

# Your Voice, Our Commitment

Analysis of Consultation Responses

Performance and Improvement Plan 2025/26

## Part 2: Continuous Improvement 2024/28



## Key Findings at a glance

The content of the Performance Improvement Plan for 2025/2026 is broadly a carryover of the actions outlined in the previous year, with some minor amendments, to reflect emerging concerns, including violence against women and girls. The consultation results demonstrate broad support for all Improvement Objectives and actions that have been carried over and refined.

<b>91%</b> agreed improvement objective <b>‘advancing councils’ digital capabilities’</b> was a key priority.	<b>87%</b> agreed improvement objective <b>‘inclusive economy and shared prosperity’</b> was a key priority	<b>82%</b> agreed improvement objective <b>‘advancing councils’ digital capabilities’</b> was a key priority	<b>63%</b> agreed improvement objective <b>‘prioritise progressing towards Net Zero’</b> was a key priority
<b>89%</b> of respondents agreed the action to <b>‘support entrepreneurs to start a business’</b> was important.	<b>87%</b> of respondents agreed the action to <b>‘promote positive attitudes to end violence against Women and Girls’</b> was important.	<b>85%</b> of respondents agreed the action to <b>‘increase participation in physical activity among targeted groups’</b> was important.	<b>47</b> online survey responses received

The final Performance Improvement Plan 2025/26 will be launched on or before 30 June 2025 on the Council’s website, social media platforms and in the local press. We would like to thank everyone who took the time to respond. [www.fermanaghmagh.com](http://www.fermanaghmagh.com)

## 1.0 Introduction

There is a duty on Council under Section 87 of the Local Government Act (Northern Ireland) 2014 to consult with residents, rates payers and those with an interest in the area when developing the Performance Improvement Plan 2025/26. In line with legislative requirements and council policy and procedures the consultation process to support the identification of Improvement Objectives (IOs) for Fermanagh and Omagh District Council's Performance Improvement Plan 2025/26 (PIP) used a participative and varied approach. The public consultation ran for a period of eight weeks from 13<sup>th</sup> February until the 9<sup>th</sup> of April 2025. Consultation responses could be submitted in writing (either by email or letter), online survey or by contacting a council official to discuss.

## 2.0 Marketing and Public Relations Strategy

A range of marketing and public relations methods were adopted. Relevant Section 75 groups were identified and targeted to maximise involvement of residents, staff, community, voluntary, business and statutory sectors. A varied range of engagement methods were also used to maximise opportunities and as far as possible all Section 75 categories had an equitable opportunity to be involved.

You can view evidence of the examples of the communication methods used to promote the consultation in ***Appendix 1: Examples of Marketing and Public Relations Methods***.

An overview of the methods used, and evidence to support demonstrating impact is outlined in Table One below.

**Table one: Approach and evidence where applicable**

Method	Detail	Impact	Supporting Evidence
1	Staff Consultation	Consultation with FODC Staff through dissemination of consultation survey in ' <b><i>What's New Wednesday</i></b> ' and meetings with all four Directorates Heads of Service.	SharePoint News 33 Views Copy of Staff News
2	Social Media Platforms	Utilisation of FODC Social media platforms <ul style="list-style-type: none"> <li>• 6 Facebook posts over 7-week period</li> <li>• 6 Instagram posts over 7-week period</li> <li>• 4 Twitter posts over 7-week period</li> </ul>	Facebook (reach 13,155 inc. comments) Appendix 2 sample post and breakdown of social media insights

		<ul style="list-style-type: none"> <li>• 7 LinkedIn posts over 7-week period</li> </ul>	<p>Instagram (reach 1,039 inc. comments)</p> <p>Twitter (reach 439 inc. comments)</p> <p>LinkedIn (reach 1,353 impressions including comments)</p>	
3	Email Campaign	<p>Internal/External Databases targeted (inc. Partner databases on Community Plan Partnership)</p> <ul style="list-style-type: none"> <li>• Strategic Partnership Board</li> <li>• Peaceplus</li> <li>• Visitor Experience Development Plan</li> <li>• Labour Market Partnership</li> <li>• Climate Change and Sustainability</li> <li>• Biodiversity Action Group</li> <li>• Arts, Culture &amp; Heritage</li> <li>• Omagh Locality Planning Group</li> <li>• Fermanagh Locality Planning Group</li> <li>• Omagh Family Support Hub</li> <li>• Youth Voice</li> <li>• Access and Inclusion Group</li> <li>• Community Voluntary Sector Forum</li> <li>• Business Sector Database</li> <li>• Internal Climate Change Working Group</li> <li>• Schools Primary and Secondary</li> </ul>	Over 5498 on identified data bases circulated	Appendix 3

		<ul style="list-style-type: none"> <li>• FODC Consultee list</li> <li>• Community Newsletter</li> </ul>		
4	External	<p>Circulated to Council staff for sharing with their own networks</p> <p>Newspaper Notices in all local papers (4) on week commencing 13 February 2025.</p>		Example of newspaper notice Appendix 1

**47 responses** were received from the public consultation online. The full range of responses received is available upon request.

The public consultation demonstrated a high level of support for Improvement Objectives. This feedback will directly inform the content of the Performance Improvement Plan 2025/26.

## 2.1 Improvement Objectives and Actions

The Improvement Objectives and associated actions which were consulted on are outlined below:

Improvement Objective	Actions
<b>1. We will prioritise the Council progressing towards Net Zero.</b>	<p>1.1 Determine the Energy Performance Rating (EPC) of our estate to improve our energy management and efficiency.</p> <p>1.2 Increase the % of household waste preparing for reuse, recycling or composting.</p> <p>1.3 Reduce the Council's fleet emissions using sustainable fuels.</p>
<b>2. We will work in partnership to tackle disadvantage to ensure our</b>	<p>2.1 Provide immediate support for people living in poverty.</p> <p>2.2 Increase participation in physical activity among targeted groups.</p>

<b>people have access to opportunities.</b>	2.3 Promote positive attitudes to end violence against Women and Girls.
<b>3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district.</b>	3.1 Develop and implement the Sub Regional Economic Action Plan. 3.2 Support entrepreneurs to start a business. 3.3 Support micro/small businesses to develop and grow. 3.4 Create opportunities for those furthest from the labour market to secure quality local jobs.
<b>4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council.</b>	4.1 Develop a 'Whole Council Approach' to customer service transformation. 4.2 Maximise the capability of the Council's IT system to improve processes for talent management, succession planning and training and development of employees. 4.3 Enhance digital connectivity across Council facilities to enable new technology enabled services and support for residents.

