



Townhall

Access Guide

This guide is designed to help provide information on areas that may be helpful for people with access requirements.



Fermanagh & Omagh District Council

Townhall
2 Townhall Street
Enniskillen
Co. Fermanagh
BT74 7BA

Telephone: 0300 303 1777
Textphone: 028 8225 6216
Email: info@fermanaghomagh.com

Fermanagh & Omagh District Council is committed to providing the best possible experience for all our visitors.

Car Parking

On-street car Parking is available.

There are several designated spaces for people who hold a Blue Badge close to the Townhall.

Patrons are advised not to use these spaces unless entitled to do so, with their Blue Badge clearly displayed.

A person can be dropped off point at the main entrance door or at the rear of the Townhall.



Getting to the Venue

There are two entrances into the venue:

- 1) Front Entrance with steps
- 2) Side Entrance with level access.

To access the side entrance please ring the buzzer to alert a member of staff.

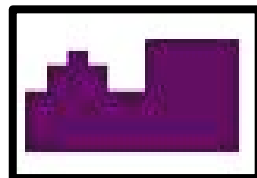
There are dropped kerbs along the footpaths at the front and rear of the Townhall.

Reception

The Reception Counter is to the right of the main Reception Area.

There is a lowered counter at the left corner wall of Reception.

A hearing loop system is available.



Lift

A lift is available to all floors.

Reception is located on Level 0.

If you require assistance to use the lift please let a member of staff know.

Toilets

Accessible Toilets are located on:

- Level -1
- Level 0 (located in the Ladies Toilets)

Flooring

The flooring is a mixture of tiles and carpets.

Refuge Areas

There are several Emergency Refuge Areas throughout the Venue, located at stairwells.

There is an Evacuation Chair within the Venue.

Facilities for those who are Hard of Hearing

A hearing loop system is available at reception.

Facilities for those with Visual Impairments

Guide/Assistance Dogs are welcome in the building.



Feedback

Fermanagh & Omagh District Council welcomes your feedback on any areas that could be improved to enable us to make the visit more enjoyable for all our visitors.

The venue will act to include reasonable changes where possible.

If you require any further information or guidance, please contact Fermanagh and Omagh District Council on 0300 303 1777, textphone 028 8225 6216 or email info@fermanaghomagh.com