

What should you do if you have concerns?

You may have concerns about any Adult Safeguarding issues at any of the Council facilities or organised events/activities.

Please remember, as Council employees you are not responsible for deciding whether abuse has taken place, however you are responsible for reporting concerns to your Line Manager, who will in-turn report this to the Designated Safeguarding Officer. Good guidance for this is:

- Listen
- Record your concerns or what you have been told (word for word)
- Report this to your supervisor/duty officer/line manager or to the Council's Designated Safeguarding Officer.

Useful Contacts:

**Fermanagh and Omagh District Council
Designated Safeguarding Officer:**

Liz Wilson (Designated Officer)
Telephone: 0300 303 1777 ext. 21170
Email: liz.wilson@fermanaghomagh.com

Deputy Safeguarding Officers:
Thelma Browne
Telephone: 0300 303 1777 ext. 21003
Email: thelma.browne@fermanaghomagh.com

Deborah Maxwell
Telephone: 0300 303 1777 ext. 20705
Email: deborah.maxwell@fermanaghomagh.com

Family Intervention Centre
Enniskillen: 028 6634 4000
Omagh: 028 8225 4500

Sport NI: 028 9038 1222

PSNI: 101

South West Acute Hospital
(out of hours) - 028 6638 2000

**Western Health and Social Care Trust Adult
Safeguarding Service:** 028 6638 2000

Lifeline: 0808 808 8000 (Freephone)



Fermanagh & Omagh
District Council
Comhairle Ceantair
Fhear Manach agus na hÓmaí

Adult Safeguarding

(Guidance to the Policy and Code of Practice)
(Council Staff/Volunteers)



More information on Fermanagh and Omagh District Council's Adult Safeguarding Policy and Code of Practice can be found online at www.fermanaghomagh.com or by telephoning **0300 303 1777**

These guidelines have been produced by Fermanagh and Omagh District Council (Council) to provide information about safeguarding adults who are at risk of harm and the procedures that must be followed.

More information on Adult Safeguarding can be obtained by contacting the Council's Designated Safeguarding Officer or by visiting www.fermanaghomagh.com.

The Council believes that everyone has the right to be protected from abuse and harm at all times and in all situations. The Adult Safeguarding Policy aims to safeguard the personal safety of all adults (who may be at risk) using Council facilities and/or services.

An 'adult at risk of harm' is someone aged 18 years or over who may:

- Be unable to look after their own well-being, property, rights or other interests.
- Be at risk of harm (either from another person's behaviour or from their own behaviour).
- Have a disability, mental disorder, illness or physical or mental infirmity, are more vulnerable to being harmed than other adults.

The presence of a particular condition or disability does not automatically mean that an adult should be considered 'an adult at risk of harm'.

Different types of abuse (not an exhaustive list):

- Physical Abuse
- Sexual Violence and Abuse
- Psychological / Emotional Abuse
- Financial Abuse
- Institutional Abuse
- Neglect
- Exploitation
- Domestic Violence and Abuse
- Human Trafficking
- Hate Crime

Council employees and volunteers should:

Recognise and take action in the event of inappropriate behaviours such as:

- Petting or fondling.
- Inappropriate physical contact.
- Sexually explicit behaviour, or language, in games, etc.
- Those who are spending an inordinately long time in changing area/cubicle/toilet area when there is no obvious reason for their presence.
- Adults who are at risk who have strayed into an area restricted with no apparent explanation.
- Those who are seen looking over/under cubicles.
- Adults whose behaviour is causing distress to other individuals e.g. rough play, horseplay.
- Make sexually suggestive comments.
- Do things of a personal nature for individuals that they can do for themselves or that their parent or the group leader can do for them.

Employees should treat everyone with respect and also to be aware that it is possible for adults, at risk of harm, to be abused by anyone including people that are known to them.

Council employees and volunteers should also:

- Respect an individual's right to personal privacy.
- Remember that actions can be misinterpreted, for example:
- Engaging in rough, inappropriate games including horseplay.
- Allow, or engage in, inappropriate touching of any kind. (Appropriate touching should always be in response to the individual's needs, be appropriate to the person's age and stage of development and it should always be with the person's permission.)

Never let an allegation or concern go unreported.