### 3.0 Analysis of Responses received

#### 3.1 Levels of Support for Improvement Objectives. Respondents were asked 'To what extent do you agree or disagree with us pursuing these objectives over the next year?'

Improvement Objective (IO) 2 'Tackling disadvantage to ensure people have access to opportunities' received the highest support from 91%; IO3 Working in partnership to achieve a more inclusive economy and promote shared prosperity received the next highest support of 87%.

Consultation Question (Online Survey) To what extent do you agree or disagree with us pursuing these objectives over the next year?	Agree	Disagree	Not Sure
IO1. We will prioritise the Council progressing towards Net Zero	64%	21%	15%
IO2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities	91%	2%	6%

IO3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district	87%	4%	9%
IO4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council	83%	6%	11%

Summary of comments received	FODC response
1. Volunteer Now values the positive working relationship that we have with the Council and their commitment to volunteering particularly in relation to the development of volunteering opportunities within Council facilities. Volunteer Now believes that volunteering has a place in how the Council, in partnership with communities and other strategic partners, can tackle disadvantage and support those who need access to opportunities, skills and personal development	<p>This information has been passed to the Community and Wellbeing Directorate.</p> <p>The Council notes that it has a good working relationship with Volunteer Now and will continue to build on this. It also notes that FODC also have 350 Community Volunteers registered. You can read more about this scheme <a href="#">here</a>.</p>
2. Net zero is unrealistic and should be reconsidered. The drive to net zero is having a detrimental impact on other priorities and future generations. Manufacturing 'green' equipment and vehicles is more environmentally costly short and long term. Net zero is a green tax that has been mis-sold like PPI.	NI has a legally binding target to achieve net zero greenhouse gas emissions by 2050 as outlined in the <a href="#">Climate Change Act (Northern Ireland) 2022</a> .
3. Inclusive economy and shared prosperity limit the best performers instead of striving to achieve the best returns on investment locally. Fermanagh has a very poor economic outlook from a manufacturing and industry perspective.	While Fermanagh and Omagh face economic challenges, particularly in the manufacturing and industrial sectors, the implementation of targeted initiatives and investments indicates a concerted effort to stimulate growth and employment. Continued support and strategic planning is essential to overcome existing challenges and to capitalise on emerging opportunities, such as the Go Succeed initiative, REAP Programme, Partnerships with local College (SWC), Rural Development Leadership Fund and the Sub Regional Economic Plan.

<p>4. Governance and digitalisation are destroying the quality of services and the effectiveness/efficiency of services in Council. The more digitised it becomes; the more staff are required when theoretically that should reduce staff reliance. Services are constantly cut with poor public image in our towns and villages, failing refuse services and an obsession with delivering big, overly optimistic capital projects.</p>	<p>The Council's Corporate Plan 'Our Council, Our Plan 2024-2028' identifies that 'investing in the latest technology to enable online digital services and ways of working that are user friendly, reliable and accessible and that meet the highest levels of cyber security' is identified as a priority. This document was consulted on for a period of 8 weeks in 2024. You can access the full document <a href="#">here</a>.</p>
<p>5. Some individuals are hard to reach due to age, disability etc - maybe consider ways to reach those groups through a variety of mediums, mail out, posters in GP surgeries etc. Cohesive working relationships with all stakeholders would be beneficial, especially focusing on employment forums made up of statutory and private employers, this could encourage more employment opportunities for individuals across the locality.</p>	<p>The Council continue to work with a wide range of stakeholders including the statutory, community and voluntary and business sectors. Some examples of this work is evident in the implementation of the FO 2030 Community Plan. The Fermanagh and Omagh Labour Market Partnership (LMP) is a collaborative initiative funded by the Department for Communities and coordinated by FODC. Its primary aim is to address employment challenges and enhance skill development within the local area.</p>
<p>6. Promoting facilities and sites that are inclusive, and staff have an understanding of the needs of customers - those with health conditions, disabilities, mental health, autism, older people and neurodiversity</p>	<p>The Council has an <a href="#">Equality Scheme</a> in place and are currently finalising the Disability Action Plan 2025-2028 after a period of consultation at the beginning of 2025.</p>

### 3.2 Levels of Support for Actions (drawn from online survey). Respondents were asked 'To what extent do you agree/disagree with the actions identified under each improvement objective for the year 2024-2025?'

The only new action added to the PIP 2025/26 was 2.3 'Promote positive attitudes to end violence against Women and Girls' and 87% respondents agreed it was a priority. This coincides directly with the shift at regional level to the 'End Violence Against women and Girls (EVAWG) Strategic Framework 2024-2031', setting the agenda for all government to work together to end violence against women and girls. The NI Executive have recognised this as a key priority, aiming to create a society where women and girls feel safe and are safe everywhere. The initiative seeks to address the root causes of violence, promote healthy relationships, and provide better protection and support for victims and survivors. This action in the Improvement Plan aligns to this strategic direction at a local level.

There was broad consensus for the actions from amongst respondents. Some additional commentary was provided, and we have reflected these in section 3.3.



