their hearing aid.

## **Facilities for those with Visual Impairments**

Guide/Assistance Dogs are welcome in the building.



## **Feedback**

The Marble Arch Caves Global Geopark welcomes your feedback on any areas that could be improved to enable us to make the visit more enjoyable for all our customers.

The Geopark will act to include changes where reasonable and possible to do so.

**If you require any further information or guidance, please contact The Marble Arch Caves on 028 66 348855 or email [info@marblearchcavesgeopark.com](mailto:info@marblearchcavesgeopark.com)**