Consultation Question (Online Survey) Q2 To what extent do you agree/disagree with the actions identified under each improvement objective for the year 2024-2025	Agree	Disagree	Not Sure
1.1 Determine the Energy Performance Rating (EPC) of our estate to improve our energy management and efficiency.	77%	9%	15%
1.2 Increase the % of household waste preparing for reuse, recycling or composting.	81%	4%	15%
1.3 Reduce the Council's fleet emissions using sustainable fuels.	68	15%	17%
2.1 Provide immediate support for people living in poverty.	81%	6%	13%
2.2 Increase participation in physical activity among targeted groups.	85%	2%	13%
2.3 Promote positive attitudes to end violence against Women and Girls.	87%	2%	11%
3.1 Develop and implement the Sub Regional Economic Acton Plan.	77%	2%	21%
3.2 Support entrepreneurs to start a business.	89%	0%	11%
3.3 Support micro/small businesses to develop and grow.	85%	0%	15%
3.4 Create opportunities for those furthest from the labour market to secure quality local jobs.	79%	2%	19%
4.1 Develop a 'Whole Council Approach' to customer service transformation.	77%	9%	15%
4.2 Maximise the capability of the Council's IT system to improve processes for talent management, succession planning and training and development of employees.	68%	11%	21%
4.3 Enhance digital connectivity across Council facilities to enable new technology enabled services and support for residents.	74%	11%	15%

Summary of comments	FODC response
1. Improvement Objective three Invest NI Business Strategy "Our Future in Focus" 2024-2027 could also be referenced in the relevant Regional Strategies. This strategy has a particular focus on regional balance of economic activity across areas outside the Belfast Metropolitan area (BMA) which will include FODC.	Noted, this will be included and reflected in the final document.
2. Establishment of Local Economic Partnerships, led by council, and in partnership with other stakeholders, is a key action under the Minister for the Economy's Sub Regional Economic Plan,	The Local Economic Partnership (LEP) has already been established in the 2024/25 period, and the Fermanagh and Omagh Labour Market Partnership will fulfil the role of the LEP. The focus of the action is to deliver the Sub Regional Economic Action Plan 2025-2028 for the

launched on 1st October 2024. Should this be included in action 7 under Improvement Objective	Fermanagh and Omagh District and the established Local Economic Partnership will be key to this.
3. It's not for ratepayers to help out the disadvantaged. We do that via general taxation, it's on central government to sort out. Not ratepayers.	The Council's Corporate Plan 'Our Council, Our Plan 2024-2028' identifies that a core objective is to 'Support people and communities to minimise the impact of poverty and inequalities on their quality of life and work to provide equal opportunities for all'. This document was consulted on for a period of 8 weeks in 2024. You can access the full document <a href="#">here</a> .
4. Action 2: Whilst wording of Action is a key deliverable to achieving the Objective, the current approach within Waste Management is not achieving.	Increasing the percentage of household waste prepared for reuse, recycling, or composting is a statutory requirement in Northern Ireland, driven by EU Directives, The Climate Change Act (Northern Ireland) 2022 and Northern Ireland's Waste Management Strategy. To help meet these targets, significant work has been undertaken, including the implementation of the Waste Transformation Project. As part of this project, the Drummee Landfill Site was closed and replaced by a new waste transfer station, which is expected to significantly boost recycling rates and support compliance with statutory obligations.
5. What does 'Completed poverty audit of Council Services' mean?  How will this lead to addressing the Objective. Poverty issue is wider than Council. No reference in Action to addressing the issue of 'working poor'.	The Council has identified addressing poverty and disadvantage as a core objective in its Corporate Plan 'Our Council, Our Plan 2024-2028'. In progressing this work 'Pathways out of Poverty Anti-Poverty Strategy' was developed, in partnership with a number of local statutory, community and voluntary sector organisations. You can access the full document <a href="#">here</a> . Poverty Proofing will ensure we consider how decisions made within our organisations impact on inequalities that result from socio-economic disadvantage.
6. Action 6: Appreciate Change Fund is a (poorly promoted) NIE initiative; however, details in Action show no partnership working with existing initiatives and organisations already in place.	The associated best ideas have been reworded to reflect the partnership working to end violence against woman and girls that is already progressing.
7. Wording: Promote positive attitudes and behaviours towards women and girls across the Community and Wellbeing Directorate - why only CW Directorate? Monitoring progress: how are you measuring the impact of the grants awarded rather than just awarding grants? What difference will the initiatives	Noted. Recommendation to Council will be made to amend the wording of the action to 'Promoting positive attitudes towards women and girls in line with the strategic direction outlined in the Regional Strategy <a href="#">Ending Violence Against Women and Girls</a> '.

developed make, how are you monitoring a positive change? # staff trained - trained in what and how will this make a positive impact?	Performance measures will be reviewed and reflect the concerns raised.
8. Action 11: Should be 'Whole Council' approach full stop; too many ad hoc implementations of policies across district.	The recently adopted Corporate Plan 'Our Council, Our Plan 2024-2028' identifies one of four priorities is to ' <i>One Council: Ensure an efficient, effective and agile Council founded on good governance practices</i> '. You can access the full document <a href="#">here</a> .
9. Action 12: Does an IT system support talent management? I understand platform use for recording workplace compliance requirements (courses, training courses, toolbox talks etc) however implementing a new platform does not directly equate to an improvement in talent management, succession planning and training and development of employees.	Action 12 sits under the Improvement Objective ' <i>We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council</i> '. The purpose of the Talent management System is to digitise records and ensure that the organisation captures the relevant information for the individual staff member.
10. A lot of what you wish to do, sound great but at what financial cost? Don't try to Become "government" and take on governmental roles and responsibilities. We already pay for those services, even though they may not be very well Managed	The Council undertake an Estimates process each year during which budgets are reviewed, and the District Rate is set to pay for the delivery of local core and statutory services i.e. services it is legally required to deliver, as well as a capital programme to improve facilities and infrastructure across the district. Service budgets are included within this process ensuring that the PIP objectives are addressed as relevant.
11. 'Determine the EPC...' sounds vague.	Energy Performance Certificate. An EPC is a document that assesses and provides an energy efficiency rating for a building, typically a home or business. It helps people understand how energy efficient a property is and provides recommendations for potential improvements. A footnote to explain the term will be added to the final document of PIP 2025/26.
12. Potentially points 1,2,3,8,9,12 and 13 should be strategically aligned to the department with all councils taking their lead from the department - benchmark with other areas in the UK/Ireland to see how these have been progressed and how across the North these could work well. Have a known point of contact in the council so Youth Services, voluntary organisations can approach the council for families they identify as in need - a	The recently adopted Corporate Plan 'Our Council, Our Plan 2024-2028' identifies the cross cutting four priorities is to ' <i>One Council: Ensure an efficient, effective and agile Council founded on good governance practices</i> '. You can access the full document <a href="#">here</a> .

<p>criterion may be required for this but would be good to have a point of contact to identify support for individuals and families.</p>	
<p>13. Make sure the recycling waste is collected. I've had to stop leaving mine out due to it not always being collected.</p>	<p>This information has been shared with the Environment and Place Directorate who manage waste services.</p>
<p>14. Primary schools in Omagh and the surrounding areas. I spend quite a bit of time attempting to sort recycling items from general waste in the classroom bins because I am committed to recycling myself. In some classrooms there are nominal attempts e.g. one general waste bin and one 'recycling/blue' bin. Often the clean, dry, loose items (paper/plastic) are contaminated by a teacher chucking their half-drunk takeaway coffee in on top, or half eaten yoghurts or food items, banana skins etc. I find that teachers have no clear idea of what can be recycled and/or they make no attempt to enforce this with their students. An organised clear, simple training for staff and students in local primary and secondary schools needs to happen regularly and school recycling needs to be monitored, and sanctions imposed for failing to do so (or awards granted for achieving goals?) 12 Question 2. Food waste bins frequently not collected, resulting in many people ceasing the use of the facility.</p>	<p>This information has been shared with the Environment and Place Directorate and will be considered when planning interventions with key target groups and environmental activities.</p>
<p>15. Food waste bins frequently not collected, resulting in many people ceasing the use of the facility.</p>	<p>This information has been shared with the Environment and Place Directorate who manage waste services.</p>

### 3.3 Respondents were asked were 'there any other comments you wish to make regarding our Performance Improvement Plan or draft improvement objectives?'

Summary of comments	FODC response
<p>1. Objectives are aspirational however, overall lacking in detail/wordy with language that is fluffy.</p>	<p>PIP 2025/26 is written in line with the prescribed format and content as specified in <a href="#">Section 87 of the Local Government Act.</a></p>

<p>2. Given FODC is a data led council would expect this to be reflected in the draft PIP.</p>	<p>The 'story behind the baseline' section in each of the four report cards outlines an analysis of relevant statistics for the Fermanagh and Omagh District at population level.</p> <p>Pages 6, 15/16, 24/25 and 30/31 outlines how the Council propose to measure progress over the year and demonstrate the impact Improvement objectives and actions is having on the ground.</p>
<p>3. Volunteer Now is open to conversations with the Council as to how we can support it to achieve its objectives.</p>	<p>This information has been shared with the Community and Wellbeing Directorate. The Council notes that it has a good working relationship with Volunteer Now and will continue to build on this.</p>
<p>4. The principal aim of any local authority is to deliver frontline services, provide a safe, enjoyable and well-maintained local environment for people to thrive in. This plan does not address any of this. I believe the Council have got caught up in net zero and governance to the point they don't have a distinct vision or aim in delivering basic public services</p>	<p>The Council launched its new Corporate Plan 'Our Council, Our Plan 2024-2028' in July 2024, outlining the vision, mission, values and priorities for the Council over the four-year period. This document was consulted on for a period of 8 weeks in 2024. The document can be accessed <a href="#">here</a>.</p>
<p>5. Even when the plan is agreed if there could be flexibility to adjust across the timeframes, so the council is responding to immediate need - have quarterly or bi-annually reviews and ensure the plan is targeting current need.</p>	<p>PIP 2025/2026 will outline the Governance Arrangements to manage progress. Ongoing monitoring and reporting mechanisms are in place and will continue to be reported on.</p>
<p>6. Focus should be put on residents and supplying community events such as Christmas and Halloween activities as has been done in previous years.</p>	<p>The Council Events and Festivals can be accessed <a href="#">here</a>.</p>
<p>7. More activities for children with disabilities and more inclusive activities should be made available.</p>	<p>The Council note that IO2 action 5 identifies 'People with a Disability', as outlined in Section 75 legislation as a key target group.</p> <p>The Councils Draft Disability Action Plan can be accessed <a href="#">here</a>.</p>
<p>8. Listen to complaints and act on them.</p>	<p>The Council has a Complaints Policy and Procedures in place. You can view the biannual monitoring report for the period 1<sup>st</sup> April until 30<sup>th</sup></p>

September 2024 [here](#) which was presented to Council on 15<sup>th</sup> January 2025.

### 3.4 Breakdown of respondents per category

Most responses, 76% were received from citizens/ratepayers with 9% of responses received from both local businesses and the Community and Voluntary sector. 6% of responses were received from the statutory sector.

The Performance Improvement Plan 2025/26 will be launched on or before 30 June 2025 on the Council's website, social media platforms and in the local press.

Breakdown of Respondents	
Category of respondents	Percentage
Citizen/ ratepayer	76%
Local business	9%
Community & Voluntary Sector (CVS)	9%
Statutory sector	6%
<b>Total</b>	<b>100%</b>

### 3.5 Recommendations

The recommendations of this report are outlined below following the analysis of the consultation and engagement responses to PIP 2025/26.

- (i) The final document will include all four Improvement Objectives outlined in the draft 2025/26 PIP and presented to Council for final approval in respect of the high level of support received and evidenced above.
- (ii) The proposed 13 actions outlined in the draft 2025/26 PIP will be carried forward and presented to Council for final approval in respect of the high level of support received and evidenced above.

- (iii) The best idea aligned to action 6 'Promote positive attitudes and behaviours towards women and girls across the Community and Wellbeing directorate to be amended to read 'Promoting positive attitudes towards women and girls in line with the strategic direction outlined in the Regional Strategy [Ending Violence Against Women and Girls](#)' and performance measures to be reviewed to reflect the concerns raised.
- (i) Additional comments/suggestions reflected in section 3.3 and 3.4 in relation to potential future improvement objectives/ actions have been referred to the relevant Director and Head of Service for consideration in terms of identifying improvement objectives/projects for 2026/27 or where appropriate an explanation has been provided in respect of query/issue raised.

## How to contact us:

For further information or to request this document in an alternative format please contact the Strategic Planning and Performance Team.

**You can get in touch by:**

**Phone** 0300 303 1777

**Text Phone:** 028 8225 6216

**Email:** [info@fermanaghmagh.com](mailto:info@fermanaghmagh.com)


**SignVideo** for people who are deaf or are hard of hearing.

**Live web chat** available on our website during office hours, Mon-Fri, 9am-5pm

End.../



## Appendix 1: Examples of Communication Methods

 Fermanagh & Omagh District Council  
Comhairle Ceantair Fhear Manach agus na hÓmaí

**Public Consultation on Performance Improvement Plan Year 2: Continuous Improvement 2024-2028 – Draft Improvement Objectives 2025-2026**

Fermanagh and Omagh District Council is seeking your views on its draft Improvement Objectives 2025-2026. The consultation will run from 13th February 2025 until 9th April 2025.

The objectives include.

1. We will prioritise the Council progressing towards Net Zero.
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities.
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district.
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council.

You can take part in this public consultation exercise by completing an online survey on our website, [www.fermanaghomagh.com](http://www.fermanaghomagh.com) or by getting in touch with us using the contact information provided below.

The document is available in different formats upon request. In our commitment to reducing our carbon footprint, we have refrained from printing this document. However, you can obtain or request it in an alternative format through:

**Website:** [www.fermanaghomagh.com](http://www.fermanaghomagh.com)  
**Telephone:** 0300 303 1777  
**Textphone:** 028 8225 6216  
**Email:** [community.planning@fermanaghomagh.com](mailto:community.planning@fermanaghomagh.com)  
**Sign Video:** For people who are deaf or are hard of hearing.  
**Live web chat:** Available on our website during office hours, Mon- Fri 9am-5pm.  
**Alison McCullagh, Chief Executive**

Newspaper article  
in Impartial  
Reporter, Ulster  
Herald

Facebook post

 Fermanagh and Omagh District Council  
March 25 at 2:48 PM · 🌐

Have Your Say!

We're consulting on our Performance Improvement Plan: Year 2 – 2025/26 for the Fermanagh and Omagh District Council (FODC) area, and we want to hear from YOU!

This is your chance to help shape the future of local services and improvements.

Survey closes on: Wednesday 9th April 2025


Take part here: <https://bit.ly/4jZ6L2c>

Don't miss out on making a difference for your community!

#FODC  
 #FODCPIP #CommunityInvolvement #PerformanceImprovement #HaveYourSay #Fermanagh  
 #Omagh #LocalServices

**2025 - 2026 Improvement Objectives Public Consultation**

*Support the Council to identify improvements to focus on in the year 2025 -2026*





For more information visit <https://bit.ly/3WRvgnY>

#### Public Consultation on FODC Draft Improvement Objectives 2025-2026

Fermanagh and Omagh District Council, in line with statutory duty, is seeking your views on its Draft Improvement Objectives for 2025-2026. The Improvement Objectives sets out what the Council will do in 2025-2026 to secure continuous improvement and contribute to the achievement of the priorities identified in the Council's Corporate Plan 2024-2028.

The Objectives are:

- We will prioritise the Council progressing towards Net Zero
- We will work in partnership to tackle disadvantage to ensure our people have access to opportunities
- We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district
- We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council

An 8-week period of engagement will run from Thursday 13 February until Wednesday 9 April.

The Council recognises the importance of consultation in all aspects of the implementation of its statutory duties and invites you to take part in this public consultation exercise.

Download our [draft Performance Improvement Plan: Year 2 – 2025/26](#) and have your say on our draft improvement objectives and associated actions using the [online questionnaire](#).

7

Community  
Newsletter



#### News - Draft Performance Improvement Objectives 2025-2026 Consultation

Fermanagh and Omagh District Council, in line with statutory duty, is seeking your views on its Draft Improvement Objectives for 2025-2026. The Improvement Objectives sets out what the Council will do in 2025-2026 to secure continuous improvement an...

Leanne Lyttle  
3/5/2025

What's New Wednesday  
(Staff weekly news  
bulletin)

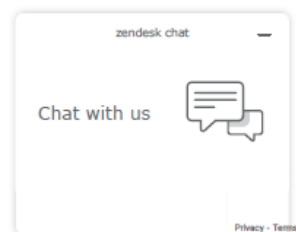
# Council outlines draft Improvement Objectives for 2025-2026

06th February 2025

Fermanagh and Omagh District Council, in line with its statutory duty, has launched a consultation on its improvement objectives for the year ahead.

The improvement objectives set out what the Council will do in 2025-2026 to secure continuous improvement and contribute to the core priorities identified in the Council's Corporate Plan 'Our Council, Our Plan 2024-2028'.

For the Council, improvement is about focusing on the issues that are important to our community, helping us to achieve our mission to improve the lives and wellbeing of our communities and provide the best quality experience for those who visit our district.



Home » Your Council » Policies

## Performance Improvement

### Performance Improvement 2025-2026: Your Chance to Have Your Say!

Fermanagh and Omagh District Council is seeking your views on its draft Improvement Objectives 2025/26. These are part of the Council's Performance Improvement Plan Year 2: Continuous Improvement 2024-28.

An 8-week period of engagement will run from Thursday 13<sup>th</sup> February until 9<sup>th</sup> April 2025.

The Council recognises the importance of consultation in all aspects of the implementation of its statutory duties and invites you to take part in this public consultation exercise.

Download our [draft Performance Improvement Plan: Year 2 – 2025/26](#) and have your say on our draft improvement objectives and associated actions using the [online questionnaire](#).

Alternatively, you can obtain copies of our draft Improvement Objectives from the Townhall, Enniskillen or Strule House, Omagh

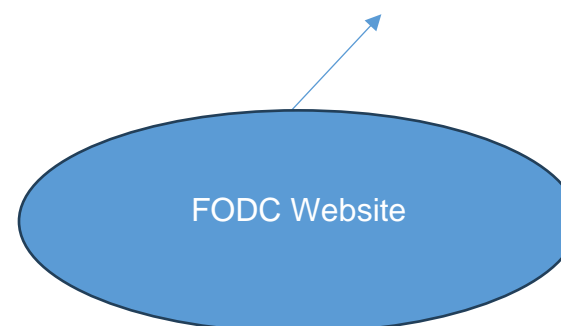
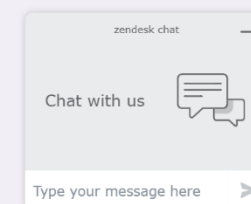
1. Telephoning the Council on 0300 303 1777
2. Use Textphone: (028) 8225 6216
3. Emailing the Council at: [community.planning@fermanaghomagh.com](mailto:community.planning@fermanaghomagh.com)

The Council is happy to receive feedback by:

**Letter:** Strule House, 16 High Street, Omagh, Co Tyrone, BT78 1BL

#### Policies and Procedures

- > Equality
- > General Estimates of Rates
- > Lost Property
- > National Fraud Initiative Background (NFI)
- > **Performance Improvement**
- > Prompt Payment Performance
- > Prudential Indicators
- > Safeguarding



## Appendix 2: Social Media

**Fermanagh and Omagh District Council**  
March 25 at 2:48 PM · 🌐

Have Your Say!

We're consulting on our Performance Improvement Plan: Year 2 – 2025/26 for the Fermanagh and Omagh District Council (FODC) area, and we want to hear from YOU!

This is your chance to help shape the future of local services and improvements.

Survey closes on: Wednesday 9th April 2025

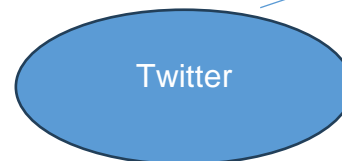
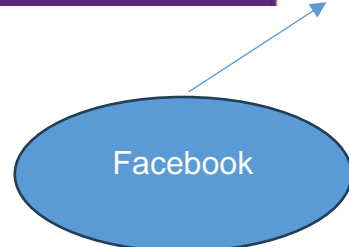
Take part here: <https://bit.ly/4jZ6L2c>

Don't miss out on making a difference for your community!

#FODC  
#FODCPIP #CommunityInvolvement #PerformanceImprovement #HaveYourSay #Fermanagh #Omagh #LocalServices

**2025 - 2026 Improvement Objectives Public Consultation**

Support the Council to identify improvements to focus on in the year 2025 -2026



**fermanaghomaghdhc** · Follow

Only 1 WEEK LEFT to Have Your Say! 🚨

The consultation on the Performance Improvement Plan: Year 2 – 2025/26 for Fermanagh and Omagh District Council (FODC) is closing soon! This is your chance to help shape local services and improvements in your community. 🌟👉

📅 Survey closes on: Wednesday 9th April 2025  
👉 Take part by visiting our website, link in bio, and searching Performance Improvement Plan

Don't miss your opportunity to make a difference! Your feedback matters! 💬👂

#FODC #FODCPIP #CommunityInvolvement #PerformanceImprovement #HaveYourSay #Fermanagh #Omagh #LocalServices

1 w

3 likes  
2 April

Add a comment...

**Fermanagh & Omagh District Council** @fermanaghomaghdhc · Apr 2 · 🌐

🚨 1 WEEK LEFT to Have Your Say! 🚨

The consultation on the Performance Improvement Plan: Year 2 – 2025/26 for #FODC closes soon! This is your chance to shape local services & improvements in your community

📅 Survey closes Wed 9 April 2025  
👉 Take part [bit.ly/4jZ6L2c](https://bit.ly/4jZ6L2c)

**2025 - 2026 Improvement Objectives Public Consultation**

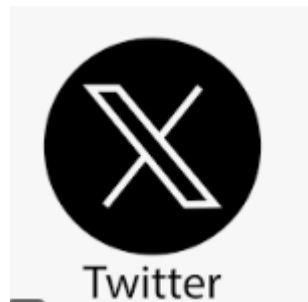
Support the Council to identify improvements to focus on in the year 2025 -2026



Date	Reach	Reactions	Comments	Link Clicks	Shares
13-Feb	766	6	7	1	8
19-Feb	1,847	7	2	0	17
10-Mar	3,142	3	2	0	21
20-Mar	1,600	2	0	2	4
25-Mar	2,700	4	4	2	12
02-Apr	3,100	1	3	0	17
<b>Total</b>	<b>13,155</b>	<b>23</b>	<b>18</b>	<b>5</b>	<b>79</b>



Date	Reach	Engagements	Comments	Link Clicks	Shares
13-Feb	139	1	0	n/a	n/a
19-Feb	249	1	0	n/a	n/a
10-Mar	188	2	0	n/a	n/a
20-Mar	145	2	0	n/a	n/a
25-Mar	102	2	0	n/a	n/a
02-Apr	216	3	1	n/a	n/a
<b>Total</b>	<b>1,039</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>0</b>



Date	Reach	Engagemnets	Comments	Link Clicks	Shares
13-Feb	144	2	0	2	0
03-Mar	204	2	0	1	1
20-Mar	39	8	0	5	0
02-Apr	52	7	0	1	0
<b>Total</b>	<b>439</b>	<b>22</b>	<b>2</b>	<b>12</b>	<b>5</b>



Date	Reach	Engagements	Comments	Link Clicks	Shares
13-Feb	206	9	0	1	n/a
19-Feb	156	1	0	0	n/a
03-Mar	176	1	0	0	n/a
10-Mar	284	3	0	1	n/a
20-Mar	214	4	0	2	n/a
25-Mar	149	0	0	0	n/a
02-Apr	168	0	0	0	n/a
<b>Total</b>	<b>1,353</b>	<b>18</b>	<b>0</b>	<b>4</b>	<b>0</b>

## Appendix 3: Email Campaign

From: CPP <community.planning@fermanaghomagh.com>  
 Sent: 13 February 2025 09:30  
 To: Reece England <Reece.England@fermanaghomagh.com>  
 Subject: Public Consultation on FODC Draft Improvement Objectives 2025-2026

Hello Reece,

Could you please send this to those held within the Schools Primary and Secondary database.

Kind Regards

Julie

Community Planning Team  
 Fermanagh and Omagh District Council  
**Telephone:** 0300 303 1777  
**Textphone:** 028 8225 6216  
[www.fermanaghomagh.com](http://www.fermanaghomagh.com)

Email to Schools Primary  
and Secondary database  
contact

### Public Consultation on FODC Draft Improvement Objectives 2025-2026

**Fermanagh and Omagh District Council, in line with statutory duty, is seeking your views on its Draft Improvement Objectives for 2025-2026. The Improvement Objectives sets out what the Council will do in 2025-2026 to secure continuous improvement and contribute to the achievement of the priorities identified in the Council's Corporate Plan 2024-2028.**

The Objectives are:

1. We will prioritise the Council progressing towards Net Zero
2. We will work in partnership to tackle disadvantage to ensure our people have access to opportunities
3. We will work in partnership to achieve a more inclusive economy and to promote shared prosperity across our district
4. We will seek to innovate and advance our governance and digital capabilities to improve the quality of our services and the effectiveness and efficiency of the Council

An 8-week period of engagement will run from Thursday 13th February until 9th April 2024.

The Council recognises the importance of consultation in all aspects of the implementation of its statutory duties and invites you to take part in this public consultation exercise.

Download our [draft Performance Improvement Plan: Year 2 – 2025/26](#) and have your say on our draft improvement objectives and associated actions using the [online questionnaire](#).

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Strategic Planning & Performance Team  
 Fermanagh and Omagh District Council  
**Telephone:** 0300 303 1777  
**Textphone:** 028 8225 6216  
[www.fermanaghomagh.com](http://www.fermanaghomagh.com)



Email to Strategic  
Partnership Board  
Members

Partnership	Members on Contact Database
SPB	40
PEACEPLUS	80
Visitor Experience Development Plan	16
Labour Market Partnership	22
Climate Change and Sustainability & Biodiversity Action Group	39
Fermanagh and Omagh Locality Planning Groups	182
Omagh Family Support Hub	13
Youth Voice	15
Access and Inclusion Group	48
Community Voluntary Sector Forum	2024
Business Sector database	2818
Internal Climate Change Working Group	40
Schools Primary and Secondary	95
FODC Consultee list	66
	5498



## Appendix 4: Example of Staff consultation

What's New Wednesday  
(Staff weekly news  
bulletin)

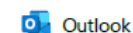


### News - Draft Performance Improvement Objectives 2025-2026 Consultation

Fermanagh and Omagh District Council, in line with statutory duty, is seeking your views on its Draft Improvement Objectives for 2025-2026. The Improvement Objectives sets out what the Council will do in 2025-2026 to secure continuous improvement an...

Leanne Lyttle  
3/5/2025

All Staff Email



### Public Consultation on FODC Draft Improvement Objectives 2025-2026

From: CPP <community.planning@fermanaghomagh.com>  
Date: Thu 13/02/2025 9:30 AM  
To: All Council Staff <AllCouncilStaff@fermanaghomagh.com>

Hello All,

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SharePoint News

Like Comment 33 Views Save for later

### Comments



Add a comment. Type @ to mention someone

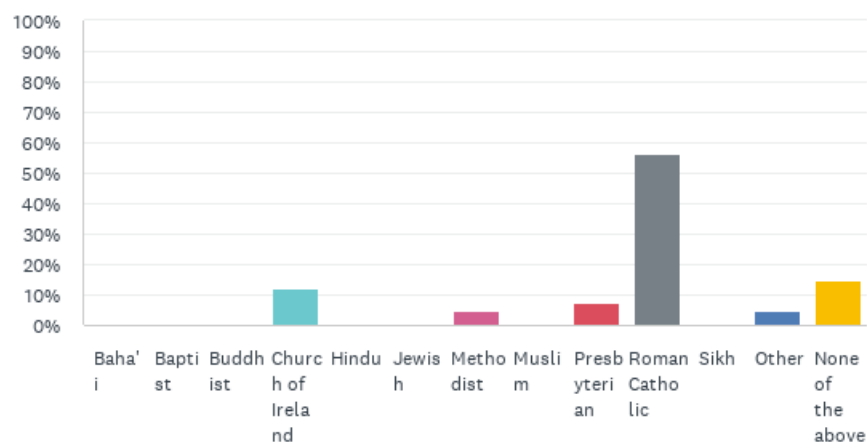
Post



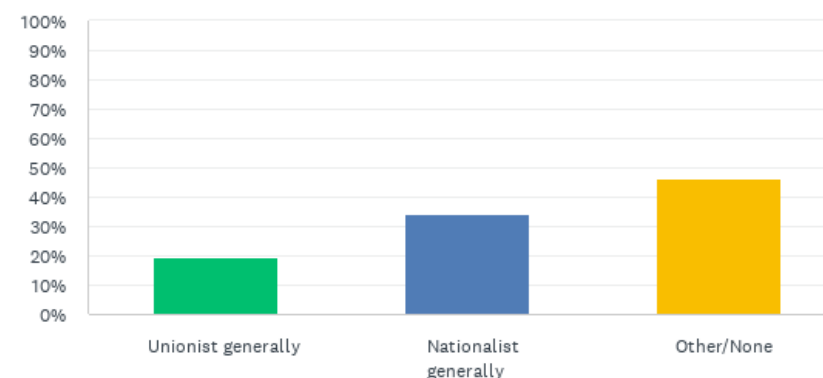
## Appendix 5: Equality Monitoring Information

As with any exercise of this type, results cannot be considered fully representative of all Fermanagh and Omagh residents but are indicative and influenced by the demographic of participants. Demographic information was not requested from in person attendees but was part of the online survey questions and is reflected in the graphs below:

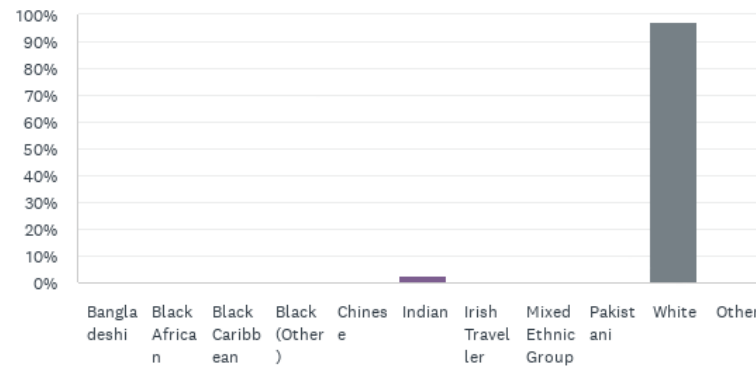
Q5 Religious Belief Please indicate your religious belief.



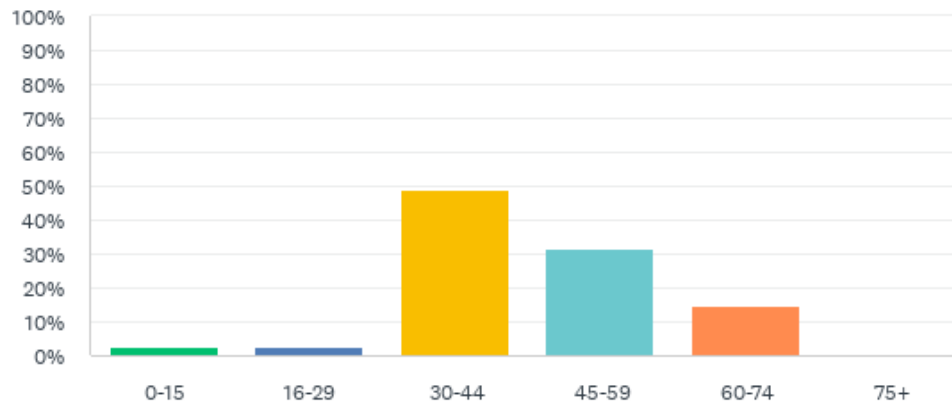
Q6 Political Option How would you describe your political opinion?



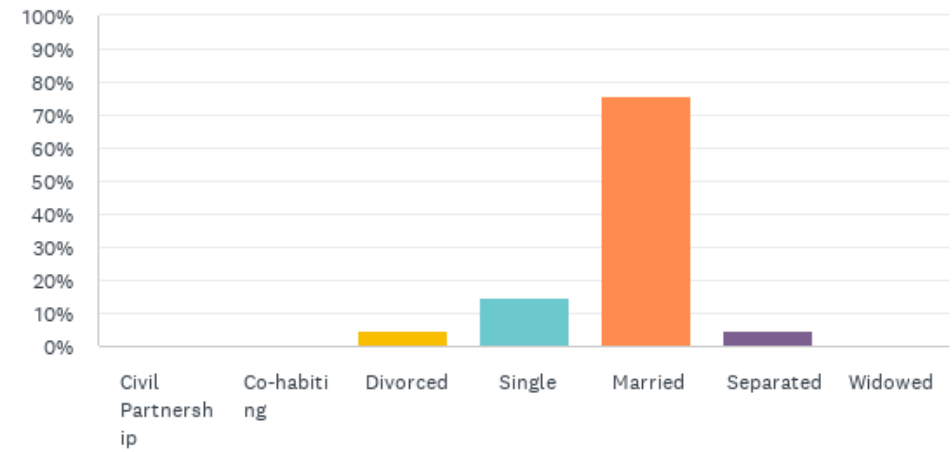
Q7 Racial Group To which of these Racial groups do you consider you belong?



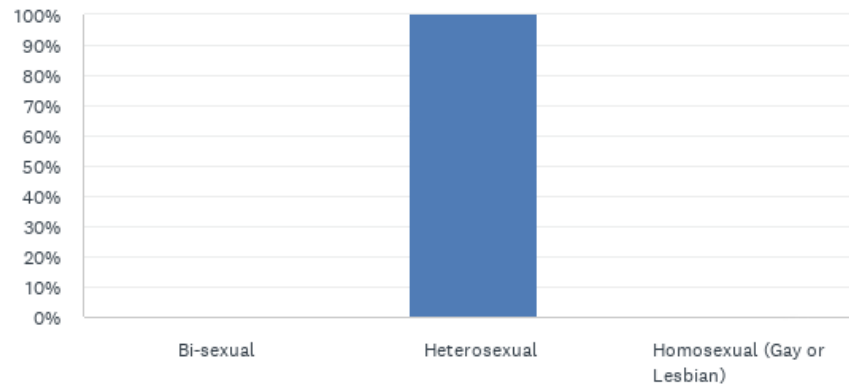
Q8 Age



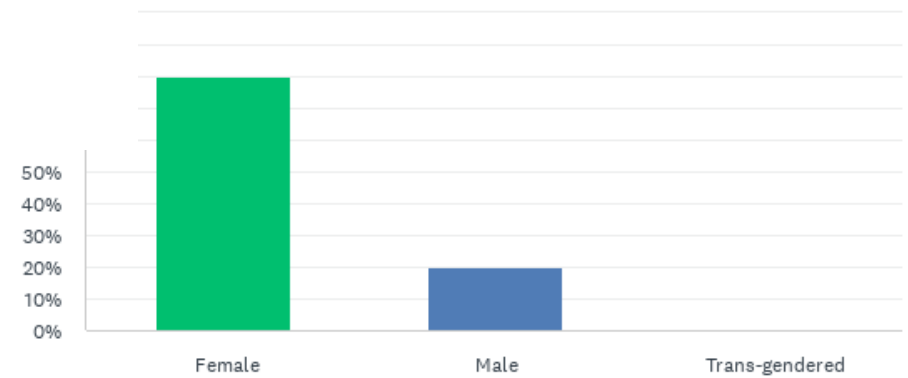
Q9 Marital Status



## Q10 Sexual Orientation How would you describe your sexual orientation?



## Q11 Gender



## Q12 Do you consider that you meet this definition of disability?

